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Helen Lamb
2 BRONTE VILLAS
KEIGHLEY
BD22 9BW



Statement date: 27 February 2022
Supply address: 13, STATION ROAD, KEIGHLEY, BD20 7EH

Account number:
1612 3565 089

 **Estimated meter reading used**

 **Action required**

Here to help
[scottishpower.co.uk/
getintouch](https://scottishpower.co.uk/getintouch)
0800 027 0072

Monday to Friday: 8.30am - 7pm
Saturday: 8.30am - 1.30pm

Smell gas? 0800 111 999 (24hrs)
Lost power? Call free: 105 (24hrs)

Your final gas and electricity statement for: 05 January 2022 - 18 February 2022
Your current tariff: Fixed Price January 2024 Ym1 Online (ends 31 January 2024)

Your account balance

£13.59 in debit

Your final payment

£13.59


Your last meter readings

Electricity	18 Feb 22	67317 (E)
Gas	18 Feb 22	10389 (E)

Starting balance	£0.00
Total costs	£381.17
You've paid	£367.58

Your final payment will be collected on 13 March 2022. Please don't cancel your Direct Debit.

(A) = Actual | (E) = Estimated | (S) = Smart

 Please call us with meter readings so we can confirm your final balance.

Could you pay less on a different ScottishPower tariff?

We've looked at your current tariff to see if there's a cheaper one available with similar features.

	Features	Gas	Electricity	
Our cheapest similar tariff	<ul style="list-style-type: none"> Online Fixed Monthly Direct Debit 	Good news! You're already on our cheapest similar tariff	Good news! You're already on our cheapest similar tariff	If this changes, we'll let you know on your next bill or statement

You may also be able to save more with our cheapest overall tariff.

	Features	Gas	Electricity	
Our cheapest overall tariff	<ul style="list-style-type: none"> Online Fixed Monthly Direct Debit 	Good news! You're already on our cheapest overall tariff	Good news! You're already on our cheapest overall tariff	You could save a total of £0.00 per year

Remember, you can move between our tariffs at any time without paying exit fees - simply visit scottishpower.co.uk or call 0800 027 0072. Subject to availability. Different terms & conditions may apply. *See page 2 for more details.

About your tariff

Gas

Tariff name	Fixed Price January 2024 YM1 Online
Payment method	Monthly Direct Debit
Tariff end date	31 January 2024
Exit fee (if you switch supplier more than 49 days before the tariff end date)	£30.00
Your estimated usage in the last 12 months	21,620 kWh

Electricity

Tariff name	Fixed Price January 2024 YM1 Online
Payment method	Monthly Direct Debit
Tariff end date	31 January 2024
Exit fee (if you switch supplier more than 49 days before the tariff end date)	£30.00
Your estimated usage in the last 12 months	3,901 kWh

Compare your tariff

Scan this image to download your energy account details - you can use it to check you are on the best tariff for you.



Calculating your gas charge

We charge gas in kWh (kilowatt-hrs). To convert gas units to kWh we use the following calculation:

$$\begin{array}{|c|} \hline \text{gas units} \\ \hline \text{used} \\ \hline \end{array} \times \begin{array}{|c|} \hline \text{calorific value} \\ \hline 40.1 \\ \hline \end{array} \times \begin{array}{|c|} \hline \text{volume correction} \\ \hline 1.02264 \\ \hline \end{array} \div \begin{array}{|c|} \hline 3.6 \\ \hline \end{array} = \begin{array}{|c|} \hline \text{gas units} \\ \hline \text{expressed in kWh} \\ \hline \end{array}$$

How your energy adds up

Here's a breakdown of your payments and costs for this billing period.

	Credit	Debit
Your starting balance was		£0.00
Electricity costs	Credit	Debit
Meter number: CG03K14479		
Fixed Price January 2024 Ym1 Online		
05 Jan 2022		Customer read: 66836
18 Feb 2022		Estimated read: 67317
Electricity units used		481 = 481 kWh
Unit rate		481 kWh x 27.133p
Standing Charge		45 days x 25.540p
Total electricity costs		£142.00
Gas costs	Credit	Debit
Meter number: G4K17349020601		
Fixed Price January 2024 Ym1 Online		
05 Jan 2022		Customer read: 10155
18 Feb 2022		Estimated read: 10389
Gas units used		234 = 2665.51 kWh
Unit rate		2665.51 kWh x 7.872p
Standing Charge		45 days x 24.870p
Total gas costs		£221.02
What you've paid	Credit	Debit
11 Jan 2022	Payment	£183.79
17 Feb 2022	Payment	£183.79
Total paid	£367.58	
Summary	Credit	Debit
Total gas and electricity costs		£363.02
VAT 5.00% on £363.02		£18.15
Total costs for this period		£381.17
Your starting balance		£0.00
Total payments for this period	£367.58	
Your new account balance is		£13.59

Meter type: Standard
Your electricity supply number:

S	01	801	100
23	1445	2981	710

Your gas meter point reference number:

1804262307

Helping you take more control of your energy

Here's some typical examples of how energy is used each day:

1. Tumble Dryer
One hour cycle:
31p (1.5kWh)



2. Washing Machine
One wash:
15p (0.7kWh)
(40° cycle)



3. Dishwasher
One load:
26p (1.25kWh)
(65° cycle)



4. Mobile devices
12 hour overnight charge:
1p (0.06kWh)



5. Laptop
Two hours use:
2p (0.09kWh)



6. Games Console
Two hours play:
6p (0.28kWh)



Note: Costs shown are based on an **average of our Standard tariff Monthly Direct Debit** unit rates for Single Rate electricity and include VAT at 5%. Energy use figures were provided by ONZO who undertook appliance research in May 2016 (onzo.com).

Energy Efficiency Advice line

For energy saving advice, please visit scottishpower.co.uk or call **0800 332233**. Lines open Monday to Friday 8.30am - 4.45pm.

Making life easier for you

Download the free YourEnergy App

Manage your account and more with our YourEnergy App.



Try our Direct Debit Manager

Take more control of your payments with our online Direct Debit Manager. Access this through your online account or YourEnergy App.



IMPORTANT

We're here to help

We know this winter could be challenging for many households due to the COVID-19 pandemic and the unprecedented rise in wholesale energy costs over the past year. However, we'd like to reassure you that ScottishPower is a safe and stable energy supplier and if you need more support, we're here to help.

While there may be currently limited deals available on the market, we continue to offer a range of tariffs. If you're worried about any future price increases, then one of our new fixed price tariffs could be the better option for you.

We also have a range of payment options available including Direct Debit which is our cheapest way to pay. And we can help set up a payment plan quickly and easily. We can also provide energy saving advice to help you reduce your bill and can direct you to organisations who can give you free, specialist debt advice.

You can also apply for the Warm Home Discount scheme if you're eligible and struggling to pay your energy bills.

We can add you to our Priority Services Register. You may be eligible for a number of reasons ranging from a chronic illness or disability to a change in your personal circumstances. There are different options available, all free of charge, to help you manage your account with us more easily - from bills and other communications that are easier to read, to letting your local electricity distribution company know if you require a continuous supply of electricity, find out more at scottishpower.co.uk/psr

Find out more about the help and support available at scottishpower.co.uk/extrahelp



We're founding members of Energy UK's Vulnerability Commitment and have been awarded gold status in recognition of our outstanding practices in supporting vulnerable customers.