



Derek Lamb <liquidgands@gmail.com>

Fwd: Welcome to Yorkshire Water

1 message

helen lamb <office@viamed.co.uk>
Reply-To: helen.lamb@viamed.co.uk
To: Derek Lamb <derek@lamb.uk.net>

17 December 2021 at 16:34

----- Forwarded message -----

From: **Yorkshire Water** <no-reply@yorkshirewater.com>
Date: Fri, 17 Dec 2021 at 16:22
Subject: Welcome to Yorkshire Water
To: <helen.lamb@viamed.co.uk>



Hello Helen

Welcome to Yorkshire Water

Thank you again for telling us about your move. Your account has been opened from **14 December 2021**.

Your Customer Reference Number

5459 4061 0020 0009

Your payments

Your new home has a water meter, so we've based your payments on the amount of water we think you're going to use over 12 months. These are £26.00 each month and you'll receive a statement which will arrive by post in 5 to 7 working days.

We aim to read your meter twice each year and your payments may change if we find you are paying too little or too much. We'll contact you if this happens.

Your Direct Debit

Thank you for choosing to pay by Direct Debit. Payments will be taken from your bank account on, or just after, the date you picked so there's nothing else you need to do.

Contact us

If you want to talk to a friendly agent, please **contact us**.

We are available Monday to Friday between 8am and 8pm, plus Saturday between 9am and 5pm, excluding Bank Holidays.

Kind Regards

Shahnaz Hussain

Head of Customer Service

yorkshirewater.com

Yorkshire Water customers can get in touch for free with us via live chat or by requesting a free call back at <https://www.yorkshirewater.com>

Save money on your utility bills and help conserve water by requesting a free water saving pack <https://www.yorkshirewater.com/savewater>

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