



Janine Gill <viamed.janine.gill@gmail.com>

Fwd: URGENT - Order 21OB0608 - 5 Tracking 1ZA8Y7296853117474

1 message

Steve Nixon <office@viamed.co.uk>
Reply-To: steve.nixon@vandagraphst.com
To: office@vmsecure.me.uk

Customer: Divesoft
Part number: 8010020

Please increase the existing VST customer orders as below.

Steve

----- Forwarded message -----

From: Katarina Řepová <office.cz@divesoft.com>
Date: Mon, 23 May 2022 at 12:35
Subject: RE: URGENT - Order 21OB0608 - 5 Tracking 1ZA8Y7296853117474
To: steve.nixon@vandagraphst.com <steve.nixon@vandagraphst.com>
Cc: Gabriela Špringlová <gabriela.springlova@divesoft.com>, Jakub Sláma <jakub.slama@divesoft.com>, Tomáš Trnka <tomas.trnka@divesoft.com>

Dear Steve,

Thank you for your prompt response, and I confirm the following increase in our orders **rebreather sensors**:

Qty 150 June 21OB0608 - 6

Qty 150 increase to 200	July 22OB0230-1
Qty 150 increase to 200	August 22OB0230-2
Qty 150 increase to 200	September 22OB0230-3
Qty 150 increase to 200	October 22OB0230-4
Qty 150 increase to 200	November 22OB0230-5
Qty 150 increase to 200	December 22OB0230-6

Best regards.

Katarina Řepová

+420 416 857 046

Divesoft s.r.o.

Hálkova 2495 | 413 01 Roudnice nad Labem | Czech Republic

ID: 26722101 | VAT: CZ26722101



www.divesoft.com



From: Main Account <viamedinbox@gmail.com> On Behalf Of Steve Nixon
Sent: Monday, May 23, 2022 1:29 PM
To: Katarina Řepová <office.cz@divesoft.com>
Subject: Re: URGENT - Order 21OB0608 - 5 Tracking 1ZA8Y7296853117474

Hi Katarina

Thank you for increasing the orders. Unfortunately we have a backlog of orders and increasing for June is not possible at all due to the very short notice period. We will try and increase be tight. Please confirm the following:

Qty 150 June 21OB0608 - 6

Qty 150 increase to 200 or increase to 250	July 22OB0230-1
Qty 150 increase to 200	August 22OB0230-2
Qty 150 increase to 200	September 22OB0230-3
Qty 150 increase to 200	October 22OB0230-4
Qty 150 increase to 200	November 22OB0230-5
Qty 150 increase to 200	December 22OB0230-6

Regards

Steve

On Mon, 23 May 2022 at 11:47, Katarina Řepová <office.cz@divesoft.com> wrote:

Hello, Steve

I would like to ask you to increase our orders. Please, would it be possible to increase all our orders to 200 pieces - each?

Please increase the June order already.

Regards.

Katarina Řepová

+420 416 857 046



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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Nixon
Sent: Thursday, May 19, 2022 11:31 AM
To: Katarina Řepová <office.cz@divesoft.com>
Cc: Gabriela Špringlová <gabriela.springlova@divesoft.com>
Subject: Re: URGENT - Order 21OB0608 - 5 Tracking 1ZA8Y7296853117474

OK, good luck Katarina.

We thought that the details were clear as being warranty replacements:

Steve

On Thu, 19 May 2022 at 10:03, Katarina Řepová <office.cz@divesoft.com> wrote:

Hi Steve,

Thank you for your interest, we have a problem with 3 complaints on the invoice with zero amount. Now I'm dealing with customs, I'll let you know if it's necessary to change the in

Thank you and best regards.

Katarina Řepová
+420 416 857 046

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Nixon
Sent: Thursday, May 19, 2022 10:31 AM
To: Katarina Řepová <office.cz@divesoft.com>
Subject: Re: URGENT - Order 21OB0608 - 5 Tracking 1ZA8Y7296853117474

Hi Katarina

Do you require any further information? Do you know if the shipment has been cleared yet?

We received the following from UPS saying that the shipment is being held:

[Dear Customer,](#)

We would like to inform you that your support is required in order to process your UPS shipment(s).

The shipment details are as follows:

Tracking #	Ship From Address	Ship To Address	Exception Reason + Possible Resol
1ZA8Y7296853117474	REF: RST133464-1 SHIPPER : A8Y729 VANDAGRAPH SENSOR TECHNOLOGIES LTD 15 STATION ROAD CROSS HILLS KEIGHLEY BD207 GB	REF: VST025 CONSIGNEE : 00004163AX DIVESOFT S.R.O. HALKOVA 2495 ROUDNICE NAD LAB 41301 CZ PH: 0 TX:	Destination Brokerage Department infor your Consignee still has not provided th documents required for Customs cleara (POA - Power of Attorney). Provide us w alternative direct contact details for the (a local telephone number, or an email a Ask the receiver to contact their local U in order to provide the required docume clearance

On Tue, 17 May 2022 at 16:02, Steve Nixon <steve.nixon@vandagraphst.com> wrote:

Hi Katarina

Can you please provide further details of what you require, the invoice looks correct.

Please note that Sarah is no longer at our company.

Regards

Steve

On Tue, 17 May 2022 at 11:18, Katarina Řepová <office.cz@divesoft.com> wrote:

Dear Janine,

Please send an urgent invoice to the delivery note DST133464-1, it is necessary for the customs office, you have sent us a commercial invoice, but it is not reduced by the ac
urge to send a standard invoice.

With kind regards.

Katarina Řepová

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ID: 26722101 | VAT: CZ26722101



www.divesoft.com



From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Janine Gill

Sent: Tuesday, May 10, 2022 4:02 PM

To: Katarina Řepová <office.cz@divesoft.com>

Subject: Order 21OB0608 - 5 Tracking 1ZA8Y7296853117474

Dear Katarina Repova,

I am writing to inform you that your order, 21OB0608 - 5 has been dispatched.

You can track your order on the UPS website, www.ups.com, with the following tracking number 1ZA8Y7296853117474.

Please see attached delivery note, DST133464-1.

Kind regards

Janine Gill

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: janine.gill@viamed.co.uk

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Fax: +44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

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