

Service Repair Sheet SRS68147

Date Promised to Return: 01 Jan 1970 -3600

Contact Name

Ashley Davies

Company/ Hospital Name

Thames Medical

Department

Position

Office Manager

Direct Phone

01903522911

General Phone

01903522911

Opera Account

00011982

Email

ashley@thamesmedical.com

Order Number

Date Received

04/May/2022

Booked in By

Robert Connor

Main Company

Viamed

Type Return

Warranty

Notes 28/Apr/2022 Kate Griffiths

28/Apr/2022 Kate Griffiths

Ashley rang to say he had rec d repaired (screen upgrade) VM2160 this week - s/n 70600146. His customer said there was a senso fault. Ashley looked at it in case there was a loose board from transit and he saw that the entire fly leaf between the sensor plug and board has snapped in half. Unsure if this would be repaired under "repair warranty".

04/May/2022 Robert Connor

1 x VM2160 s/n 70600146, with 3 x AA battery, silicone cover and clip sensor s/n EDE00814

Ready For quote

Repair Complete Signed

CC, Neen 19.5.22

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35022	Pulse Oximeter	0012175	70600146	Yes (r) N
SRN35023	Pulse Oximetry Ear Clip Sensor	0015000	EDE00814	N

0042160 x 1 FOC
S/N, SRS, SRN
repaired FOC as good will gesture.

0040001 x 1 FOC
S/N, SRS, SRN
No fault found.

UPS x 1 FOC.

Thames Medical Ltd
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 Worthing, West Sussex BN13 2BW
 www.thamesmedical.com
 email info@thamesmedical.com
 tel 01903 522911
 fax 01903 522922
 Experts in patient monitoring and anaesthesia



PURCHASE ORDER

order # PO-01748
 date 28/04/2022

vendor address **Viamed Ltd**
 15 Station Road
 Cross Hills
 Keighley, West Yorkshire
 BD20 7DT

contact Kate
 phone 01535 634542
 fax 01535 635582

carrier UPS
 payment terms Net 30

ITEM	DESCRIPTION	VENDOR PRODUCT CODE	QUANTITY	UNIT PRICE	SPECIAL TAX RATE	SUB-TOTAL
TML-V-VM2160 RL2WR	VM2160 - Warranty Repair - Service Level 2 SN-70600146	Warranty Repair of VM2160 Pulse Oximeter	1	£0.00	Taxable	£0.00
remarks	SRS68147				SUB-TOTAL	£0.00
					VAT	£0.00
					TOTAL	£0.00

Please acknowledge this order and advise the delivery date by fax : +44 (0) 1903 522922 and/or by email:
 info@thamesmedical.com

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Contact Name	Ashley Davies
Company/ Hospital Name	Thames Medical
Position	Office Manager
Direct Phone	01903522911
General Phone	01903522911
Opera Account	00011982
Email	ashley@thamesmedical.com
Date Received	04/May/2022
Booked in By	Robert Connor

Repair	Ref	S/N	Equipment Type	
SRN35022	0012175	70600146	Pulse Oximeter	Complete - Repaired
				Time :0 Hour(s)

Parts Replaced

Qty: 1 0039023

The VM2160 pulse oximeter has been repaired. The finger sensor ribbon cable has been replaced. A screw tamper protector has been fitted.

Repair	Ref	S/N	Equipment Type	
SRN35023	0015000	EDE00814	Pulse Oximetry Ear Clip Sensor	No Fault Found
				Time :0 Hour(s)

The SpO2 Lingual Sensor has been tested. No fault was found.
