

Viamed Ltd
Ghyll House 17 Station Road
Cross Hills
Keighley
BD20 7EH



1/001710

28 April 2022
Customer reference number: 9103289101

Dear Customer,

Changes to your 2022/23 charges

Like all water retailers, we review our charges every year. As a result, you will see some changes to the charges included in your next bill. These changes will apply to all of your metered sites that we provide water and/or waste water services for.

Your charges are made up of two elements - a wholesale charge and a retail charge. From 1 April 2022, both your wholesale and retail charges will be adjusted in line with the regulatory price controls which vary by region and service.

The wholesale charges

The wholesale charge in each region is the same for all water retailers and is determined by the wholesaler i.e. your regional water company. You can find the 2022/23 wholesale percentage changes, for your specific region, detailed in the table below.

	Measured water	Measured sewerage	Surface water drainage	Highway drainage	Trade effluent
Affinity Water	3.6%				
Anglian Water	5.6%	8.6%	7.1%	0.0%	6.6%
Bristol Water	8.3%				
Northumbrian Water	10.2%	13.0%	12.8%	12.6%	11.9%
Portsmouth Water	4.8%				
Severn Trent Water	4.7%	13.2%	4.5%	25.0%	13.3%
South East Water	4.2%				
Southern Water	4.5%	-3.4%	-3.3%	-3.3%	-3.7%
South Staffs Water	4.5%				
South West Water	-0.6%	-5.5%	-2.0%	-5.5%	-4.3%
Sutton Water	4.0%				
Thames Water	4.0%	4.8%			4.8%
United Utilities	-2.4%	-3.3%	-2.2%	-2.2%	-1.6%
Wessex Water	3.2%	4.7%	9.5%		4.6%
Yorkshire Water	4.7%	1.9%	-0.7%		1.9%

Naturally different.

7 Lochside View, Edinburgh, EH12 9DH | business-stream.co.uk

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