



Steve Hardaker &lt;viamed.steve.hardaker@gmail.com&gt;

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**RE: Max-250+ oxygen sensor**

1 message

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**Jim Chapman** <jchapman@maxtec.com>

16 May 2022 at 14:32

To: "steve.hardaker@viamed.co.uk" &lt;steve.hardaker@viamed.co.uk&gt;

Cc: Vikash Dudhia &lt;vdudhia@maxtec.com&gt;

Hi Steve

The labels were changed on our MAX-250 series sensors back in 2016.

Because of the ever growing versions of MAX-250 series sensors this allowed us to offer a more cost effective generic labeling.

You will notice the packaging and sensor labeling still does list the part number R125P02-011.

The sensor is the same just the labeling has changed.

Please let me know if there is anything else that I can do to help.

Thanks,

**Jim Chapman**

Servicing, Technical Support, Service Sales

P: +1 (385) 549-8036

2305 South 1070 West

Salt Lake City, UT 84119 USA

**MAXTEC.COM**

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A **Halma** company

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**From:** Vikash Dudhia <[vdudhia@maxtec.com](mailto:vdudhia@maxtec.com)>  
**Sent:** Monday, May 16, 2022 4:00 AM  
**To:** Jim Chapman <[jchapman@maxtec.com](mailto:jchapman@maxtec.com)>  
**Subject:** FW: Max-250+ oxygen sensor

Hi Jim,

Could you get back to Steve at Viamed on this, please?

Thank you

Kind regards / Saludos

Vik



**Vikash Dudhia**

Director - International Business Development

T: +1 385 549-8000

M: +44 777 6685 900

[2305 South, 1070 West](#)

Salt Lake City

84119 Utah

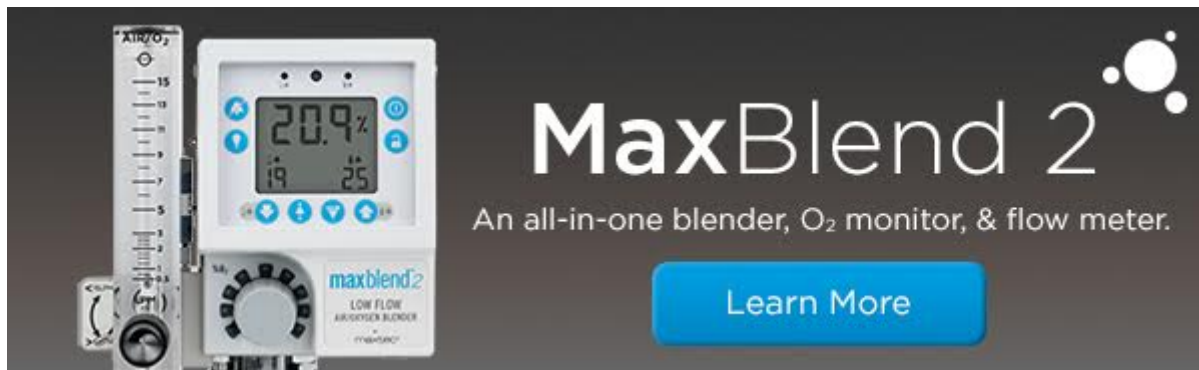
USA

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How did I do today?



**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Steve Hardaker

**Sent:** 13 May 2022 14:17

**To:** Vikash Dudhia <[vdudhia@maxtec.com](mailto:vdudhia@maxtec.com)>

**Subject:** Fwd: Max-250+ oxygen sensor

Hi Vik,

Are you able to shed any light on this? I just wanted to confirm that the label change below is planned and that not an error, and to ensure that the specification is otherwise the same as the sensor originally branded as MAX-250+.

Regards,

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

**Please note: Viamed is enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**

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----- Forwarded message -----

From: **Steve Hardaker** <[steve.hardaker@viamed.co.uk](mailto:steve.hardaker@viamed.co.uk)>

Date: Fri, 29 Apr 2022 at 16:43

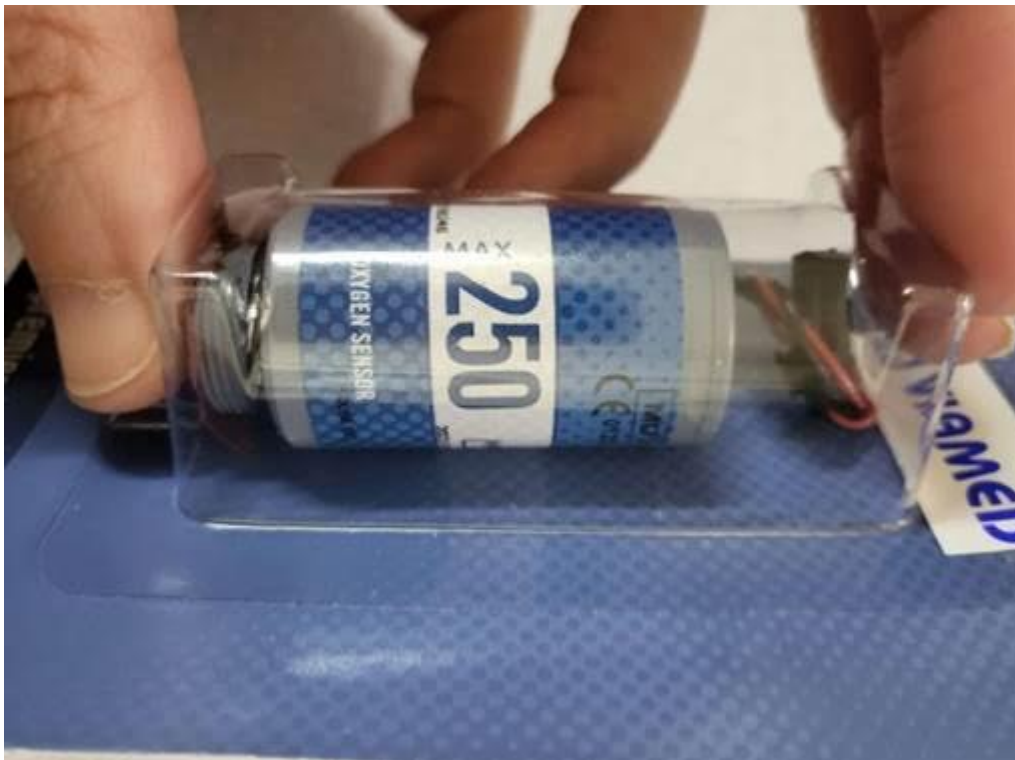
Subject: Max-250+ oxygen sensor

To: Jim Chapman <[jchapman@maxtec.com](mailto:jchapman@maxtec.com)>, <[shankins@maxtec.com](mailto:shankins@maxtec.com)>

Hi Sidra and Jim,

I hope you can help with a discrepancy regarding the labeling of the Max-250+ sensor (R125P02-11) that was pointed out to us by a customer.

The images that we use to promote this sensor show the model 'MAX-250+' on the labelling (first image below). The sensors that we currently have in stock simply show 'MAX-250' (second image below).



This has caused some confusion with a customer, who is querying whether the specification remains the same.

Can you confirm that this is simply a change to the labelling and nothing more?

Thanks in advance.

Regards,

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

**Please note: Viamed is enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**

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