



Sophie Lines <viamed.sophie.lines@gmail.com>

Fwd: equipment fault

1 message

Main Account <office@viamed.co.uk>
To: Sophie Lines <sophie.lines@vmsecure.me.uk>

Fri, May 6, 2022 at 12:01 PM

----- Forwarded message -----

From: **Sue Francis (Swansea Bay - Welshpool EMRTS)** <Sue.Francis@wales.nhs.uk>

Date: Fri, 6 May 2022 at 11:59

Subject: equipment fault

To: info@viamed.co.uk <info@viamed.co.uk>

Good afternoon,

I'm not sure if I have the correct contact details or if you could possibly advise me?

We have a defective Viamed:

Model: VM-2500-S

SN: A160813005

The screen display is unreadable. Although there is no obvious physical damage it could have had been knocked whilst in the bag.

Could you please advise me with regard to a possible repair/replace.

Many thanks in advance.

Sue

Cofion Gorau/Best Wishes**Sue Francis****Cynorthwydd Gweinyddol/Admin Assistant****Gwasanaeth Adalw a Throsglwyddo Meddygol Brys (EMRTS) Cymru/Emergency Medical Retrieval and Transfer Service (EMRTS) Cymru****Maes Awyr y Trallwng/Welshpool Airport****Y Trallwng/Welshpool Powys**

SY21 8SG

Tel:0300 3000 058

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WALES AIR AMBULANCE CHARITYGIG
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Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain et oedi.

We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Mae'r neges hon yn gyfrinachol. Os nad chi yw derbynnydd bwriadedig y neges, rhwch wybod i'r anfonwr ar unwaith. Dylai unrhyw un o'r datganiadau neu'r sylwadau a wneir uchod gael eu hystyried fel rhai personal ac nid o reidrwydd yn fhai a wneir gan y Bwrdd Iechyd, na chan unrhyw ran gyfansoddol o'r Bwrdd Iechyd neu gorff cysylltiedig. Dylech fod yn ymwybodol, o dan delerau Deddf Rhyddid Gwybodaeth 2000, y gallai fod yn ofynnol i'r Bwrdd Iechyd gyhoeddi cynnwys unrhyw e-byst neu ohebiaeth a dderbynnir.

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