



Cathy Green <viamed.cathy.green@gmail.com>

AW: RMA Request - RMA: 2022-0039 in now 2022-0042

1 message

bluepoint MEDICAL Service <service@bluepoint-medical.com>
To: "cathy.green@viamed.co.uk" <cathy.green@viamed.co.uk>

26 April 2022 at 09:17

Dear Cathy,

we received the Capnograph s/n 81040152.

Please note due to a misunderstanding the RMA number was given twice. We need to update your RMA number.

Before it was "2022-0039", now it is "2022-0042".

As soon as the quote is ready we will send it to you.

best regards,

Heidi

-Service-

bluepoint MEDICAL GmbH & Co. KG
An der Trave 15
D - 23923 Selmsdorf
Fax: +49 (0)38823 548 8029

Von: Main Account <viamedinbox@gmail.com> im Auftrag von Cathy Green <office@viamed.co.uk>**Gesendet:** Donnerstag, 21. April 2022 08:55**An:** bluepoint MEDICAL Service**Betreff:** Re: RMA Request - RMA: 2022-0039

Dear Heidi

The above RMA return has had a replacement UPS label, and the shipment number is now 1Z9W96380442406114

Kind Regards

Cathy Green

On Thu, 21 Apr 2022 at 07:39, Cathy Green <cathy.green@viamed.co.uk> wrote:

Dear Heidi

Thank you for the RMA number, I can confirm that I have shipped this repair today by UPS tracking number 1Z9W96380442871102.

Kind Regards
Cathy Green

On Tue, 19 Apr 2022 at 09:15, bluepoint MEDICAL Service <service@bluepoint-medical.com> wrote:

Dear Cathy,

please return the Capnograph VM-2500-S using **RMA: 2022-0039**.

Dennver can help you regarding "customs value to add to the paperwork".

best regards,

Heidi

-Service-

bluepoint MEDICAL GmbH & Co. KG
An der Trave 15
D - 23923 Selmsdorf
Fax: +49 (0)38823 548 8029

Von: Main Account <viamedinbox@gmail.com> im Auftrag von Cathy Green <office@viamed.co.uk>

Gesendet: Donnerstag, 14. April 2022 17:52

An: bluepoint MEDICAL Service

Betreff: RMA Request

Dear Service Team

Please could we have a RMA number for the attached paperwork for the calibration check and replacement display window on Capnograph s/n 81040152.

Please could we also have a customs value to add to the paperwork.

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Kind regards

Cathy Green
Viamed Ltd.

<http://www.viamed.co.uk>

Email: Cathy.Green@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

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Kind regards

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Kind regards

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