

NUNEZ, Levy (NORTH MIDDLESEX UNIVERSITY HOSPITAL NHS TRUST)

From: PACITTI, Kamal Kaur (NORTH MIDDLESEX UNIVERSITY HOSPITAL NHS TRUST)
Sent: 21 April 2022 11:50
To: NUNEZ, Levy (NORTH MIDDLESEX UNIVERSITY HOSPITAL NHS TRUST)
Subject: FW: failure of Ceratherm 600

Hi Levy,

Can you please order 3 of the PCB boards, listed below, the company currently has only 1 in stock and will order another 2 for us.

If you need further clarification please ask.

Thank you

Kamal

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Hardaker
Sent: 21 April 2022 10:10
To: PACITTI, Kamal Kaur (NORTH MIDDLESEX UNIVERSITY HOSPITAL NHS TRUST) <kamal.pacitti@nhs.net>
Subject: Re: failure of Ceratherm 600

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The Controller PCB for the Ceratherm 600-3 is available as follows:

- 0330383 - Ceratherm 600-3 CPU board @ £575.00+VAT
- Carriage by UPS: £10.00+VAT

We currently only have 1 board in stock, the lead-time on the remainder is estimated to be 2-3 weeks. You can place an order for 3 and state on the order that part-shipment is acceptable, or if it is tidier for admin at your end, you could place 2 orders for 1 and 2 units respectively.

If you have any queries, please let me know.

Regards,
Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

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On Wed, 20 Apr 2022 at 13:04, PACITTI, Kamal Kaur (NORTH MIDDLESEX UNIVERSITY HOSPITAL NHS TRUST) <kamal.pacitti@nhs.net> wrote:

Dear Steve,

We have another 3 Ceratherm 600s that require the CPU board as they are not alarming at 15 minutes.
Can you please confirm that the part number is correct and the current price please.

0330383 - Ceratherm 600-3 CPU board

Thank You

&

Kind Regards

Kamal Pacitti

Specialist Clinical Engineer

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Direct line: 020 8887 3790| e: kamal.pacitti@nhs.net |

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