

Cathy Green <viamed.cathy.green@gmail.com>

Fwd: Additional sensors?

1 message

Steve Nixon <office@viamed.co.uk> Reply-To: steve.nixon@viamed.co.uk To: Cathy Green <cathy.green@viamed.co.uk> 1 April 2022 at 09:10

UPS Express Saver €90.07

----- Forwarded message ------

From: Steve Nixon <steve.nixon@viamed.co.uk>

Date: Thu. 31 Mar 2022 at 16:44 Subject: Re: Additional sensors?

To: Apostolos Atsalakis <apostolos@pnoe.com>

Cc: Dimitrios Charalambidis dimitrios.charalambidis@pnoe.com

We will send a new pro-forma for 79 sensors and process as UPS Express Saver service.

Steve

On Thu, 31 Mar 2022 at 15:57, Apostolos Atsalakis <apostolos@pnoe.com> wrote:

Hi Steve, I am generally aligned with what you shared.

I am adding Dimitris to the thread to discuss the proforma of the orders moving forward and avoid any miscommunication.

Thanks.

Apostolos



Apostolos Atsalakis | Co-founder & CRO

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On Thu, Mar 31, 2022 at 5:26 PM Steve Nixon <office@viamed.co.uk> wrote:

Hi Apostolos

I will check to confirm that we received the payment for the last 17 sensors, I know that your bank cancelled the 1st payment, I have assumed that the 2nd has been sent.

11 sensors - 17/03/22 RVM135934-1 €1,408.46 - Dimitrios says that this payment was transferred 17 sensors - 22/03/22 RVM136061-1 €2,156.19 - Dimitrios says that this payment was transferred

Pro-forma payment not processed yet: 139 sensors - 14/03/22 MVM135925 €17,376.52 50 sensors - 17/03/22 MVM136002 €6,293.81

We need to review the above and I have discussed it with Dimitrios. After our discussion I believe you now want a separate pro-forma (Dimitrios has confirmed) for the current 79 sensors. We can ship UPS Standard €35.99 or UPS Express Saver €90.07, please state which you require.

Steve

On Thu, 31 Mar 2022 at 12:48, Apostolos Atsalakis <apostolos@pnoe.com> wrote: Hi Steve, thanks for the update.

Please ship all 79 sensors today if possible and we will pay for the expedited shipment fee. Please use the shipment service that you used the last time, as it was pretty fast, the next day I believe.

Regarding the payment of the proforma + any shipment fees, this will take place by tomorrow.

Thanks,

Apostolos



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On Thu, Mar 31, 2022 at 1:56 PM Steve Nixon <office@viamed.co.uk> wrote: Hi Apostolos

The good news is that we can ship:

39 sensors from previous batch, but in new plain gas barrier bags, no bag labels. These are ones that you previously had and did not return bags or the bags had been ripped and unusable...

We also have the full 40 new sensors. In general the outputs on these are better than recent batches.

We are still having to chase payments, the proforma for the 139 hasn't been paid and this make it difficult on our systems to part ship against unpaid pro-froma. The freight charges are also an issues as these will depend on batch size, service required, number of shipments. We could collate a list of shipping charges as long as you agree to reimburse these on a separate invoice.

In principle we can ship today/tomorrow. Shipping UPS Express Saver is approximately twice the cost of UPS Standard. UPS Express service is not available to your offices.

Steve

On Thu, 31 Mar 2022 at 09:16, Apostolos Atsalakis <apostolos@pnoe.com> wrote:

OK Steve, please try your best to arrange the shipping this week, even if we have to ship in two batches. As always, please ship with next day courier and we will cover shipping costs.

Thanks,

Apostolos



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On Thu, Mar 31, 2022 at 10:58 AM Steve Nixon <office@viamed.co.uk> wrote: Hi Apostolos

I'll provide an update later this morning.

Steve

On Wed, 30 Mar 2022 at 13:35, Apostolos Atsalakis <apostolos@pnoe.com> wrote: Hi Steve, any updates on the shipment of the 39 + 35 to 40 sensors?

Thanks,

Apostolos



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On Fri, Mar 25, 2022 at 5:55 PM Apostolos Atsalakis <apostolos@pnoe.com> wrote: Hi Steve, yes please send me all the 39 + 35 to 40 sensors when you receive them.

Thanks,



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On Fri, Mar 25, 2022 at 5:50 PM Steve Nixon <office@viamed.co.uk> wrote:

Hi Apostolos

It looks like a little bit of good news.

If your new algorithm works well, we could supply an extra 39 sensors. These are sensors that you returned back to us, but had missing bags. If you can use them we can ship against your new order.

In addition I am hoping to receive another small batch of say 35 - 40 sensors next week. Again, do you want all of these?

Regards

Steve

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GDPR / Privacy Policy available at www.viamed.co.uk/policy

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