



Michael Lamb &lt;viamed.michael.lamb@gmail.com&gt;

**New customer message on 29 March 2022 at 13:47**

5 messages

**Vandagraph (Shopify)** <mailer@shopify.com>

29 March 2022 at 13:47

Reply-To: pdtdiver@hotmail.com

To: info@vandagraph.co.uk

You received a new message from your online store's contact form.

**Country Code:**

GB

**Name:**

Stoyan Stamov

**Email:**[pdtdiver@hotmail.com](mailto:pdtdiver@hotmail.com)**Phone Number:**

00359885245526

**Message:**

Hello

Can the VN02 be used for mixing nitrox or the oxygen sensor will not be accurate for continues flow.

Basically I want to mix the air and the oxygen before the mix gets in the compressor. I have used and NRC analyser before and worked out OK, but the sensor is gone and is the model that is not reusable(sensor can't be replaced)

I own and operate a small Dive Center in Sozopol, Bulgaria and need to have nitrox available mostly for me and the staff.

Thank you in advance for your time.

Best regards,

Stoyan

Diving Center Sozopol

[www.dive-sozopol.com](http://www.dive-sozopol.com)

**S Stoyan** <pdtdiver@hotmail.com>

30 March 2022 at 09:43

To: "ryan.swaine@vandagraph.co.uk" &lt;ryan.swaine@vandagraph.co.uk&gt;

Hello Ryan

Thank you for your quick response to my email. Big Thank you for the Trade prices.  
Below is what I would like to purchase.

VN202 mkII and Quick-Ox - Non Auto-Switch off model (7910111)

R-22DEM Diving Oxygen Sensor (0110225), I have an older Analox Analyzer

I would like to purchase the DIN Oxygen Sampling kit (9730215)

As for shipping if possible please let me know the price for the below address

Stoyan Stamov  
[Rodopi 11](#)  
[Sozopol, 8130](#)  
[Bulgaria](#)

Payment I can do with bank transfer or credit card, just let me know what you would preffer.

Thank you in advance.

Best regards  
Stoyan, +359 885245 526  
Diving Center Sozopol  
[www.dive-sozopol.com](http://www.dive-sozopol.com)

## Курсове по гмуркане в Созопол - Водолазен Център Созопол

Водолазен център Созопол е създаден през 2014 г. от Стоян Стамов, който е мениджър и главен инструктор на водолазния център.

[www.dive-sozopol.com](http://www.dive-sozopol.com)

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> on behalf of Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)>  
**Sent:** March 29, 2022 8:09 AM  
**To:** [pdtdiver@hotmail.com](mailto:pdtdiver@hotmail.com) <[pdtdiver@hotmail.com](mailto:pdtdiver@hotmail.com)>  
**Subject:** Re: New customer message on 29 March 2022 at 13:47

Dear Stoyan Stamov

Thank you very much for your message.

The VN202 can be used in a continuous flow, the best thing to do when using it this way is to try and calibrate in the same conditions (flow/pressure) as you will be using the device, this will offer the greatest accuracy.

I have attached a picture of the VN202 used in this manner, this is just one I have seen on the web, but it is typical of this type of use.

We also have a two part wall mounting bracket which may be of interest to you, I have attached a document with the pictures.

For continuous use, I would recommend you select the Manual Off version of the VN202, this will eliminate the need to keep turning the device back on.

As you are a diving centre, we would be happy to extend to you our trade prices, I have attached a trade price list and some information for your perusal. We do not impose any minimum order requirements and orders are nearly always shipped directly from stock upon payment. Payment can be made by bank transfer or credit/debit card.

I look forward to your response and please do not hesitate to contact me if you have any questions or concerns.

Kind regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

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**S Stoyan** <[pdtdiver@hotmail.com](mailto:pdtdiver@hotmail.com)>

31 March 2022 at 10:23

To: "ryan.swaine@vandagraph.co.uk" <[ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)>

Hello Ryan

Thanks again for your quick answer and detailed info.

The additional sensor will work for my Analox analyzer, I did compare the model to the picture you sent me.

Originally I did not plan to purchase the mounting bracket, however I would like to purchase it as I may want to do some changes later. Please add the mounting bracket to the invoice. I have also attached 2 pictures of my Nitrox mixer.

We also need to make correction on the company name. The company name is Kodiak Travel Ltd. The Diving Center is just a part from it.

As for the VAT number, all companies in Bulgaria have VAT number however the smaller companies do their very best to NOT be VAT registered, it complicates a lot of things. It does work a kind of OK if you mostly purchase and sell items, however if you provide service (tours, teaching divers ect.) it does not work well.

I know that I will have to pay import charges in Bulgaria as items are sent from a non EU country, not sure if I have to also pay the UK VAT. Below is the correct info for the invoice.

Stoyan Stomov  
Kodiak Travel Ltd  
VAT 202896790  
[Rodopi 11](#)  
Sozopol, 8130  
Bulgaria

As for the payment we can do it with credit card.

Please let me know when is a good time to give you a call for the payment.

Best regards  
Stoyan Stamov  
Diving Center Sozopol  
[www.dive-sozopol.com](http://www.dive-sozopol.com)

## Курсове по гмуркане в Созопол - Водолазен Център Созопол

Водолазен център Созопол е създаден през 2014 г. от Стоян Стамов, който е мениджър и главен инструктор на водолазния център.

[www.dive-sozopol.com](http://www.dive-sozopol.com)

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> on behalf of Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)>  
**Sent:** March 30, 2022 7:22 AM  
**To:** S Stoyan <[pdtdiver@hotmail.com](mailto:pdtdiver@hotmail.com)>  
**Subject:** Re: New customer message on 29 March 2022 at 13:47

Dear Stoyan Stamov

Thank you.

I have attached a copy of your proforma invoice, please check the details and let me know if you require any amendments.

I have also attached a brochure for the Analox compatible sensors so you can double check it is the R-22DEM you require, as these are rarely used now; most O2EII analysers use the R-33DE style sensor.

Please let me know if you have a company VAT or EORI number we can add to the invoice, this can help speed up the import process.

With regards to payment, it is entirely up to you. Credit Card payments tend to be quicker, as we can call you for the details and dispatch the order the same day. Bank transfer payments can take 3 working days to reach our account. Please just let us know when you are ready to proceed and by which method you would like to pay?

I look forward to your response.

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

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### 2 attachments

**Mixer pic 2.jpg**  
193K



mixer pic 1.jpg  
182K

**S Stoyan** <pdtdiver@hotmail.com>

31 March 2022 at 11:26

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hello again Ryan

If it will be easier , we can get the items shipped to the below address.

Stoyan Stamov APLUS7465  
Unit 8 , Optima park, Thames road, Section 7465  
Dartford, Kent DA1 4QX  
United Kingdom  
+44 7466 795655

This is an address for a Bulgarian courier company that delivers parcels from UK to Bulgaria.  
I use this address for purchasing items from the UK ebay. Not every ebay seller sends items outside UK,  
plus even for the ones who do it works out better are somehow there is still not import charges on the  
items delivered that way to Bulgaria.

Please let me know what works better for you.

Best regards  
Stoyan, +359 885 245 526  
Diving Center Sozopol  
[www.dive-sozopol.com](http://www.dive-sozopol.com)

## Курсове по гмуркане в Созопол - Водолазен Център Созопол

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[www.dive-sozopol.com](http://www.dive-sozopol.com)

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**From:** S Stoyan <[pdtdiver@hotmail.com](mailto:pdtdiver@hotmail.com)>

**Sent:** March 31, 2022 2:23 AM

**To:** [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk) <[ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)>

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**Ryan Swaine** <[office@viamed.co.uk](mailto:office@viamed.co.uk)>

31 March 2022 at 13:09

Reply-To: [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

To: Michael Lamb <[michael.lamb@vandagraph.co.uk](mailto:michael.lamb@vandagraph.co.uk)>

Ryan Swaine

General Manager

VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

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