



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**RE: Order CH-007413 Tracking 1Z9W96386877408277**

1 message

**Jonathan Humphris** <Jonathan.Humphris@cobalthhealth.co.uk>  
To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

29 March 2022 at 13:52

Hi Kate,

We would like to order the Max02+AE Oxygen Analyser plus can we order the wall mount too if you can add those to the proforma amend accordingly and resend that would be great.

Regards

**Jono Humphris****Interim MRI Mobile Operations Manager****Cobalt Health****T** 01242 431280**E** [jonathan.humphris@cobalthhealth.co.uk](mailto:jonathan.humphris@cobalthhealth.co.uk)[www.cobalthhealth.co.uk](http://www.cobalthhealth.co.uk)working in  
partnership with the

Think before you ink. Please only print this email if necessary.

Cobalt Health is a registered charity no. 1090790. Company limited by guarantee, registered in England and no. 4366596. Registered office: Linton House Clinic, Thirlestaine Road, Cheltenham, Glos GL53 7AS. Telephone 01242 535900. Fax 01242 263733.

**From:** Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths  
**Sent:** 29 March 2022 11:54

**To:** Jonathan Humphris <[Jonathan.Humphris@cobalthhealth.co.uk](mailto:Jonathan.Humphris@cobalthhealth.co.uk)>

**Subject:** Re: Order CH-007413 Tracking 1Z9W96386877408277

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Jono,

Further to my previous email, the situation with the Analytical Industries products is not looking like it will be resolved for some months yet.

I have asked my technical colleague, and he has suggested an alternative of part number 0111261- MaxO2+AE Oxygen analyser. This costs £325 each, plus VAT, plus £10 carriage.

We can also offer part number 0111250 but it is different as it is disposable at the end of life and has an internal sensor; so might not be ideal for you. This costs £172 each, plus £10 carriage, plus VAT.

These items are in stock.

I have attached leaflets for your information.

Please let me know if you need me to make any changes to the proforma invoice. If not, I will contact you again in a few weeks as I have to check on proforma invoices after that time, before they expire.

I am sorry I have no better news for you at this time.

Many thanks.

Kind regards

Kate Griffiths

**Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----

On Fri, 25 Mar 2022 at 14:33, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Thank you Jono,

I will keep the proforma invoice as it is and hopefully I will have some good news for you soon.

Thank you for your understanding.

Kind regards

Kate Griffiths

**Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](https://www.viamed.co.uk/policy)

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----

On Fri, 25 Mar 2022 at 14:29, Jonathan Humphris <[Jonathan.Humphris@cobalthhealth.co.uk](mailto:Jonathan.Humphris@cobalthhealth.co.uk)> wrote:

Hi Kate,

We will hold on for now as the unit it is meant to be going on isn't in use for most of April so we can wait.

Regards

Jono Humphris

Interim MRI Mobile Operations Manager

Cobalt Health



**T** 01242 431280

**E** [jonathan.humphris@cobalthhealth.co.uk](mailto:jonathan.humphris@cobalthhealth.co.uk)

[www.cobalthhealth.co.uk](https://www.cobalthhealth.co.uk)



working in  
partnership with the





Think before you ink. Please only print this email if necessary.

Cobalt Health is a registered charity no. 1090790. Company limited by guarantee, registered in England and no. 4366596. Registered office: Linton House Clinic, Thirlestaine Road, Cheltenham, Glos GL53 7AS. Telephone 01242 535900. Fax 01242 263733.

---

**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Kate Griffiths  
**Sent:** 25 March 2022 14:01  
**To:** Jonathan Humphris <[Jonathan.Humphris@cobalthhealth.co.uk](mailto:Jonathan.Humphris@cobalthhealth.co.uk)>  
**Subject:** Re: Order CH-007413 Tracking 1Z9W96386877408277

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon Jono,

Further to my last email, I need to advise you that **we are unable to obtain more stock from Analytical Industries for now** due to their certification needing to be updated. I apologise for any inconvenience this may cause. I do not have any accurate lead times at the moment.

I am happy to keep your original proforma invoice on the system, but I am unable to give any accurate lead times.

We have an alternative monitor, part number 00111263 in stock, this costs £520 each, plus £10 carriage. I have attached a leaflet.

Please let me know if you need me to update or delete the proforma invoice.

Many thanks.

Kind regards

Kate Griffiths

**Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----

On Wed, 23 Mar 2022 at 12:03, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Good afternoon Jono,

Thank you for your request.

Please see attached proforma invoice as requested for 1 x 0111292 - AII-2000 A Oxygen Analyzer with sensor cable. Please let me know if you would like any changes to be made.

**I have treated this proforma invoice as being VAT exempt, so I look forward to receiving the certificate.**

This item is not currently in stock, the lead time would be approximately 1-2 weeks from date of payment.

Many thanks.

Kind regards

Kate Griffiths

**Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----

On Wed, 23 Mar 2022 at 11:42, Jonathan Humphris <[Jonathan.Humphris@cobalthhealth.co.uk](mailto:Jonathan.Humphris@cobalthhealth.co.uk)> wrote:

Hi,

Could we look at ordering another of these Analysers please.

If another invoice could be raised I can then arrange the PO and VAT exempt cert.

Regards

Jono Humphris

Interim MRI Mobile Operations Manager

Cobalt Health



**T** 01242 431280

**E** [jonathan.humphris@cobalthhealth.co.uk](mailto:jonathan.humphris@cobalthhealth.co.uk)

[www.cobalthhealth.co.uk](http://www.cobalthhealth.co.uk)



working in  
partnership with the



Think before you ink. Please only print this email if necessary.

Cobalt Health is a registered charity no. 1090790. Company limited by guarantee, registered in England and no. 4366596. Registered office: Linton House Clinic, Thirlestaine Road, Cheltenham, Glos GL53 7AS. Telephone 01242 535900. Fax 01242 263733.

**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Sarah Walton

**Sent:** 18 January 2022 14:33

**To:** Jonathan Humphris <[Jonathan.Humphris@cobalthhealth.co.uk](mailto:Jonathan.Humphris@cobalthhealth.co.uk)>

**Subject:** Order CH-007413 Tracking 1Z9W96386877408277

Dear Jono,

I am writing to inform you that your order, CH-007413 has been dispatched.

You can track your order on the UPS website, [www.ups.com](http://www.ups.com), with the following tracking number 1Z9W96386877408277.



Please see attached delivery note, DVM134769-1 and a copy of your invoice, RVM134769-1.

Kind Regards

Sarah Walton

Customer Service Representative

**Please note: We are working remotely however telephone calls to the main office will still be answered.**

**Our office opening hours are Monday - Friday 8.30am - 5.30pm.**

<http://www.viamed.co.uk>

Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)

Company registered in England, No. 01291765.

E-mail Disclaimer

-----

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----

Click [here](#) to report this email as spam.

---

**image004.png**  
58K

