



Main Account <viamedinbox@gmail.com>

RE: Order CH-007413 Tracking 1Z9W96386877408277

1 message

Jonathan Humphris <Jonathan.Humphris@cobalthhealth.co.uk>
To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

25 March 2022 at 14:29

Hi Kate,

We will hold on for now as the unit it is meant to be going on isn't in use for most of April so we can wait.

Regards

Jono Humphris

Interim MRI Mobile Operations Manager

Cobalt Health

**T** 01242 431280**E** jonathan.humphris@cobalthhealth.co.ukwww.cobalthhealth.co.ukworking in
partnership with the

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths**Sent:** 25 March 2022 14:01**To:** Jonathan Humphris <Jonathan.Humphris@cobalthhealth.co.uk>**Subject:** Re: Order CH-007413 Tracking 1Z9W96386877408277

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Good afternoon Jono,

Further to my last email, I need to advise you that **we are unable to obtain more stock from Analytical Industries for now** due to their certification needing to be updated. I apologise for any inconvenience this may cause. I do not have any accurate lead times at the moment.

I am happy to keep your original proforma invoice on the system, but I am unable to give any accurate lead times.

We have an alternative monitor, part number 00111263 in stock, this costs £520 each, plus £10 carriage. I have attached a leaflet.

Please let me know if you need me to update or delete the proforma invoice.

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Wed, 23 Mar 2022 at 12:03, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good afternoon Jono,

Thank you for your request.

Please see attached proforma invoice as requested for 1 x 0111292 - All-2000 A Oxygen Analyzer with sensor cable. Please let me know if you would like any changes to be made.

I have treated this proforma invoice as being VAT exempt, so I look forward to receiving the certificate.

This item is not currently in stock, the lead time would be approximately 1-2 weeks from date of payment.

Many thanks.

Kind regards

Kate Griffiths

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On Wed, 23 Mar 2022 at 11:42, Jonathan Humphris <Jonathan.Humphris@cobalthhealth.co.uk> wrote:

Hi,

Could we look at ordering another of these Analysers please.

If another invoice could be raised I can then arrange the PO and VAT exempt cert.

Regards

Jono Humphris

Interim MRI Mobile Operations Manager

Cobalt Health



T 01242 431280

E jonathan.humphris@cobalthhealth.co.uk

www.cobalthhealth.co.uk



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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sarah Walton
Sent: 18 January 2022 14:33
To: Jonathan Humphris <Jonathan.Humphris@cobalthhealth.co.uk>
Subject: Order CH-007413 Tracking 1Z9W96386877408277

Dear Jono,

I am writing to inform you that your order, CH-007413 has been dispatched.

You can track your order on the UPS website, www.ups.com, with the following tracking number 1Z9W96386877408277.

Please see attached delivery note, DVM134769-1 and a copy of your invoice, RVM134769-1.

Kind Regards

Sarah Walton

Customer Service Representative

Please note: We are working remotely however telephone calls to the main office will still be answered.

Our office opening hours are Monday - Friday 8.30am - 5.30pm.

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

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