



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

## Re: Request for Quotation

1 message

**SBA KALIBRASI** <sbakalibrasi@gmail.com>  
To: sophie.lines@viamed.co.uk

Mon, Mar 21, 2022 at 5:09 PM

Dear Sophie,

Sorry for the mistaken..

The finance says that there are some currency error at our part

It was usd to gbp, and then when she change to usd to usd she forgot recheck the amount

**Viamed Ltd.**

22 March 2022

Money Sent

[Repeat this transaction](#)

- 299,50 \$

**Paid with**

VISA Credit Card x-9352  
You'll see "PAYPAL "VIAMED LTD" on  
your card statement.

299,50 \$

**Contact info**

[Viamed Ltd.](#)  
+44 1535634542  
<http://www.viamed.co.uk>  
[paypal@viamed.co.uk](mailto:paypal@viamed.co.uk)

**Ship to**

Yang Tiono Sakti  
Jl. Pantai Indah Selatan II, Long Beach Residence C/8  
Jakarta Utara 14460  
DKI Jakarta  
Indonesia

**Note**

Proforma Invoice MVM135913

**Details**

Sent to Viamed Ltd. 299,50 \$

**Transaction ID**

30613253TJ094582T

**Total**

299,50 \$

[Print details](#)

Please kindly recheck following attachment, as the outstanding payment is done.

Really sorry for the inconvenience

Best regards,  
Robi

Pada tanggal Sen, 21 Mar 2022 pukul 19.01 Sophie Lines <[office@viamed.co.uk](mailto:office@viamed.co.uk)> menulis:

Dear Robi,

Thank you for your payment - I can confirm we have received \$799.92 via PayPal - the Proforma amount was \$1099.42 - in order for us to complete your order, we shall await the outstanding \$299.50 - unless you require the order quantity amending?

I look forward to hearing from you.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

**We are currently working remotely however telephone calls to the main office will still be answered.**<http://www.viamed.co.uk>Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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## ----- Forwarded message -----

From: **SBA KALIBRASI** <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)>  
Date: Mon, 21 Mar 2022 at 02:30  
Subject: Re: Request for Quotation  
To: <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

Good day Kate & Sophie,

Please kindly refer to the attachment for our payment approval through paypal



**Viamed Ltd.**

21 March 2022

Money Sent

[Repeat this transaction](#)

- 799,92 \$

**Paid with**

VISA Credit Card x-9352  
You'll see "PAYPAL "VIAMED LTD" on  
your card statement.

799,92 \$

**Contact info**

**Viamed Ltd.**  
+44 1535634542  
<http://www.viamed.co.uk>  
[paypal@viamed.co.uk](mailto:paypal@viamed.co.uk)

**Ship to**

Yang Tiono Sakti  
Jl. Pantai Indah Selatan 2, Long Beach Residence C/8  
Jakarta Utara 14460  
DKI JAKARTA  
Indonesia

**Note**

Proforma Invoice MVM135913

**Details**

Sent to Viamed Ltd. 799,92 \$

**Transaction ID**

8L270502GY2631009

**Total**

799,92 \$

Please recheck it and send us the delivery tracking number later.

Best regards,  
Robi

Pada tanggal Kam, 17 Mar 2022 pukul 15.46 Kate Griffiths <[office@viamed.co.uk](mailto:office@viamed.co.uk)> menulis:

Good morning,

Please accept my reply on behalf of Sophie.

Please see attached updated proforma invoice showing the change of telephone number and delivery address. Please let me know if you require any further changes.

Many thanks.

Kind regards

Kate Griffiths

**Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
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On Thu, 17 Mar 2022 at 07:40, Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----  
From: **SBA KALIBRASI** <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)>  
Date: Thu, 17 Mar 2022 at 07:33  
Subject: Re: Request for Quotation  
To: <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>

Dear Sophie,

Sorry for late information  
We move our office, so please change the delivery address to

**PT. Suria Berkat Abadi  
Tiono**

**ID, DKI Jakarta, Kota Jakarta Utara,  
Jl. Pantai Indah Selatan II, Long Beach Residence C/8, Kel. Kapuk Muara, Kec. Penjaringan. 14460  
Email: [yds142@gmail.com](mailto:yds142@gmail.com)**

**Phone number: +62 859 2146 6030**

The payment will be made soon after the update of our proforma  
Really sorry for the inconvenience

Best regards,  
Robi

Pada tanggal Sen, 14 Mar 2022 pukul 18.03 Sophie Lines <[office@viamed.co.uk](mailto:office@viamed.co.uk)> menulis:  
Dear Robi,

Thank you for your email - the only other payment method we offer is PayPal - I have updated your Proforma to reflect this - our paypal account can be found on there. Please let me know if this works for you?

With regards to the V1000, unfortunately it is still not known when production can resume. Please accept our apologies for any inconvenience caused.

If you require any further information please do not hesitate to contact us

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

**We are currently working remotely however telephone calls to the main office will still be answered.**

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On Mon, Mar 14, 2022 at 2:20 AM SBA KALIBRASI <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)> wrote:

Dear Sophie,

Could we pay using credit card or paypal?

If there any better option please advice

Also for V1000 Foetal Heart Simulator any further info when will the products be available?

Best Regards,  
Robi

Pada tanggal Jum, 11 Mar 2022 pukul 19.23 Sophie Lines <[office@viamed.co.uk](mailto:office@viamed.co.uk)> menulis:

Dear Robi,

Thank you for your reply.

Please find attached your Proforma Invoice for 2x UltraMax Oxygen Analysers, with delivery to Indonesia. Please can you check all details and let me know if any changes are required?

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

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On Fri, Mar 11, 2022 at 3:46 AM SBA KALIBRASI <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)> wrote:

Dear sophie

Ok for this time can you send quote for ultramax only 2 piece...

Best Regards

Robi

On Fri, Feb 11, 2022, 20:29 Sophie Lines <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Hi Robi,

Further to my previous email, I am just wondering if you have had time to think on whether you would still like us to quote for a V1000 unit, or if you would like to leave it until we have a clearer idea on when production can resume? If so, we can just quote the 2x Ultramax for now.

I look forward to hearing from you.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

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On Tue, Feb 8, 2022 at 11:06 AM Sophie Lines <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)> wrote:

Hi Robi,

Thank you for your reply. With regards to the V1000 Foetal Heart Simulator, we unfortunately have had to temporarily stop production due to a shortage of components, which we are trying to source elsewhere - we do not know what the time scale will be before we are able to start production again - would you still like us to quote for 1 unit, or just the 2x Ultramax for now?

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

**We are currently working remotely however telephone calls to the main office will still be answered.**

<http://www.viamed.co.uk>

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On Tue, Feb 8, 2022 at 1:21 AM SBA KALIBRASI <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)> wrote:

Dear sophie

Maybe change the quantity , we need v1000 just 1 and ultramax 2 pcs.. can u make the new quotation...

Thank's

Best Regards

Robi

On Mon, Feb 7, 2022, 19:01 Sophie Lines <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Dear Tiono,

Thank you for your email. Kate is currently on annual leave, so please accept my reply on her behalf.

Would you like to purchase the same 2 items as before - the V1000 and UltraMaxO2? Or just one of these?

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

**We are currently working remotely however telephone calls to the main office will still be answered.**

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On Mon, Feb 7, 2022 at 9:46 AM Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: **SBA KALIBRASI** <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)>  
Date: Mon, 7 Feb 2022 at 08:27  
Subject: Re: Request for Quotation  
To: <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

Dear kate

I would like to re purchase the same item...

How about with price still same

On Fri, Jun 26, 2020, 15:43 Kate Griffiths <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Good morning Tiono,

Thank you for your email.

Please find attached updated proforma invoice as requested. Please let me know if you require any changes to be made.

Many thanks.

Kind regards

Kate Griffiths

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.**

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

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On Fri, 26 Jun 2020 at 05:47, SBA KALIBRASI <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)> wrote:

Dear Kate,

Thanks for the information about calibration

Please kindly look after the attachment for our purchase order and Reissue your former invoice

Best Regards,  
Tiono

Pada tanggal Jum, 19 Jun 2020 pukul 15.54 Kate Griffiths <[office@viamed.co.uk](mailto:office@viamed.co.uk)> menulis:

Good morning Tiono,

Thank you for your email, please accept my reply on behalf of Zoey.

The output beats per minute is governed by the firmware and the micro controller - there is no adjustable calibration control.

If required the unit can be returned to Viamed for its accuracy to be checked and a Certificate of Calibration can be issued.

Many thanks.

Kind regards

Kate Griffiths

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634542  
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On Fri, 19 Jun 2020 at 09:38, Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: **SBA KALIBRASI** <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)>

Date: Fri, 19 Jun 2020 at 09:31

Subject: Re: Request for Quotation

To: <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)>

Dear Zoey,

I wanna ask something regarding foetal heart simulator  
If we need to recalibrate the product, what i need to do?  
any suggestions?

About the offer, we will send formal purchase order soon

Best regards,  
Tiono

Pada tanggal Sel, 16 Jun 2020 pukul 13.58 Zoey Teal <[office@viamed.co.uk](mailto:office@viamed.co.uk)> menulis:

Dear Tiono,

Thank you for your reply.

Proforma invoices are only valid on our system for 30 days but we will be in touch before the 30 days are up.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)

Alternate email: [zoey.teal@viamed.me.uk](mailto:zoey.teal@viamed.me.uk)

Tel: +44 (0)1535 634542

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Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)

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Facebook Page: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)

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-----

On Tue, Jun 16, 2020 at 4:19 AM SBA KALIBRASI  
<[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)> wrote:

Dear Zoey,

Thank for your reply.

I had forward your offer to our finance division but still no further action though

We will inform you as soon as possible after further notice is done

Best Regards,

Tiono

Pada tanggal Sen, 15 Jun 2020 pukul 14.29 Zoey Teal  
<[office@viamed.co.uk](mailto:office@viamed.co.uk)> menulis:

Dear Tiono,

Please accept my reply as Kate is on annual leave today.

I have attached you proforma to this email.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)

Alternate email: [zoey.teal@viamed.me.uk](mailto:zoey.teal@viamed.me.uk)

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Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)

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or call +44 (0)1535 634542  
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From: **Kate Griffiths** <[office@viamed.co.uk](mailto:office@viamed.co.uk)>  
Date: Wed, 10 Jun 2020 at 08:45  
Subject: Re: Request for Quotation  
To: SBA KALIBRASI <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)>

Good morning Tiono,

A calibration certificate is supplied with each new V1000.

Many thanks.

Kind regards

Kate Griffiths

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On Wed, Jun 10, 2020 at 6:32 AM SBA KALIBRASI  
<[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)> wrote:

Dear Kate,

Glad to hear that you all are doing well  
About your product, is there any calibration certificate?

Below is our address  
PT. Suria Berkas Abadi  
[Jl. Gunung Sahari Raya No. 78](#)  
[Kelurahan Gunung Sahari Selatan](#)  
[Kecamatan Kemayoran](#)  
[Central Jakarta. 10610](#)

Best Regards,  
Tiono

Pada tanggal Sel, 9 Jun 2020 pukul 21.32 Kate Griffiths  
<[office@viamed.co.uk](mailto:office@viamed.co.uk)> menulis:

Good afternoon Tiono,

Thank you for your email, we are all well, I hope you are too.

The prices are as follows:

V1000 - 1410000 \$595 each (production time 2-3 weeks  
approximately)

UltraMaxO2 Oxygen Analyzer - 0111265 \$467.50 each  
(currently in stock)

Please let me know if you require a proforma invoice.

Many thanks.

Kind regards

Kate Griffiths

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.**

<http://www.viamed.co.uk>

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From: **SBA KALIBRASI** <[sbakalibrasi@gmail.com](mailto:sbakalibrasi@gmail.com)>

Date: Tue, 9 Jun 2020 at 10:33

Subject: Request for Quotation

To: <[sales@viamed.co.uk](mailto:sales@viamed.co.uk)>

Dear Catrin,

I hope you and your company are doing well during this pandemi

We are looking for price for this following items

- 1. V1000 Foetal Heart Simulator
- 2. UltraMaxO2 Oxygen Analyzer

We were bought your V1000 Foetal Heart Simulator at 2018  
The product is great and working really well.  
If the price is right, we hope to buy maybe 3 more of each  
(so please give your best price :) )

Please stay safe and healthy during this difficult time

Best Regards,  
Tiono