



Sarah Walton <viamed.sarah.walton@gmail.com>

Re:ORDER REF # HAE-M/20448/22

1 message

Tamer Qudaih <tamer.qudaih@alhayatuae.com>

21 March 2022 at 13:49

To: "sarah.walton@viamed.co.uk" <sarah.walton@viamed.co.uk>, Sarah Walton <office@viamed.co.uk>, AlHayat Service <service@alhayatuae.com>

Cc: Fares Saleh <fares.saleh@alhayatuae.com>

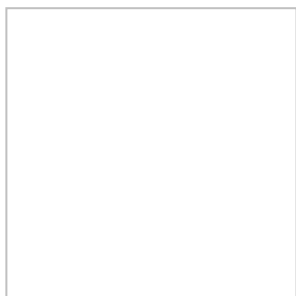
Dear Sarah

SN is T1907200010

Thanks and Regards

Tamer Qudaih

Biomedical Supervisor



ISO 90001:2015 Certified

ISO 14001:2015 Certified

ISO 45001:2018 Certified

Mobile: +971 50 981 5959**Phone:** +971 6 559 2481**Fax:** +971 6 559 3573www.alhayatuae.com [facebook icon](#)  [linkedin icon](#)**Al Hayat Pharmaceuticals**

312 Al Wahda street, No.101

P.O.Box 4483, Sharjah, UAE

----- Original message -----

From: Sarah Walton <office@viamed.co.uk>

Date: Fri, Mar 18, 2022, 5:01 PM

To: AlHayat Service <service@alhayatuae.com>

Cc: Fares Saleh <fares.saleh@alhayatuae.com>, Tamer Qudaih <tamer.qudaih@alhayatuae.com>

Subject: Re: ORDER REF # HAE-M/20448/22

Good afternoon,

Our Commercial Director has asked me to ask you the serial numbers of the units that part number 0012721 OEM SpO2 Boards are to go into? Also what kind of faults are you experiencing them?

Kind regards

Sarah Walton
Customer Service Representative

Please note: We are working remotely however telephone calls to the main office will still be answered.

Our office opening hours are Monday - Friday 8.30am - 5.30pm.

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

GDPR / Privacy Policy available at www.viamed.co.uk/policy

Tel: +44 (0)1535 634542

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On Fri, 18 Mar 2022 at 12:35, Sarah Walton <sarah.walton@viamed.co.uk> wrote:

Good afternoon,

Thank you for your email.

I have amended the PI, please see attached.

Please let me know when you are ready for me to change from a proforma to a confirmed order.

Kind regards

Sarah Walton
Customer Service Representative

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On Fri, 18 Mar 2022 at 12:03, AlHayat Service <service@alhayatuae.com> wrote:

Dear Ms. Sarah,

You can ship the parts through **TNT Express** on A/C # 201187.

Kindly remove the courier charges from the proforma invoice.

Thanks & Best Regards

SERVICE DEPARTMENT



AL-HAYAT PHARMACEUTICALS
312 Al Wahda Street, No 101
P.O.Box 4483 · Sharjah , UAE

Tel. No : +971 6 559 2481
Fax. No : +971 6 559 3573
Toll Free : 800 2122

Email : service@alhayatuae.com Website : www.alhayatuae.com



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Certified Company)**

On Thu, Mar 17, 2022 at 6:33 PM Sarah Walton <office@viamed.co.uk> wrote:

Good afternoon,

Thank you for your new order.

Please find attached a proforma invoice for your confirmation.

Please be advised that we are currently out of stock of part number 0012721. The lead time will be approximately 4 - 6 weeks.

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are working remotely however telephone calls to the main office will still be answered.

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----- Forwarded message -----

From: **AlHayat Service** <service@alhayatuae.com>

Date: Thu, 17 Mar 2022 at 12:56

Subject: ORDER REF # HAE-M/20448/22

To: <office@viamed.co.uk>

Cc: Fares Saleh <fares.saleh@alhayatuae.com>, Tamer Qudaih <tamer.qudaih@alhayatuae.com>

Dear Ms. Sara,

The order is confirmed to be dispatched as soon as possible.

Please find the attached PO.

Thanks & Best Regards

ENG. FARES A.S. SALEH
MANAGER, MEDICAL SERVICE DEPT



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