



Main Account <viamedinbox@gmail.com>

Re: PO22000236 for 25x R-47V

1 message

Steve Hardaker <office@viamed.co.uk>

18 March 2022 at 09:50

Reply-To: steve.hardaker@viamed.co.uk

To: Mark Radbourne <Mark.Radbourne@inspiration-healthcare.com>

Cc: Craig Middleton <craig.middleton@inspiration-healthcare.com>, "orders@viamed.co.uk" <orders@viamed.co.uk>

Hi Mark,

Thanks for the update, we will get the order processed ASAP.

Regards,
SteveSteve Hardaker
Technical Support Manager
Viamed Ltd.**Please note: Viamed is enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**Website: www.viamed.co.ukemail: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-upTwitter: twitter.com/ViamedLtdFacebook: facebook.com/ViamedLtdUK

Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy
-----On Thu, 17 Mar 2022 at 18:51, Mark Radbourne <Mark.Radbourne@inspiration-healthcare.com> wrote:

Hi all

We don't need 50 of these cells so if that is the price, then so be it.

Steve, you are correct in that we lost the Acutronic dealership last year (we actually sacked them), they have since sold one product line to the OEM who made it under licence for them, we are now the dealer for them in the UK, hence the requirement for these parts

Kind regards

Mark

Mark Radbourne
Service Manager**Inspiration Healthcare**
Gildor House, West Street, Earl Shilton,

Leicester, Leicestershire LE9 7EJ

T +44 (0)1455 840555

M +44 (0)7815 907487

E mark.radbourn@inspiration-healthcare.com

W inspiration-healthcare.com

24 hour emergency hire and support call +44 (0) 1455 840 555

On 17 Mar 2022, at 17:19, Craig Middleton <craig.middleton@inspiration-healthcare.com> wrote:

Hi Mark

As you have requested these, can you advise to all please and the big increase in price ?

Thanks

Craig

Craig Middleton, Supply Chain Manager

craig.middleton@inspiration-healthcare.com



+44 (0)330 175 0000 | m +44 (0)1455 849 183 | www.inspiration-healthcare.com

Inspiration Healthcare Ltd, Gildor House, West St, Earl Shilton, Leicester, LE9 7EJ

Please note my working hours are 08:00-18:00 Monday – Wednesday, 08:00-17:30 Thursday

For 24-hour emergency hire and support, please call + 44 (0) 1455 840 555 (UK & IRL only)



Winner of the Queen's
Award for Enterprise:
International Trade 2019

Inspiration Healthcare Ltd is part of the Inspiration Healthcare Group plc, 2 Satellite Business Village, Crawley, RH10 9NE



From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Hardaker

Sent: 17 March 2022 17:11

To: Craig Middleton <craig.middleton@inspiration-healthcare.com>

Cc: orders@viamed.co.uk

Subject: PO22000236 for 25x R-47V

Hi Craig,

With reference to a purchase order that we have received today, PO22000236 for 25x R-47V, I just wanted to clarify a couple of things.

As the order is for 25-off, these would have to be at the standard distributor pricing of £60.00+VAT each, not the previous 50+ pricing of £42.50 listed on the order.

I also wanted to check with you that these are actually required as Simon Motley advised me in May 2021 that you will no longer be ordering these due to no longer having the Acutronic Agency and still having excess stock of sensors.

We are happy to provide, but I just need you to confirm that these are required and that we can amend the pricing on the order, or you can re-issue an amended order and send it on to me or the sales office at orders@viamed.co.uk.

Thanks, I look forward to hearing from you.

Regards,
Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

Website: www.viamed.co.uk
email: steve.hardaker@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up
Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK
Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542
GDPR / Privacy Policy available at www.viamed.co.uk/policy

This email and any attachment are intended solely for the addressee, are strictly confidential and may be legally privileged. If you are not the intended recipient any reading, dissemination, copying or any other use or reliance is prohibited. If you have received this email in error please notify the sender immediately by email and then permanently delete the email. Copyright reserved. All communications, incoming and outgoing, may be recorded and are monitored for legitimate business purposes. The security and reliability of email transmission cannot be guaranteed. It is the recipient's responsibility to scan this e-mail and any attachment for the presence of viruses. Inspiration Healthcare Group plc and its subsidiaries exclude all liability for any loss or damage whatsoever arising or resulting from the receipt, use or transmission of this email. Any views or opinions expressed in this email are those of the author only.