



Ryan Swaine <viamed.ryan.swaine@gmail.com>

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## Re: Sensor

1 message

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**Ryan Swaine** <ryan.swaine@vandagraph.co.uk>

14 March 2022 at 12:15

Reply-To: ryan.swaine@vandagraph.co.uk

To: Nick Loveridge <nickloveridge@cwgsy.net>

Hi Nick

I am really sorry that you have had to wait this long for your order. I have chased this with Royal Mail, unfortunately it is stuck in their system due to it being put on the wrong service. This was completely our fault, it has mistakenly been sent on an international service, when it should have been on a domestic service.

It is highly likely that the sensor will be redirected to the correct department and will eventually reach you, but I can't say how long this would be, so we will arrange to send you another sensor straight away. Please can you let me know when the sensors arrive with you?

I am again sorry for the inconvenience.

Best regards

Ryan

Ryan Swaine

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On Sat, 12 Mar 2022 at 08:20, Nick Loveridge <[nickloveridge@cwgsy.net](mailto:nickloveridge@cwgsy.net)> wrote:

Hi Guys

I ordered sensor a little while ago and still haven't received it .

VANWEB1293

Thanks

Nick

Sent from my iPad