

**Fwd: Skin Doctor Leeds - Service Required.**  
1 message

**Matthias Borgert** <matthias@humanmeduk.com>  
To: "viamed ltd." <orders@viamed.co.uk>

New order from Skin Doctor Leeds.

Begin forwarded message:

**From:** Manager <manager@skindoctorleeds.co.uk>  
**Subject:** Re: Skin Doctor Leeds - Service Required.  
**Date:** 9 March 2022 at 14:55:53 GMT  
**To:** Matthias Borgert <matthias@humanmeduk.com>

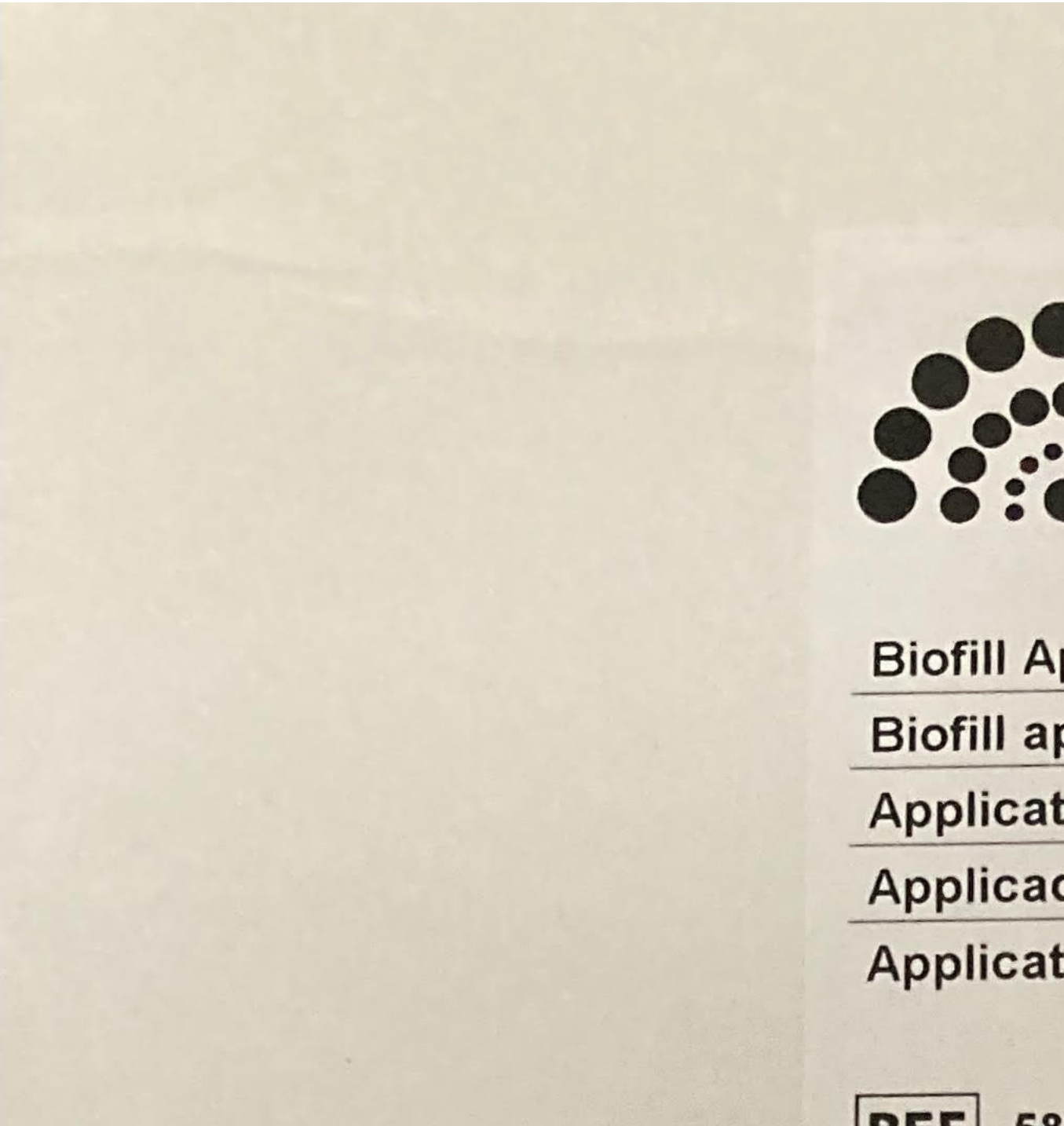
Hi Matthais,

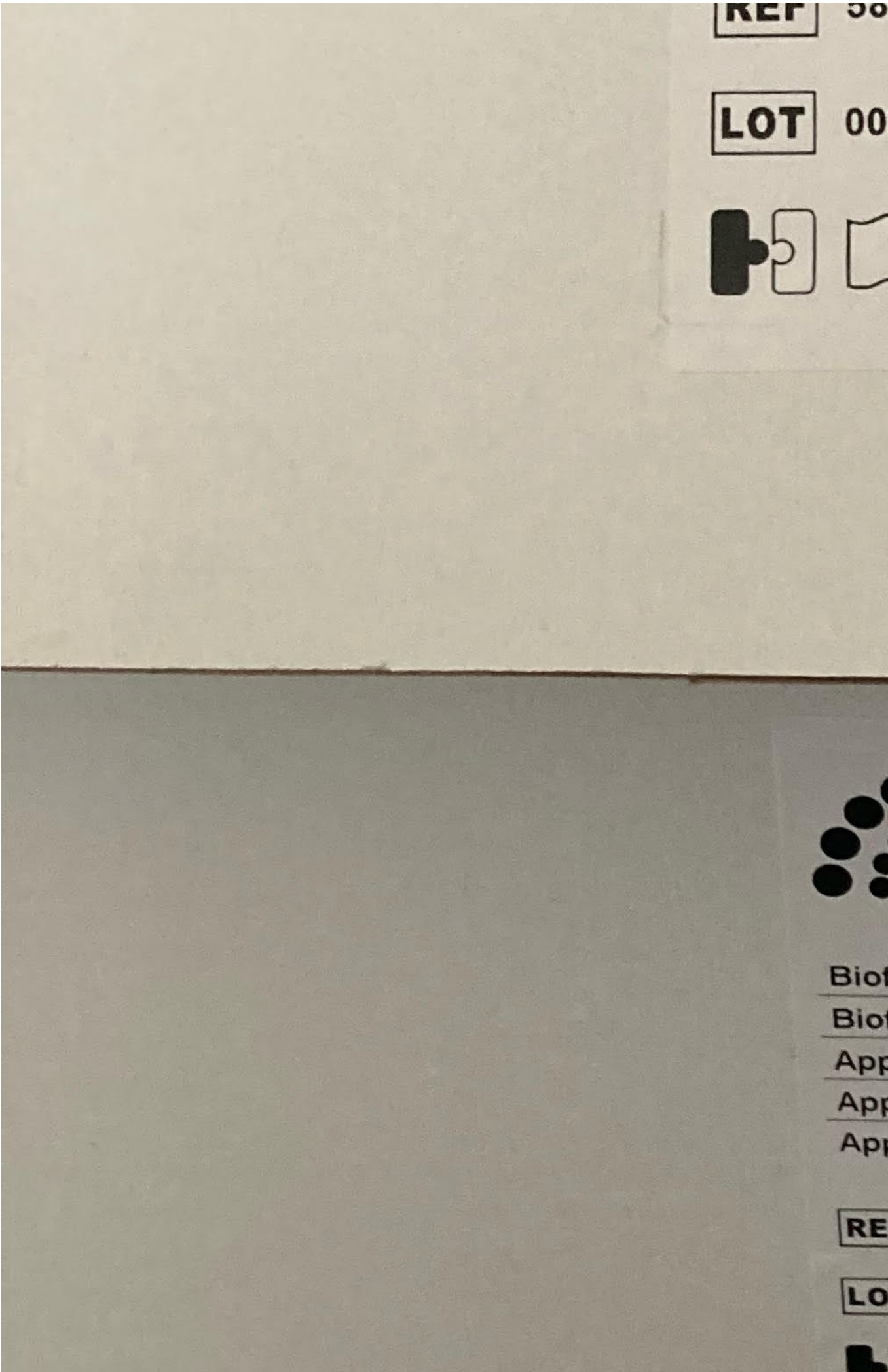
I hope you are well.  
Dr Saleena has asked if I take over the ordering now for human med. Should I email you when ordering is needed?

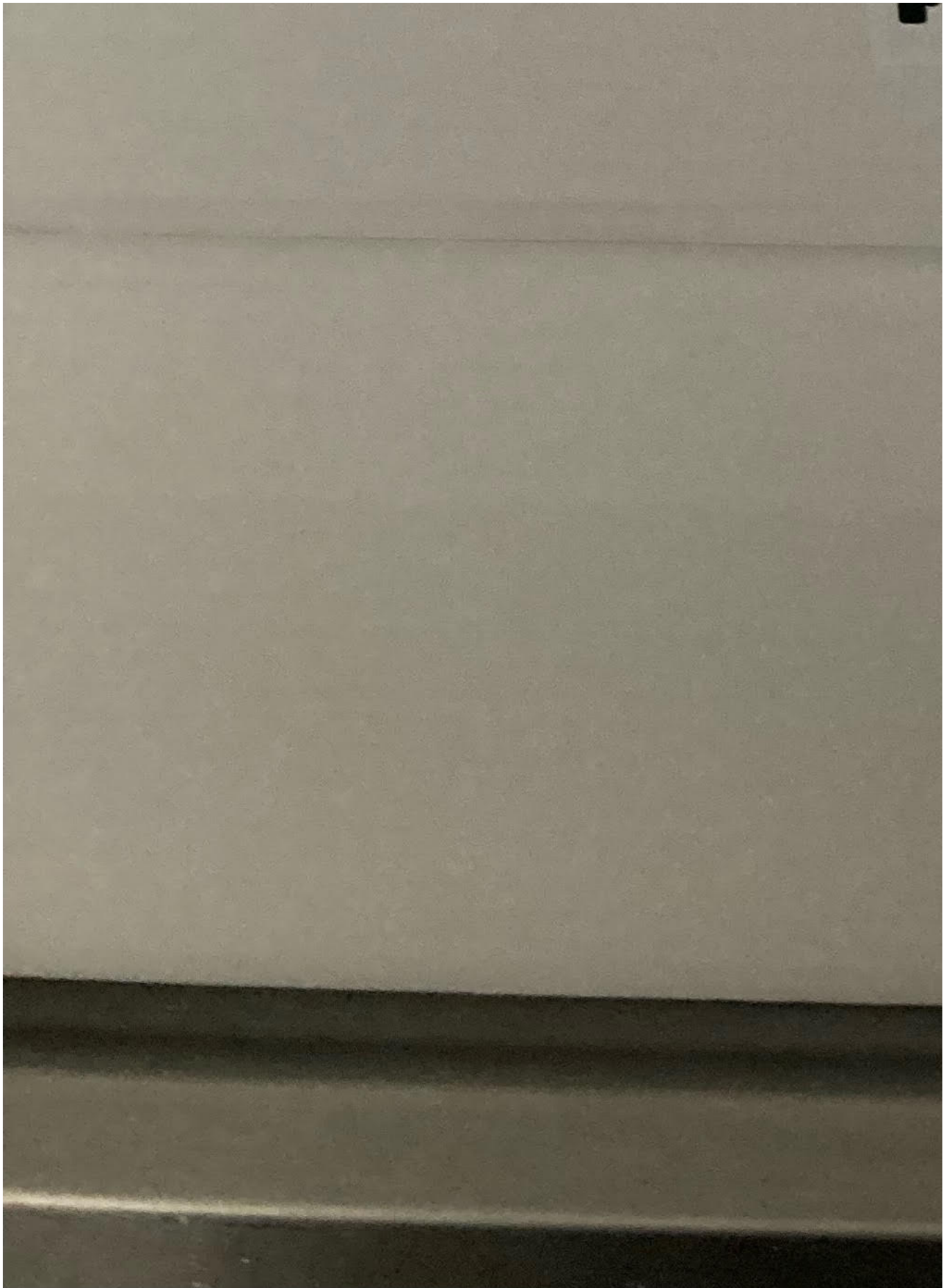
If so please can we order asap-

Two boxes of the biofilll applicator tubings - ref 580001

The picture is attached. Thank you!







Kind Regards,

Morwenna Starey  
National CQC Registered Clinic Manager  
Skin Doctor Clinics

0113 278 3344 (Leeds Clinic)  
01904 833 633 (York Clinic)  
0161 4344 155 (Manchester Clinic)  
0113 278 3344 (London Clinic)

<http://www.skindoctorclinics.co.uk/>

On 5 Aug 2021, at 08:49, Matthias Borgert <[matthias@humanmeduk.com](mailto:matthias@humanmeduk.com)> wrote:

Good morning Morwenna,

The service will cost 740 GBP plus VAT.

Is that ok?

Best regards,  
Matthias

On the move!

On 4 Aug 2021, at 15:01, Manager <[manager@skindoctorleeds.co.uk](mailto:manager@skindoctorleeds.co.uk)> wrote:

Hi Matthias,

I hope you are well.

Our body jet machine is due to our annual service. Please can we organise ASAP?

Kind Regards,

Morwenna Starey  
CQC Registered Clinic Manager  
Skin Doctor Clinics  
07842325030 (Direct)

0113 278 3344 (Leeds Clinic)  
01904 833 633 (York Clinic)  
0161 4344 155 (Manchester Clinic)  
0113 278 3344 (London Clinic)  
<http://www.skindoctorclinics.co.uk/>

On 6 Aug 2018, at 09:45, Matthias Borgert <[matthias@humanmeduk.com](mailto:matthias@humanmeduk.com)> wrote:

Hi Morwenna,

I'm very sorry that you haven't been contacted by our service engineer still.

I spoke to them again this morning and made it clear that it is very urgent.

They promised to get in touch with you this morning.

I will call you early afternoon to double check if they have arranged an appointment with you.

Once again please accept my apologies for this unexpected delay.

Best regards,  
Matthias

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On 5 Aug 2018, at 15:56, Manager <[manager@skindoctorleeds.co.uk](mailto:manager@skindoctorleeds.co.uk)> wrote:

Hi Matthias,

I have spoken with you on a number of occasions the last few weeks asking to book a service in for our body jet machine.

Despite you saying someone will be in contact to organise a service this has not happened.

As I explained to you already we are being inspected by The Care Quality Commission (CQC) in two weeks (20th August) and it is crucial the service

They will need to see evidence of an annual service. We will not pass our inspection without it.

Saleena has also been having a few technical issues with the machine so we really need someone to look at it urgently.

Please can you get in contact the the relevant person or give me the details of who I need to contact to get a service scheduled ASAP.

I look forward to your reply.

Kind Regards,

Morwenna Starey  
Registered Clinic Manager  
Skin Doctor Clinics  
0113 278 3344 (Leeds)  
01904 633 833 (York)

On 15 Jun 2018, at 15:17, Matthias Borgert <[matthias@humanmeduk.com](mailto:matthias@humanmeduk.com)> wrote:

Hi Morwenna,

As discussed the manual.

You'll find the information about sterilisation in chapter 5.3.

If you have any further questions please do not hesitate to contact me.

Have a good weekend!

Best regards,  
Matthias

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