



Ryan Swaine <viamed.ryan.swaine@gmail.com>

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## Re: Oxygen Sensor

1 message

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**Colin Matthews** <colin.p.matthews@gmail.com>  
To: ryan.swaine@vandagraph.co.uk

7 March 2022 at 18:59

Hi Ryan,

Thanks that is great, address is good.

I'll scan you my paperwork so you have a proper record.

Colin

From mobile

On 7 Mar 2022, at 17:38, Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Hi Colin

Thank you for your email.

Covid has a lot to answer for. When we went into lockdown we switched our accounts and contact record software to be able to work remotely, it was already in the process of changing over, but the whole thing got brought forward. Because of the rush of installing the new system, some of the account notes did not get switched over in time and so I have no record of your sensor without having one of our directors dig into an old server :-)

I am happy to take your word for it and I'll have a sensor sent out to you, can I first confirm that the following details are correct:

Reading BSAC - Colin Matthews  
[10A Woods Road](#)  
[Caversham](#)  
[Reading](#)  
Berks  
RG4 6NA

I look forward to your reply.

Best regards  
Ryan

Ryan Swaine  
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On Sun, 6 Mar 2022 at 19:41, Colin Matthews <[colin.p.matthews@gmail.com](mailto:colin.p.matthews@gmail.com)> wrote:

Hi,

I had a credit on my account for a R-17VAN sensor I paid for that we then discovered was not the problem with our Tek-Ox.

The tester was checked and fixed around 11/12/2018.

Job was for Colin Matthews (Reading BSAC). I've got a ref on my deliver note of VDEL25085 / VDOC26332 with the details.

Could you send me the replacement sensor now, ours has finally stopped working... bit of a Covid Hiatus!

Many Thanks

Colin.

07939066524

Sent from [Mail](#) for Windows