



Sarah Walton <viamed.sarah.walton@gmail.com>

Re: PO A/220039

1 message

María Iglesias <maria.iglesias@prhoinsa.com>

24 February 2022 at 14:19

To: sarah.walton@viamed.co.uk, Sarah Walton <office@viamed.co.uk>

Cc: Administración <administracion@prhoinsa.com>, amelia <a.aragon@prhoinsa.com>

Hi Sarah,
Sorry i have forgot about this. Please go ahead with order.

On the other hand, today we have a problem with a T7-V cell that we are using in a ventilator from last order. serial number is 1597694. It doesn't work. we have measure it and it has not voltage.
Please send us the replacement. you can send it with this order if you want. But we are gonna send you another order for 8 T7 as i was wrong ordering T7-V.

@Please Leonor send the order to Sarah.

thanks

Maria Iglesias
+34 608 809 499
Prhoinsa

El 24/02/2022 14:25 Sarah Walton <office@viamed.co.uk> escribió:

Hi Maria,

Just wondering if you have heard back from your customer regarding the date codes?

Kind regards

Sarah Walton
Customer Service Representative
Please note: We are working remotely however telephone calls to the main office will still be answered.
Our office opening hours are Monday - Friday 8.30am - 5.30pm.

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On Fri, 18 Feb 2022 at 10:23, Maria Iglesias <maria.iglesias@prhoinsa.com> wrote:

Ok so first i will ask the customer if accept the date or not just in case.

Best Regards,

Maria Iglesias

Technical Service

Phone: +34 91 426 17 12

Fax: +34 91 431 26 58

Cell: +34 608 809 499

Skype: maria.iglesias75



www.prhoinsa.es

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De: Main Account [<mailto:viamedinbox@gmail.com>] **En nombre de** Sarah Walton
Enviado el: viernes, 18 de febrero de 2022 8:17
Para: María Iglesias
CC: Administración; amelia
Asunto: Re: PO A/220039

Hi Maria,

Thank you for your reply.

We only have the 2017 date codes in stock.

Kind regards

Sarah Walton

Customer Service Representative

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Our office opening hours are Monday - Friday 8.30am - 5.30pm.

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On Thu, 17 Feb 2022 at 18:34, María Iglesias <maria.iglesias@prhoinsa.com> wrote:

Hi all

I think will be ok as is a sensor but just in case customer doesn't accept it would you have unit with recently manufacture date?

Thanks.

María Iglesias

608 809 499

----- Mensaje original -----

De: Administración <administracion@prhoinsa.com>

Fecha: 17/2/22 15:15 (GMT+01:00)

Para: sarah.walton@viamed.co.uk

Cc: 'amelia' <a.aragon@prhoinsa.com>, 'Maria Iglesias' <maria.iglesias@prhoinsa.com>

Asunto: RE: PO A/220039

Hello Sarah,

I'm copying Maria, she's the one that can give us an answer regarding this matter. I really don't know myself...

Thank you!

Leonor Jiménez

Dpto. Administración
PRHOINSA

[C/ JOSÉ ABASCAL 55, 2ºD](#)
28003 MADRID

Tel: 91 426 17 12

www.prhoinsa.es
administracion@prhoinsa.com

De: Main Account <viamedinbox@gmail.com> **En nombre de** Sarah Walton

Enviado el: jueves, 17 de febrero de 2022 14:33

Para: Administración <administracion@prhoinsa.com>

CC: amelia <a.aragon@prhoinsa.com>

Asunto: Re: PO A/220039

Dear Leonor,

Thank you for your purchase order.

Yes we do have stock of these, however I need to make you aware that the manufacture date codes are 2017. These are still covered under the normal warranty period. Are you still happy to proceed?

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are working remotely however telephone calls to the main office will still be answered.

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On Thu, 17 Feb 2022 at 12:55, Administración
<administracion@prhoina.com> wrote:

Hello Sarah!

I'm attaching a new PO. Do you happen to have stock for this reference?

Thank you!

Leonor Jiménez

Dpto. Administración
PRHOINSA

[C/ JOSÉ ABASCAL 55, 2ºD](#)
28003 MADRID

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