

## Sarah Walton <viamed.sarah.walton@gmail.com>

## Troubles with Max12-A cells

1 message

Frédérick ELASRI 2MT < f.elasri@2mt-medical.com> To: sarah.walton@viamed.co.uk

17 February 2022 at 15:03

Hello Sarah,

It's been at least 1 month since I have to contact you regarding troubles with the Max12-a cells!! In the picture attached, you'll see that after changing the cell and launching 21% and 100% calibrations, the customer is getting a message saying that the cell has been to be replaced shortly!!

Do you have any idea of why?

In the meantime, could you please send me a proforma invoice for 2x R-17med?

Regards,

Frédérick ELASRI Ingénieur Biomédical T: 0607425062

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