



Sarah Walton <viamed.sarah.walton@gmail.com>

Re: new order 2203

1 message

Cristina <administracion@emedicgroup.es>
To: Sarah Walton <sarah.walton@viamed.co.uk>

16 February 2022 at 10:23

Dear Sarah
DHL

Best regards
Cristina Izquierdo
Back Office manager
Nuevos teléfonos
administración y gestión: +34 675823151
comercial: +34 697706925

El mié, 16 feb 2022 a las 11:11, Sarah Walton (<office@viamed.co.uk>) escribió:

Dear Cristina,

Please can you advise who you will be arranging to collect your parcel so that we can add this information to the paperwork.

Kind regards

Sarah Walton
Customer Service Representative

**Please note: We are working remotely however telephone calls to the main office will still be answered.
Our office opening hours are Monday - Friday 8.30am - 5.30pm.**

<http://www.viamed.co.uk>
Email sarah.walton@viamed.co.uk
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On Wed, 16 Feb 2022 at 09:37, Cristina <administracion@emedicgroup.es> wrote:

Dear Sarah,
Thank you
Yes, I confirm that we will arrange the collection.
Could we already pick up the goods?

Best Regards
Cristina Izquierdo
Back Office manager
Nuevos teléfonos
administración y gestión: +34 675823151
comercial: +34 697706925



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El mié, 16 feb 2022 a las 10:27, Sarah Walton (<office@viamed.co.uk>) escribió:
Dear Cristina,

Sorry for the confusion, our accounts department have now authorised this order to be released.

Please find attached a copy of your order confirmation. Weight and dimensions are as follows:

1 Box = 36 x 36 x 36 cm.
3.60kg

Kind regards

Sarah Walton

Customer Service Representative

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On Tue, 15 Feb 2022 at 12:50, Cristina <administracion@emedicgroup.es> wrote:

Dear Sarah,

Yes, we do it ourselves. I will need the size and weight.

Thank you

Cristina Izquierdo

Back Office manager

Nuevos teléfonos

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El mar, 15 feb 2022 a las 13:44, Sarah Walton (<office@viamed.co.uk>) escribió:
Good afternoon Cristina,

Thank you for your purchase order.

Please can you confirm if you will be arranging a collection for this order? Or would you like us to ship on our UPS account?

Kind regards

Sarah Walton

Customer Service Representative

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On Tue, 15 Feb 2022 at 12:39, Cristina <administracion@emedicgroup.es> wrote:

Dear all,
attached new order

best regards

thank you

Cristina Izquierdo

Back Office manager

Nuevos teléfonos

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comercial: +34 697706925

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