



Sarah Walton <viamed.sarah.walton@gmail.com>

Re: New PO 63701

1 message

Cindy Brown <cbrown@bensonmedical.ca>

9 February 2022 at 16:11

To: Sarah Walton <sarah.walton@viamed.co.uk>

Cc: "Mr. Ryan Swaine" <ryan.swaine@viamed.co.uk>, John Tanaka <jtanaka@bensonmedical.ca>

Hi Sarah

Please see our "REVISED" purchase order attached. Please replace the first order I sent with this one.

Please advise expected shipment date.

Thank you

Cindy Brown
Benson Medical Industries
(905) 475-0401 ext 222

On Tue, Feb 8, 2022 at 9:46 AM John Tanaka <jtanaka@bensonmedical.ca> wrote:

Hi Ryan:

Re. Viamed monitor issue ("defective device" message) - Gregg Fair, our service supervisor did what you suggested and it looks to be working fine - thanks for the tip!

Re. substitute of 4420826 for 4420829 Versa lines - with these substitute lines, can the Viamed CO2 sidestream monitor still be used with anaesthetic gases?

Regards,

John

----- Forwarded message -----

From: **Cindy Brown** <cbrown@bensonmedical.ca>

Date: Tue, 8 Feb 2022 at 09:41

Subject: Fwd: New PO 63701

To: John Tanaka <jtanaka@bensonmedical.ca>

Cindy Brown
Benson Medical Industries
(905) 475-0401 ext 222

----- Forwarded message -----

From: **Sarah Walton** <office@viamed.co.uk>

Date: Tue, Feb 8, 2022 at 6:23 AM

Subject: Re: New PO 63701

To: Cindy Brown <cbrown@bensonmedical.ca>

Hello Cindy,

Thank you for your new order.

Please be advised that part number 4420829 has been discontinued and Ryan has advised me to switch you over to part number 4420826 - VersaStream Viamed CO2 Sampling Line with Luer Connector Long-term, Box of 25. £102.40 per box EXW. Is this okay?

We currently only have one Capnograph unit in stock and we are waiting for more stock of part number 4420826.

As soon as I have a lead time for you, I will let you know.

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are working remotely however telephone calls to the main office will still be answered.

Our office opening hours are Monday - Friday 8.30am - 5.30pm.

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

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On Mon, 7 Feb 2022 at 16:39, Cindy Brown <cbrown@bensonmedical.ca> wrote:

Hello

I have attached a new order. Please confirm receipt and advise expected shipment date.

Thank you

Cindy Brown

Benson Medical Industries

(905) 475-0401 ext 222



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