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**Annual Service Contracts – Resuscitation Units**

**Instruments returned to Viamed:**

All instruments should be returned to Viamed in good working order.  
Units not in good working order may incur extra charges.

**Instruments serviced on-site:**

All units to be serviced should be available and in good working order for the engineer.  
Units not in good working order may incur extra charges.

The resuscitation unit is broken down into three parts for servicing purposes:

**1. Tom Thumb**

- a) Mechanical check.
- b) Full functional test.
- c) Full calibration test – with adjustments where necessary.
- d) “O” rings will be replaced when necessary, or every two years.
- e) Minor parts used will be included in the price.

**2. Radiant Warmer**

- a) Mechanical Check.
- b) Electrical specification check.
- c) Full functional check.
- d) Full specification test.
- e) Electrical Safety test to IEC 601, with certificate.

**NB.** – Heaters, which have been hard-wired into the Hospitals’ electrical mains system, will not be liable for service by Viamed Ltd.

**3. Cabinet and Accessories**

- a) Mechanical check of all parts.
- b) Specification checks where appropriate.

**Current Servicing Rates:**

Standard Labour Rate – per man hour	£60.00
Travelling – including mileage	£60.00
Waiting time – per hour	£60.00



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All major parts used, @ list price.

Postage of units back to customer

£8.50

Upgrades to units, @ list price

### **WARRANTY**

**Viamed warrants that the goods are free from defects of manufacture, for a period of “One Year” from the date of shipment from Viamed.**

**The Liability, if any, shall be limited, solely to the replacement and repair of the goods, and shall not include any shipping costs, or other incidental damages.**

**This warranty is null and void if any items are subjected to misuse, negligence, accident or repairs other than those performed by Viamed, or an authorised service centre,**

**Cables and Transducers are not included.**

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