



Main Account <viamedinbox@gmail.com>

RE: Order 7367 from Medivent Ltd

1 message

info <info@medivent.ie>
To: sophie.lines@viamed.co.uk

7 February 2022 at 14:50

Hi Sophie,

No problem, hold off till Wednesday, thanks.

Lisa

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sophie Lines
Sent: 07 February 2022 13:59
To: info@medivent.ie
Cc: zoey.teal@vmsecure.me.uk
Subject: Re: Order 7367 from Medivent Ltd

Hi Lisa,

Zoey is not in the office today, so please accept my reply.

I'm really sorry the cut off for UPS is 1pm, so by the time your email was received, the order had already been packed and invoiced ready for collection this afternoon, so we are unable to amend it. I will proceed with your new order 6370 now - does this one want shipping tomorrow, or would you like us to put it on hold until you advise it can go?

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>
Email sophie.lines@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582
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On Mon, Feb 7, 2022 at 1:04 PM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **info** <info@medivent.ie>
Date: Mon, 7 Feb 2022 at 12:53
Subject: RE: Order 7367 from Medivent Ltd
To: <zoey.teal@viamed.co.uk>

Hi Zoey,

Has this shipped yet? As I need 6 x R26 please?

Lisa

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Zoey Teal
Sent: 03 February 2022 14:16
To: info <info@medivent.ie>
Subject: Re: Order 7367 from Medivent Ltd

Hi Lisa,

No problem, I have changed the date to ship Monday.

Thank you and have a nice weekend.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

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On Thu, Feb 3, 2022 at 2:13 PM info <info@medivent.ie> wrote:

Hi Zoey,

Hold off till Monday and if no more orders come in, send it out 😊

Lisa

From: Main Account [<mailto:viamedinbox@gmail.com>] **On Behalf Of** Zoey Teal

Sent: 03 February 2022 13:49

To: info <info@medivent.ie>

Subject: Order 7367 from Medivent Ltd

Hello Lisa,

Thank you for your order.

Would you like us to ship now or wait until you send in another order?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

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From: **Medivent Ltd** <info@medivent.ie>
Date: Thu, 3 Feb 2022 at 13:37
Subject: Order 7367 from Medivent Ltd
To: <orders@viamed.co.uk>

Your order number 7367 for €600.00 - Please confirm receipt of order.
Please find attached a PDF Copy of your order:

Regards
Lisa Vickers