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FAX MESSAGE

Gümligen, 12 January 2000	Pages: 1 incl. cover
To: Viamed Limited, Keighley	
Fax No.: 0044 1535 635 582	
Attention: Mr Simon Watmouth	

Dear Mr Watmouth,

Further to your fax of January 5, 2000 we would like to apologise for the delay in responding to your query re Ondal-Wandarm.

We have contacted the manufacturers again and inquired about the requested report. The delay is mainly due to the fact that the person in charge has left and the new replacement only just started the job.

We have made clear that the report is needed urgently and were promised to receive their answer later this week.

We apologise again for not having come back on this topic before and thank you for your comprehension.

Best regards,

ING. NUFER AG

Dieter Indermühle
Product Manager