

Service Repair Sheet SRS67984

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Date Promised to Return: 01 Jan 1970 -3600

Amanda Richardson

Medivent Ltd (Euro)

0035316280338

00353 16280338

00007374

office@medivent.ie

04/Nov/2021

Robert Connor

Viamed

Quote

PCB.  
0100120-

Notes 19/Oct/2021 Zoey Teal

19/Oct/2021 Zoey Teal

Sending in a faulty MX300. They have tried a new cable and sensor but it will only works sometimes and then switches off. Serial number 329809.

28/Oct/2021 Zoey Teal

Also sending back 2 x 0110017 as faulty. Serial numbers 617218 and 617474.

04/Nov/2021 Robert Connor

Received 1 x MX300 s/n 329809, with coiled cable s/n 0010709, and 3 x AA battery. 2 x R-17MED s/n 134695, 566049

06/Nov/2021 Catherine Spence

in engineers room, waiting to be looked at

16/Nov/2021 Catherine Spence

quote with customer

02/Dec/2021 Zoey Teal

Email from the customer attached. Michael is going to put on a two day soak test to try and replicate the fault

13/Dec/2021 Catherine Spence

received the boxed with the stated serial numbers for the oxygen sensors, but the sensors inside the box do not match

13/Dec/2021 Zoey Teal

Spoke to the customer over the phone to advise we can not find a fault with the unit. Gave repair options and awaiting an answer. The 2 x R-17MED are not associated with this repair but didn't know we had to do a separate one. Advised the customer that the 2 x R-17meds are actually different serial numbers to the serial numbers on the box so they are aware they will only receive one warranty replacement

10/Jan/2022 Catherine Spence

checking with zoey as to where we are with this

20/Jan/2022 Zoey Teal

Chased up

ORIGINAL QUOTE  
ISON QVM133854

0140005 @ 1/2 hr  
€70 per hr

S/N, SRS, SRN = €35

Ready For quote

CGreen 25-1-2022

0140012 x1  
old S/N, SRS, SRN

Repair Complete Signed

0110017 x1 €32  
SRS, SRN

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN34324	Oxygen Monitor	0111235	329809	N
SRN34325	Oxygen Monitor Cable	0131202	0010709	N
SRN34326	Oxygen Sensor	0110017	134695	N
SRN34327	Oxygen Sensor	0110017	566049	Yes

\* 0100120 x1

UPS x1 €27

\* 0100120

€100.80

SRS, SRN

↑

Please Add

CG 25-1-22