



Sarah Walton <viamed.sarah.walton@gmail.com>

RE: NEW ORDER/ VIAMED

1 message

import <import1@sielmed.ma>
To: sarah.walton@viamed.co.uk

25 January 2022 at 11:28

Dear Sarah

Thanks for your explanations.

We actually need :

60 pcs ref 4310003 (10 packs of 6)

The same thing for the item ref 4310002 we need (12 packs of 5) total pcs : 60 units

Pls let us know if you need any more information.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla**Mme Nadia EL HATTAB****Assistante Transit & transport****SIELMED****N° 614 et 616 Boulevard AL QODS****Ain Choc Casablanca 20153****MOROCCO****Tel 212 522 52 39 34****Tel 212 522 21 70 89****Fax 212 522 52 39 35****Email : import1@sielmed.ma****Web : www.sielmed.com****ICE : 001459846000011****Circulaire des emballages/Palettes en Bois Applicable au Maroc à partir du 14/01/2019****Emballages en Bois doivent être Neufs et répondre à la Norme NIMP15 (ou ISMP15-International Standard for Phytosanitary Measures)**

Circular of Wooden Packaging (Pallets) Applicable in Morocco from 14/01/2019

Wood packaging must be new and meet NIMP15 (or ISMP15-International Standard for Phytosanitary Measurement)

De : Main Account [mailto:viamedinbox@gmail.com] **De la part de** Sarah Walton

Envoyé : mardi 25 janvier 2022 11:59

À : import

Objet : Re: NEW ORDER/ VIAMED

Dear Nadia,

Before I proceed to make any further changes to your PI, please be advised that 4310003 is the same product as ref 103013200 - Flow Sensor SpiroTrue H. We only supply part number **4310003** which is a **pack of 6 pieces per pack**. **Ref: 103013200 is for packs of 20 pieces per pack** but we do not supply this part number for those quantities.

Please can you confirm that you require for this order:-

1) 60 packs of 6 pieces. Told of 360 pieces

Or

2) 200 packs of 6 pieces. Told of 1,200 pieces

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are working remotely however telephone calls to the main office will still be answered.

Our office opening hours are Monday - Friday 8.30am - 5.30pm.

<http://www.viamed.co.uk>

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On Mon, 24 Jan 2022 at 15:24, import <import1@sielmed.ma> wrote:

Dear Sarah

Thanks for the revised PI.

Pls add the description of each item as follow :

Item ref	description
0110023	oxygen sensor – R23V
R24MED	oxygen sensor
T7	oxygen sensor
R17MED	oxygen sensor
0110040	oxygen sensor – R30V

The items descriptions of ref 4310002 and ref 4310003 are unchanged.

! One remark : the ref 4310003 (qty 60 units) is it the same of the requested ref 1030132000 ? Pls confirm.

Thank you.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla



Mme Nadia EL HATTAB

Assistante Transit & transport

SIELMED

N° 614 et 616 Boulevard AL QODS

Ain Choc Casablanca 20153

MOROCCO

Tel 212 522 52 39 34

Tel 212 522 21 70 89

Fax 212 522 52 39 35

Email : import1@sielmed.ma

Web : www.sielmed.com

ICE : 001459846000011

Circulaire des emballages/Palettes en Bois Applicable au Maroc à partir du 14/01/2019

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De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Sarah Walton

Envoyé : mercredi 19 janvier 2022 09:31

À : import

Objet : Re: NEW ORDER/ VIAMED

Dear Nadia,

Apologies for the delay. It is not a quick process to amend a system generated order and I could not do without a Directors approval.

Please find attached your amended proforma invoice.

Please note that further amendments to your order may result in an administration charge.

Kind regards

Sarah Walton

Customer Service Representative

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On Mon, 17 Jan 2022 at 16:11, import <import1@sielmed.ma> wrote:

Dear Sarah

Thanks for the amended PI.

We ask you pls to revise it such as the model in attachment , we need the items written according to the certificates of registration.

Our customs should check the references in column 1 if they are identical to those in our certificates.

The R48V item (0110048) is not registered yet , we will tell you later how to send it separately. So pls remove it from the PI.

Looking forward to receive your feedback.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla



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De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Sarah Walton

Envoyé : jeudi 13 janvier 2022 17:22

À : import

Objet : Re: NEW ORDER/ VIAMED

Dear Nadia,

Apologies, this is system generated so there must have been an error at the time of issue. This has now been corrected and the unit price is now showing on the amended PI I have attached.

It is extremely difficult to advise with an accurate lead time for each item until payment has been received. Our stock levels change daily and our policy is that stock can not be saved until payment has been received for an order. The only thing I can advise until payment has been received is that if anything is out of stock the lead time would be approximately 6 - 8 weeks. Sorry that I can not be more specific at this moment in time.

Kind regards

Sarah Walton

Customer Service Representative

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On Thu, 13 Jan 2022 at 15:58, import <import1@sielmed.ma> wrote:

Dear Sarah

Thanks for the revised PI but you missed to write the price of 60x 4310002 spiro true flow sensor.

Pls add it and send the revised PI to confirm.

We need to know the delivery time of each item before confirming the order and sending the pre-payment.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla



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De : Main Account [mailto:viamedinbox@gmail.com] **De la part de** Sarah Walton
Envoyé : jeudi 13 janvier 2022 13:33
À : import
Objet : Re: NEW ORDER/ VIAMED

Dear Nadia,

Thank you for your email.

Please find attached a copy of your amended proforma invoice. Our procedure requires us to add the bank charge to the proforma invoice whether as a separate line or included in with a unit price on one of the products on the order. I have now added it as a separate line for you.

I will only be able to advise exact stock availability once payment has been received, due to stock levels changing daily.

Kind regards

Sarah Walton

Customer Service Representative

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On Thu, 13 Jan 2022 at 09:34, import <import1@sielmed.ma> wrote:

Dear Sarah

Thanks for your feedback and sorry to reply you late because we need to add to our current order (PI N° MVM134697) other items and quantities as follow :

- Ref 4310002 + 10 units (total qty becomes 60 instead of 50)

New order :

- Ref R17	10 units
- Ref R30	10 units
- Ref R48	05 units
- Ref 1030132000	60 units

Pls don't put 35,00\$ of bank fees in any item, you keep the official prices . After our order confirmation stamped and signed you can put it as you like.

Pls update the PI to confirm.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla



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De : Main Account [<mailto:viamedinbox@gmail.com>] **De la part de** Sarah Walton

Envoyé : mardi 4 janvier 2022 10:10

À : import

Objet : Re: NEW ORDER/ VIAMED

Good morning Nadia,

I hope that you are well. Happy New Year to you!

Thank you for your new order.

Please find attached a proforma invoice for your reference. The bank charge of \$35.00 has been of 4310002.

R-23V - stock available.

SpiroTrue Flow Sensor A(PC) Autoclavable Box of 5 - very limited stock available. More due mid Jan.

R-24MED - very limited stock available. More due at the very end of Jan.

T-7 - very limited stock available. More due at the beginning of March.

Please note that to secure the stock we currently have, payment will need to have been received first. If payment has been received after the available stock has been sold, your order will be placed on the back order list until more stock has arrived.

Kind regards

Sarah Walton

Customer Service Representative

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----- Forwarded message -----

From: **import** <import1@sielmed.ma>

Date: Mon, 3 Jan 2022 at 11:24
Subject: NEW ORDER/ VIAMED
To: Zoey Teal <office@viamed.co.uk>

Dear Zozy

Happy new year successfully and healthy.

We ask you pls to note our new order for the following oxygen sensors :

- 30x R23
- 50x 4310002
- 25x R24
- 25x T7

Looking forward to receive your PI with the delivery time.

Cordialement / Best regards / Mit freundlichen Grüßen / Melhores Cumprimentos / Saygilarimla



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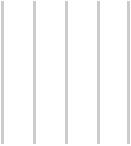
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