



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

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**Re: KFM Overdue Orders (non-cabinet) - VIAMED LTD**

1 message

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**Sophie Lines** <sophie.lines@viamed.co.uk>

Fri, Jan 21, 2022 at 11:17 AM

Reply-To: sophie.lines@viamed.co.uk

To: PO\_Queries@kfm.onmicrosoft.com, kch-tr.ask-kfm@nhs.net

Dear KFM,

Thank you for your email.

Unfortunately I cannot find your order KFM0224863 on our system, or in our received emails - it may not have arrived when originally sent - please can you resend the order for us to process?

Many thanks

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

**We are currently working remotely however telephone calls to the main office will still be answered.**<http://www.viamed.co.uk>Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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-----On Fri, Jan 21, 2022 at 10:34 AM Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: **PO Queries** <[PO\\_Queries@kfm.onmicrosoft.com](mailto:PO_Queries@kfm.onmicrosoft.com)>

Date: Fri, 21 Jan 2022 at 10:16

Subject: KFM Overdue Orders (non-cabinet) - VIAMED LTD

To: [orders@viamed.co.uk](mailto:orders@viamed.co.uk) <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

Hi VIAMED LTD,

We are still waiting for delivery on the following Purchase Orders:  
KFM0224863

Please reply to this email by updating the table in the attached file, ensuring you have included:

- The courier tracking number and new expected delivery date if the goods have already been dispatched.
- The proof of delivery if you believe we have already received the goods (please include POD as an attachment using the PO number as the file name).
- The reason for any delay or whether delivery will no longer be completed.

KFM personnel reference: 000119

Thanks

KFM

Unit 1, KCH Business Park, 129 Coldharbour Lane

London, SE5 9NY

**KFM Service Desk**

*Please log all queries/issues via the KFM Service Desk*

Email: [kch-tr.ask-kfm@nhs.net](mailto:kch-tr.ask-kfm@nhs.net)

Tel: 0203 299 7878