



Main Account <viamedinbox@gmail.com>

Case #CS0109936 - [EXTERNAL] - Purchase order 0001564575 - has been resolved

1 message

Purchasing <hcauk@service-now.com>
Reply-To: IT Service Desk <hcauk@service-now.com>
To: office@viamed.co.uk

18 January 2022 at 12:07

To whom it may concern:

Case #CS0109936 has been resolved with the following action(s):

Please proceed with the order

The Case description was:

This is an EXTERNAL email, please exercise caution.
Good morning,

Thank you for your purchase order, 0001564575.

Please be advised that the unit price is incorrect and should be £61.70.

Your order has been placed on hold until you advise that you are happy to proceed.

I have also attached a copy of our up to date price list for your reference.

Kind regards

Sarah Walton
Customer Service Representative
Please note: We are working remotely however telephone calls to the main office will still be answered.
Our office opening hours are Monday - Friday 8.30am - 5.30pm.

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If you feel that your case has not been resolved, please REPLY to this email.

Supply Chain Customer Service

Purchasing – Accounts Payable

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