

Service Repair Sheet SRS68022

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Date Promised to Return: 01 Jan 1970 -3600

John Tanaka

Benson Medical Industries Inc

VP Sales and Marketing

0019054750401

001 905475-0401

00006089

jtanaka@bensonmedical.ca

15/Dec/2021

Robert Connor

Viamed

Warranty

Notes 02/Dec/2021 Ryan Swaine

02/Dec/2021 Ryan Swaine

1. Warranty repair:

Viamed VM-2500-M, serial no. A1707130009

Invoiced on March 26 2021

Invoice no. RVM129501-1

Problem: Display screen is blotchy and very difficult to read.

2. Request for repair estimate:

Viamed Mainstream Sensor, serial no. 201929 (from one of our demo units).

Problem: will not display (recurring message to

06/Dec/2021 Ryan Swaine

Explained that it is unlikely we can repair Viamed Mainstream Sensor, serial no. 201929, so this part will not be returned.

15/Dec/2021 Robert Connor

Received 1 x VM-2500-M s/n A1707130009, with li-poly battery

Ready For quote

C Green 5-1-2022

Repair Complete Signed

C. Green 8-13-1-2022.

| SRN | Equipment | Stock Ref | Serial Number | Warranty |
|----------|------------|-----------|---------------|----------|
| SRN34387 | Capnograph | 4410530 | A1707130009 | Yes NO |

4440000 x 0.50 @ £90 per hr.
SRN, SRS, SRN

4430120 x 1 £66.00
SRS, SRN

OPS x 1
32x26x12cm 0.80kg



Purchase Order

| Date | Page |
|--------------|-------------|
| Dec 08, 2021 | Page 1 of 1 |

| Purchase Order Number |
|-----------------------|
| 63616 |

Vendor Address:

VIAMED LIMITED
15 STATION ROAD
CROSS HILLS
KEIGHLEY, WEST YORKSHIRE
BD20 7DT
UK

Ship To:

BENSON MEDICAL INDUSTRIES INC
151 ESNA PARK DRIVE
UNIT 19
MARKHAM, ONTARIO
L3R 3B1

| Reference | Vendor Number | Terms | Ship Via | Expected Arrival |
|-----------|---------------|--------|--------------|------------------|
| | VIAMED | 30DAYS | UPS STANDARD | |

| Qty. Ordered | Vendor Item Number | Description | Unit Cost | UOM | Extended Price |
|--------------|--------------------|--|-----------|-----|----------------|
| 0 | | <p>RMA #SRS68022</p> <p>WARRANTY REPAIR OR REPLACEMENT</p> <p>*</p> <p>1 EACH VM-2500-M VETERINARY MONITOR</p> <p>SERIAL #A1707130009</p> <p>*</p> <p>INV #RVM129501-1</p> <p>INV DATE MAY 6/21</p> <p>BENSON PO 63190</p> <p>*</p> <p>PROBLEM: DISPLAY IS DISTORTED</p> <p>AND UNREADABLE</p> | 0.00 | EA | 0.00 |

Comments:

| | |
|----------------------|------|
| Total Excluding Tax | 0.00 |
| Total tax | 0.00 |
| Total purchase order | 0.00 |

GST # 100474279RT

PST # 17405785