

Service Repair Sheet SRS68022

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Date Promised to Return: 01 Jan 1970 -3600

John Tanaka

Benson Medical Industries Inc

VP Sales and Marketing

0019054750401

001 905475-0401

00006089

jtanaka@bensonmedical.ca

15/Dec/2021

Robert Connor

Viamed

Warranty

Notes 02/Dec/2021 Ryan Swaine

02/Dec/2021 Ryan Swaine

1. Warranty repair:

Viamed VM-2500-M, serial no. A1707130009

Invoiced on March 26 2021

Invoice no. RVM129501-1

Problem: Display screen is blotchy and very difficult to read.

2. Request for repair estimate:

Viamed Mainstream Sensor, serial no. 201929 (from one of our demo units).

Problem: will not display (recurring message to

06/Dec/2021 Ryan Swaine

Explained that it is unlikely we can repair Viamed Mainstream Sensor, serial no. 201929, so this part will not be returned.

15/Dec/2021 Robert Connor

Received 1 x VM-2500-M s/n A1707130009, with li-poly battery

Ready For quote

C Green 5-1-2022

Repair Complete Signed

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN34387	Capnograph	4410530	A1707130009	Yes NO

4440000 x 0.50 @ £90 per hr.
S/N, SRS, SRN

4430120 x 1 £66.00
SRS, SRN

OPS x 1
32x26x12cm 0.80kg

Purchase Order

Date	Page
Dec 08, 2021	Page 1 of 1
Purchase Order Number	
63616	

Vendor Address:

VIAMED LIMITED
15 STATION ROAD
CROSS HILLS
KEIGHLEY, WEST YORKSHIRE
BD20 7DT
UK

Ship To:

BENSON MEDICAL INDUSTRIES INC
151 ESNA PARK DRIVE
UNIT 19
MARKHAM, ONTARIO
L3R 3B1

Reference	Vendor Number	Terms	Ship Via	Expected Arrival
	VIAMED	30DAYS	UPS STANDARD	

Qty. Ordered	Vendor Item Number	Description	Unit Cost	UOM	Extended Price
0		RMA #SRS68022 WARRANTY REPAIR OR REPLACEMENT * 1 EACH VM-2500-M VETERINARY MONITOR SERIAL #A1707130009 * INV #RVM129501-1 INV DATE MAY 6/21 BENSON PO 63190 * PROBLEM: DISPLAY IS DISTORTED AND UNREADABLE	0.00	EA	0.00
Comments:			Total Excluding Tax		0.00
			Total tax		0.00
			Total purchase orde		0.00
GST # 100474279RT PST # 17405785					

ups x 1
32x26x12cm 0.80kg

Catherine Spence Required Reading 1 Calls 33 Issues 18 Unread 13 ISO Tasks |
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Select Currency

Pounds | Euros | Usd

Repair SRS68022 Values in Pounds @ £1: £1.00

SRN34387	Capnograph	4410530			
	Parts Required	Reference	Quantity	Unit Cost	Total Line
		4430120	1	£72.00	£72.00
		4440000	0.5	£90.00	£45.00
				Parts Cost	£117.00

CHECK PRICES BEFORE SENDING QUOTE

Quote Sent