

Service Repair Sheet SRS68002

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Date Promised to Return: 01 Jan 1970 -3600

Paige Clow

Keymed (Medical & Industrial Equipment) Ltd

Customer Care Service Administrator

ext 52200

01702616333

? what is it

serviceadministration@olympus.co.uk

22/Nov/2021

Robert Connor

Viamed

Quote

Notes 16/Nov/2021 Kate Griffiths

16/Nov/2021 Kate Griffiths

Model: MICROSTIM DB

Customer requires power knob (broken) and would need calibration afterwards.

S/N: M0005065

Fault: GLB412227

16/Nov/2021 Kate Griffiths

Return address: Medical Physics International Unit 9-11, Bolton Tech Exchange Spa Road

Bolton, BL1 4AY

22/Nov/2021 Robert Connor

Received 1 x Microstim s/n M0005065, with battery and patient lead.

Ready For quote

CCNEON 24.11.21

Repair Complete Signed

CCGreen 17.12.21

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN34359	Microstim DB3	2510000	M0005065	N

✓ sold to Hull Spire.

~~24~~ 2540010 x 1 @ £45

S/N, SRS, SRN

2530012 x 1 FOC

SRS, SRN

2520000 x 1 FOC

SRS, SRN

UPS x 1 @ £10.

08 December 2021

Please find the below purchase order:

**Model:** MICROSTIM DB

**Serial Number:** M0005065

**Fault:** power knob has broken and would need calibration afterwards

**Our PO:** GLB412227

**Price of Repair:** £66.00

Please email repair updates to [serviceadministration@olympus.co.uk](mailto:serviceadministration@olympus.co.uk)

**Collection/Return address:**

Medical Physics International

Unit 9-11

Bolton Tech Exchange

Spa Road

Bolton

BL1 4AY

**Invoicing/Billing address:**

Keymed (Medical & Industrial Equipment) Ltd

Stock Road

Southend on Sea

Essex

SS2 5QH

Kind regards

Paige Clow

Service Administrator – Customer Care

Service Repair Sheet 68002

Contact Name	Paige Clow
Company/ Hospital Name	Keymed (Medical & Industrial Equipment) Ltd
Position	Customer Care Service Administrator
Direct Phone	ext 52200
General Phone	01702616333
Email	serviceadministration@olympus.co.uk
Order Number	GLB412227
Date Received	22/Nov/2021
Booked in By	Robert Connor

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Repair	Ref	S/N	Equipment Type	
SRN34359	2510000	M0005065	Microstim DB3	Complete - Repaired Time :0 Hour(s)

Parts Replaced

Qty: 1	2540010	Repair & Parts Fixed Charge -
Qty: 1	2530012	Microstim DB3 - Intensity Control Knob.
Qty: 1	2520000	Microstim DB3 - Patient Lead.

The Microstim DB3 has been repaired. The control knob and patient lead have been replaced.

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