



Sarah Walton <viamed.sarah.walton@gmail.com>

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**RE: FW: PO 200165127**

1 message

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**Lavery, James** <James.Lavery@esneft.nhs.uk>  
To: "sarah.walton@viamed.co.uk" <sarah.walton@viamed.co.uk>

17 December 2021 at 11:07

Good Morning Sarah

I have attached an amended PO, could you let me know a delivery date

Thank you for the price list I will update our system as soon as I can

Again thank you

Kind Regards James

James A Lavery

Buyer and Catalogue Administrator

Procurement Department

E-mail [james.lavery@esneft.nhs.uk](mailto:james.lavery@esneft.nhs.uk)

**East Suffolk and North Essex NHS Foundation Trust**

**Based at:** Ipswich Hospital, Heath Road, Ipswich, IP4 5PD

**Phone:** 01473 707343

**Mobile :** 07707 295982

**Ext:** 8343

**Postbag:** N048

**Working Hours:** 8:30 – 16:30

[www.esneft.nhs.uk](http://www.esneft.nhs.uk)

Next Annual Leave

**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Sarah Walton  
**Sent:** 17 December 2021 10:41  
**To:** Lavery, James <[James.Lavery@esneft.nhs.uk](mailto:James.Lavery@esneft.nhs.uk)>  
**Cc:** Procurement (RDE) Colchester Hospital University NHS Foundation Trust <[procurement@colchesterhospital.nhs.uk](mailto:procurement@colchesterhospital.nhs.uk)>; Olney, Alison <[Alison.Olney@esneft.nhs.uk](mailto:Alison.Olney@esneft.nhs.uk)>  
**Subject:** Re: FW: PO 200165127

Good morning James,

This order was placed on hold on the 3rd of December and I emailed to advise and then followed up again on the 9th and 15th but have not received a reply. Please see below.

Thank you for your purchase order, 200165127.

Please be advised that the unit price is incorrect and should be £9.65.

Your order has been placed on hold until you advise that you are happy to proceed.

I have also attached an up to date copy of our price list for your reference.

Kind regards

Sarah Walton

Customer Service Representative

**Please note: We are working remotely however telephone calls to the main office will still be answered.**

**Our office opening hours are Monday - Friday 8.30am - 5.30pm.**

<http://www.viamed.co.uk>

Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)

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----- Forwarded message -----

From: **Lavery, James** <[James.Lavery@esneft.nhs.uk](mailto:James.Lavery@esneft.nhs.uk)>

Date: Fri, 17 Dec 2021 at 10:28

Subject: FW: PO 200165127

To: [orders@viamed.co.uk](mailto:orders@viamed.co.uk) <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

Good morning

Could you please let me know when we will receive this PO 200165127 it was sent on the 3<sup>rd</sup> December we have completely run out .

Thank you

Kind Regards Jim

James A Lavery

Buyer and Catalogue Administrator

Procurement Department

E-mail [james.lavery@esneft.nhs.uk](mailto:james.lavery@esneft.nhs.uk)

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**From:** Withers, Hayley <[Hayley.Withers@esneft.nhs.uk](mailto:Hayley.Withers@esneft.nhs.uk)> **On Behalf Of** Procurement  
**Sent:** 17 December 2021 10:15  
**To:** Lavery, James <[James.Lavery@esneft.nhs.uk](mailto:James.Lavery@esneft.nhs.uk)>  
**Subject:** FW: PO 200165127

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**From:** Olney, Alison <[Alison.Olney@esneft.nhs.uk](mailto:Alison.Olney@esneft.nhs.uk)>  
**Sent:** 16 December 2021 23:59  
**To:** Procurement <[Procurement@esneft.nhs.uk](mailto:Procurement@esneft.nhs.uk)>  
**Cc:** Dicaprio, Giovanni <[Giovanni.Dicaprio@esneft.nhs.uk](mailto:Giovanni.Dicaprio@esneft.nhs.uk)>  
**Subject:** PO 200165127

Hello,

PO no: 200165127 placed on 03/12/21 has not arrived yet. We have now completely run out of the item. Could you look into this please?

Kind regards,

Ali

Alison Olney

Junior Sister

Framlingham Neonatal Unit

Ext. 5070

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**200165127.PDF**

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