



Sarah Walton <viamed.sarah.walton@gmail.com>

Re: Shipment ready

1 message

Sudath Weeraman <sudathweeraman17@gmail.com>
To: Sarah Walton <sarah.walton@viamed.co.uk>

14 December 2021 at 10:54

Dear Sarah,

Thank you very much for arrange package collection, actually my client is waiting for the goods,

After ready the package, please inform,we will arrange pickup from Skycargo express,

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Tue, Dec 14, 2021 at 4:14 PM Sarah Walton <office@viamed.co.uk> wrote:

Dear Sudath,

Thank you for your email and understanding.

We can arrange for this order to be ready for collecting early next week if you would like?

Kind regards

Sarah Walton
Customer Service Representative**Please note: We are working remotely however telephone calls to the main office will still be answered.
Our office opening hours are Monday - Friday 8.30am - 5.30pm.**<http://www.viamed.co.uk>
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On Tue, 14 Dec 2021 at 10:39, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Thank you for your email, i understood regards the payment method, in future we will inform to you before payment, some time PayPal payments also block due to currency issues,

Any way we will try to send a second payment also through PayPal for a new Proforma Invoice. today morning I tried to send this through PayPal, but unfortunately not accept.
The stocks available? the products are too urgent.

Thanks & Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Tue, Dec 14, 2021 at 3:03 PM Sarah Walton <office@viamed.co.uk> wrote:

Dear Sudath,

I have changed your latest order for paying via Paypal and added the charge from your last order. Please see attached.

For any future orders, we will need to change your account back to prepayment until your currency situation becomes stable again. This is because it is not possible for us to issue one for Paypal and one for bank payment. It will be easier for us to amend the PI once you know how you are going to pay prior to us shipping and invoicing, rather than our accounts department having to amend an invoice once the order has been shipped. Our system does not allow this to be done so easily. Hope this makes sense.

Kind regards

Sarah Walton
Customer Service Representative

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On Mon, 13 Dec 2021 at 12:35, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

The bank transfer is too slow. Due to currency issues,

Can you made two proforma invoices through bank and PayPal?

And add balance amount of today payment (GBP 62.76)

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Mon, Dec 13, 2021, 5:18 PM Sarah Walton <office@viamed.co.uk> wrote:

Dear Sudath,

Thank you for your payment for invoice RVM133550. Unfortunately we had this invoice down to be paid via the bank so have only charged £18.00 bank fee, however because this has been paid via Paypal, the charge should have been £80.76. For your order for the Flow sensors, please can you advise if this will be paid via the bank or Paypal?

Kind regards

Sarah Walton
Customer Service Representative

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On Mon, 13 Dec 2021 at 11:31, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Sarah,

Settled one payment from PayPal, GBP-1364.00 for invoice RVM133550, Please check attachment of PayPal transaction,
Sorry for the delay,,

Best regards,

Sudath Weeraman
Prime Lanka Associates
Sri Lanka.

On Fri, Nov 12, 2021 at 6:26 PM Sarah Walton <office@viamed.co.uk> wrote:

Dear Sudath,

Please be advised that your parcel for the 10 x R-24MED sensors is now ready for collecting.

I have attached a copy of your commercial invoice detailing weight and dimensions for your reference.

Kind regards

Sarah Walton

Customer Service Representative

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