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Company / ISO Section	Criteria of ISO Section	Auditor Comments / Issues
VST Ltd ISO9001:20 15 5.3	Organizational roles, responsibilities and authorities Top management shall ensure that the responsibilities and authorities for relevant roles are assigned, communicated and understood within the organization. Top management shall assign the responsibility and authority for: a) ensuring that the quality management system conforms to the requirements of this International Standard; b) ensuring that the processes are delivering their intended outputs; c) reporting on the performance of the quality management system and on opportunities for improvement (see 10.1), in particular to top management; d) ensuring the promotion of customer focus throughout the organization; e) ensuring that the integrity of the quality management system is maintained when changes to the quality management system are planned and implemented.	
VST Ltd ISO9001:20 15 9.2.1	The organization shall conduct internal audits at planned intervals to provide information on whether the quality management system: a) conforms to: 1) the organization's own requirements for its quality management system; 2) the requirements of this International Standard; b) is effectively implemented and maintained.	
VST Ltd ISO9001:20 15 9.2.2	The organization shall: a) plan, establish, implement and maintain an audit programme(s) including the frequency, methods, responsibilities, planning requirements and reporting, which shall take into consideration the importance of the processes concerned, changes affecting the organization, and the results of previous audits; b) define the audit criteria and scope for each audit; c) select auditors and conduct audits to ensure objectivity and the impartiality of the audit process; d) ensure that the results of the audits are reported to relevant management; e) take appropriate correction and corrective actions without undue delay; f) retain documented information as evidence of the implementation of the audit programme and the audit results. NOTE See ISO 19011 for guidance.	
Viamed Ltd ISO13485:2 016 5.6.2		

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	a) feedback;	
Review input	b) complaint handling;	
-	c) reporting to regulatory authorities;	
	d) audits;	
	e) monitoring and measurement of processes;	
	f) monitoring and measurement of product;	
	g) corrective action;	
	h) preventive action;	
	i) follow-up actions from previous management reviews;	
	j) changes that could affect the quality management system;	
	k) recommendations for improvement;	
	l) applicable new or revised regulatory requirements.	
Viamed Ltd	Internal audit	
ISO13485:2	The organization shall conduct internal audits at planned intervals to	
016 8.2.4	determine whether the quality management system:	
	a) conforms to planned and documented arrangements, requirements of this	
	International Standard, quality management system requirements	
	established by the organization, and applicable regulatory requirements;	
	b) is effectively implemented and maintained. The organization shall	
	document a procedure to describe the responsibilities and requirements for	
	planning and conducting audits and recording and reporting audit results.	
	An audit program shall be planned, taking into consideration the status and	
	importance of the processes and area to be audited, as well as the results of	
	previous audits. The audit criteria, scope, interval and methods shall be	
	defined and recorded (see 4.2.5). The selection of auditors and conduct of	
	audits shall ensure objectivity and impartiality of the audit process.	
	Auditors shall not audit their own work.	
	Records of the audits and their results, including identification of the	
	processes and areas audited and the conclusions, shall be maintained (see 4.2.5).	
	The management responsible for the area being audited shall ensure that	
	any necessary corrections and corrective actions are taken without undue	
	delay to eliminate detected nonconformities and their causes. Follow-up	
	activities shall include the verification of the actions taken and the	
	reporting of verification results.	
	NOTE Further information can be found in ISO 19011.	
Viamed Ltd	General	
	The organization shall identify and implement any changes necessary to	
016 8.5.1	ensure and maintain the continued suitability, adequacy and effectiveness	
_	of the quality management system as well as medical device safety and	
	performance through the use of the quality policy, quality objectives, audit	

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results, post market surveillance, analysis of data, corrective actions,	
preventive actions and management review.	

TO BE COMPLETED LAST IN THE ANNUAL AUDIT CALENDAR

	QUESTION:	RESPONSE:	Y/N
1	Are there any audits outstanding.		
2	Are there any related issues outstanding to the audits.		
3	Are there any corrective actions not signed off.		
4	Are there any follow up actions not completed.		
5	Is each audit properly numbered and dated.		
6	Has each audit got the current years processes linked to it. Are audit processes updated annually.		
7	Is each audit correctly signed off.		
8	Have results of audits been brought to the attention of the person responsible where appropriate.		
9	Is there evidence that the frequency of audits should be changed.		

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List Processes Per Title

Share Holder					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID 7862 Review The Audit Calendar Screen		173 Managing Director	Freq 1 Risk 1 Overall 1	Audit 12M	
Managing Director					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID 38 Management oversight of Internal Tasks and Audits Issue(s). Review the responses to Tasks and Audits. ensure they are being fulfilled and completed.	730 Managing Director		Freq 1 Risk 1 Overall 1	Task 12M	
ISO Controller					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID 7093 Review of outstanding Audits	725 Managing Director		Freq 1 Risk 1 Overall 1	Task 12M	
Humanmed Controller					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID 7670 Review of Humanmed sales and orders and clear any duplicates or problems.	611 Office Processes		Freq 3 Risk 1 Overall 3	Task 1M	
Audits					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID 7731 To carry out Audit 21 Audit Of Audit Viamed		173 Managing Director	Freq 1 Risk 2 Overall 2	Audit 12M	
PROCESSID 7779 To carry out Audit 21 Audit Of Audit VST		192 Managing Director	Freq 1 Risk 2 Overall 2	Audit 12M	

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Jan

Jan	Audit 03 Design Control Viamed	TaskID 22	ProcessID 7716
Jan	Audit 01 Picking Packing Viamed	TaskID 24	ProcessID 7860
Jan	Audit 03 Design Control VST	TaskID 193	ProcessID 7764
Jan	Audit 01 Picking Packing VST	TaskID 194	ProcessID 7762

Feb

Feb	Audit 10b Process Verification Viamed	TaskID 3	ProcessID 7723
Feb	Audit 10b Process Verification VST	TaskID 177	ProcessID 7771
Feb	Audit 27 Software Validation	TaskID 821	ProcessID 7892

Mar

Mar	Audit 09 Goods Inward And Product Identity Viamed	TaskID 170	ProcessID 7721
Mar	Audit 12 CE Files Viamed	TaskID 16	ProcessID 7725
Mar	Audit 09 Goods Inward And Product Identity VST	TaskID 174	ProcessID 7769
Mar	Audit 12 CE Files VST	TaskID 176	ProcessID 7773

Apr

	Audit 22 Post Market Survellance Viamed	17	
Apr	Audit 07 Handling And Storage Viamed	TaskID 25	ProcessID 7719

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Apr Audit 07 Handling And Storage TaskID 178 ProcessID 7767

Apr Audit 22 Post Market Survellance TaskID 180 ProcessID 7780

May

Jun

 Jun
 Audit 08 Training Viamed
 TaskID 10
 ProcessID 7720

 Jun
 Audit 10 Documentation Control Viamed
 TaskID 27
 ProcessID 7722

 Jun
 Audit 10 Documentation Control VST
 TaskID 183
 ProcessID 7770

 Jun
 Audit 08 Training VST
 TaskID 184
 ProcessID 7768

Jul

JulAudit 23 Analysis Of Data
ViamedTaskID
43ProcessID 7733JulAudit 11 Repairs And Service
ViamedTaskID
171ProcessID 7724JulAudit 11 Repairs And Service
VSTTaskID
179ProcessID 7772JulAudit 23 Analysis Of Data VSTTaskID
185ProcessID 7781

Aug

Aug Audit 19 Health And Saftey TaskID Viamed TaskID ProcessID 7729

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Aug Audit 19 Health And Saftey VST TaskID 186 ProcessID 7777

Aug Audit 24 Due Servicing TaskID 288 ProcessID 7889

Sep

Sep Audit 02 Contract Review Viamed 36 ProcessID 7715

Sep Audit 05 Purchasing Suppliers Viamed 37 ProcessID 7717

Sep Audit 02 Contract Review VST TaskID 187 ProcessID 7763

Sep Audit 05 Purchasing Suppliers VST TaskID 190 ProcessID 7765

Oct

Oct Audit 18 Management Review Viamed 21 ProcessID 7886

Oct Audit 18 Management Review TaskID 188 ProcessID 7887

Oct Audit 04 Accounts TaskID 188 ProcessID 7885

Nov

NovAudit 14 Complaints And
Corrective Actions ViamedTaskID
30ProcessID 7726NovAudit 20 Process Verification To
Managment ViamedTaskID
172ProcessID 7730NovAudit 20 Process Verification To
Managment VSTTaskID
181ProcessID 7778NovAudit 14 Complaints And
Corrective Actions VSTTaskID
189ProcessID 7774

Dec

Dec Audit 17 Internal Audits Viamed TaskID 11 ProcessID 7728

Dec Audit 21 Audit Of Audit Viamed TaskID 173 ProcessID 7862

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 $\begin{array}{ccc} \text{Dec} & \text{Audit 17 Internal Audits VST} & \begin{array}{c} \text{TaskID} \\ 191 \end{array} \text{ProcessID 7776} \end{array}$

Dec Audit 21 Audit Of Audit VST TaskID ProcessID 7779