



Zoey Teal <viamed.zoey.teal@gmail.com>

Purchase Order 7459714 messages

Zoey Teal <zoey.teal@viamed.co.uk>

Mon, Nov 29, 2021 at 2:38 PM

Reply-To: zoey.teal@viamed.co.uk

To: julie.shwalbe@heartofengland.nhs.uk

Good afternoon Julie,

Thank you for your order.

I am writing to advise you that the below part numbers increased on October 5th 2021.

Part number 1114005 = £43.70 per pack.

Part number 1114006 = £41.90 per pack.

Part number 1114007 = £37.80 per pack.

Please can you confirm if you are happy to proceed?

Unfortunately item 1114006 is now out of stock and the lead time is going to be 2-3 weeks.

We can offer an alternative item which is the NeoMask Phototherapy Eye Masks - Medium (part number 1114016). These are £33.00 per pack of 20 and I have attached a leaflet for your reference.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>

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Alternate email: viamed.zoey.teal@gmail.com

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On Mon, Nov 29, 2021 at 1:53 PM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Mon, 29 Nov 2021 at 13:52

Subject: Purchase Order No: 745971 from : University HospitalsBirmingham NHS Foundation Trust

To: <orders@viamed.co.uk>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<http://exchange.ghxeurope.net/d.aspx?i=sU42216797>

This will inform the Trust of your receipt of the Order

29/11/21 13:52

Priority: High

Order No: 745971

Customer Name: University Hospitals Birmingham NHS Foundation Trust

Customer Address: Birmingham Heartlands Hospital, Bordesley Green East, Birmingham, West Midlands, B9 5SS, England

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com



Leaflet - Neomask ID30630 (3).pdf

284K

Julie Shwalbe <Julie.Shwalbe@uhb.nhs.uk>

To: "zoey.teal@viamed.co.uk" <zoey.teal@viamed.co.uk>

Tue, Nov 30, 2021 at 9:06 AM

Hi Zoey,

I am happy to proceed with the price increase,

I have placed an order for the NeoMask Phototherapy Eye Masks,

thankyou for the alternative suggestion.

Many Thanks

*Juls**Julie Shwalbe**Ward Clerk**SCBU**Ex: 49661*

From: Main Account <viamedinbox@gmail.com> on behalf of Zoey Teal <office@viamed.co.uk>**Sent:** 29 November 2021 14:38:25**To:** Julie Shwalbe**Subject:** Purchase Order 745971

[Quoted text hidden]

Zoey Teal <zoey.teal@viamed.co.uk>
Reply-To: zoey.teal@viamed.co.uk
To: Julie Shwalbe <Julie.Shwalbe@uhb.nhs.uk>

Tue, Nov 30, 2021 at 9:30 AM

Hello Julie,

Please can you confirm if you would like to keep the 1114006 on this order until the stock arrives or would you like to cancel that line?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.<http://www.viamed.co.uk>Email: zoey.teal@viamed.co.ukAlternate email: viamed.zoey.teal@gmail.com

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[Quoted text hidden]

Julie Shwalbe <Julie.Shwalbe@uhb.nhs.uk>
To: "zoey.teal@viamed.co.uk" <zoey.teal@viamed.co.uk>

Tue, Nov 30, 2021 at 11:12 AM

Hi Zoey,

Yes please send the original order for 1114006 when it comes in stock,

sorry for the confusion.

Many Thanks

Juls

Julie Shwalbe

Ward Clerk

SCBU

Ex: 49661

From: Main Account <viamedinbox@gmail.com> on behalf of Zoey Teal <office@viamed.co.uk>

Sent: 30 November 2021 09:30:19

To: Julie Shwalbe

Subject: Re: Purchase Order 745971

[Quoted text hidden]