



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Purchase Order No: N101489 from : University Hospitals of North Midlands

1 message

Coops, Nicola (RJE) UHNM <Nicola.Coops@uhnm.nhs.uk>
To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

26 November 2021 at 14:00

Hi Kate,

Just leave it as shown below with the 2 items, that's fine.

Thank you.

Nicola.

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Kate Griffiths
Sent: 26 November 2021 13:55
To: Coops, Nicola (RJE) UHNM
Subject: Re: Purchase Order No: N101489 from : University Hospitals of North Midlands

This message was received from **outside** of UHNM. **STOP**. Were you expecting this email? Does it look genuine?
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Hi Nicola,

I will update you order to show the following:

1114005 EyeMax 2 Neonatal Phototherapy Mask - Regular Pack of 20 **x5**

1114016 NeoMask Phototherapy Eye Masks - Medium Pack of 20 **x5**

Carriage £10

Regarding the blue ones, these are part number 1114017 - small, 20 - 26 cm occipital - frontal circumference. They are available and cost £31.50 each pack.

Do you need me to update the order to show those as well/instead?

Many thanks.

Kind regards

Kate Griffiths

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On Fri, 26 Nov 2021 at 13:46, Coops, Nicola (RJE) UHNM <Nicola.Coops@uhnm.nhs.uk> wrote:

Thank you Kate, we will take the alternative at the same quantity.

Are the blue ones available?

Thank you,

Nicola.

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Kate Griffiths
Sent: 26 November 2021 13:31
To: Coops, Nicola (RJE) UHNM
Subject: Re: Purchase Order No: N101489 from : University Hospitals of North Midlands

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Hi Nicola,

I have not heard of any major issues, we are expecting more stock to be available in December.

Please see attached data sheet as requested for 1114016.

Many thanks.

Kind regards

Kate Griffiths

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On Fri, 26 Nov 2021 at 13:28, Coops, Nicola (RJE) UHNM <Nicola.Coops@uhnm.nhs.uk> wrote:

Hi Kate,

Is there a supply issue with the 1114006? Just so I can advise the nursing staff.

The alternative of 1114016 is not on our Supply Chain, so can you send me a product sheet for it, so that we can make a decision.

Many thanks,

Kind regards,

Nicola Coops

Ward Clerk

Neonatal Intensive Care Unit

Maternity Centre

Royal Stoke University Hospital

University Hospitals of North Midlands NHS Trust

Newcastle Road, Staffordshire, ST4 6QG

Tel: 01782 672400

<mailto:nicola.coops@uhns.nhs.uk>



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Kate Griffiths
Sent: 26 November 2021 12:53
To: Coops, Nicola (RJE) UHNM
Subject: Re: Purchase Order No: N101489 from : University Hospitalsof North Midlands

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Good afternoon Nicola,

Thank you for your PO N101489. Please could I advise you that part number 1114006 has a lead time of approximately 2-3 weeks. We will of course ship as soon as stock becomes available.

I apologise if this causes any inconvenience. We can offer an alternative in part number 1114016 - NeoMask Phototherapy Eye Masks - Medium if the masks are needed urgently. Please see attached leaflet.

Part number 1114016 costs £33 for a pack of 20, with carriage at £6, £8 and £10 depending upon quantity required.

Please let me know if I can be of any further assistance.

Many thanks.

Kind regards

Kate Griffiths

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On Fri, 26 Nov 2021 at 12:47, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Fri, 26 Nov 2021 at 12:39

Subject: Purchase Order No: N101489 from : University Hospitalsof North Midlands

To: <orders@viamed.co.uk>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<http://exchange.ghxeurope.net/d.aspx?i=ob42194829>

This will inform the Trust of your receipt of the Order

26/11/21 12:39

Priority: High

Order No: N101489

Customer Name: University Hospitals of North Midlands

Customer Address: Royal Stoke University Hospital, Newcastle Road, Stoke On Trent, Staffordshire, ST4 6QG, England

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com