



Sarah Walton <viamed.sarah.walton@gmail.com>

Fwd: ORDER

1 message

Main Account <office@viamed.co.uk>
To: Sarah Walton <sarah.walton@vmsecure.me.uk>

24 November 2021 at 14:08

----- Forwarded message -----

From: **Inge Eckert** <info@dem-med.de>

Date: Wed, 24 Nov 2021 at 13:58

Subject: AW: ORDER

To: <sarah.walton@viamed.co.uk>

Hello Sarah,

please find attached our new order.

Please sent the cable together with the repair Microstim.

Thanks and best regards.

Mit freundlichen Grüßen

Inge Eckert

.....
DEM Medizintechnik

Dieter Eckert

[Sarataweg 1A](#)[D-29640 Schneverdingen](#)

Tel.: +49 5193/9759-0

Fax: +49 5193/9759-11

www.dem-med.de

USt.Nr.: DE171270984

Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Sarah Walton**Gesendet:** Mittwoch, 24. November 2021 12:41**An:** Inge Eckert <info@dem-med.de>**Betreff:** Re: Microstim repair

Hello Inge,

The Microstim has no output, we have offered a fixed repair cost service. Upon further investigation we will either replace the faulty part/s or replace the complete PCB assembly.

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are working remotely however telephone calls to the main office will still be answered.

Our office opening hours are Monday - Friday 8.30am - 5.30pm.

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

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On Wed, 24 Nov 2021 at 10:57, Inge Eckert <info@dem-med.de> wrote:

Hello Sarah,

can you please provide us with a report on the repair work

Mit freundlichen Grüßen

Inge Eckert

.....
DEM Medizintechnik

Dieter Eckert

[Sarataweg 1A](#)

[D-29640 Schneverdingen](#)

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USt.Nr.: DE171270984

Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Sarah Walton

Gesendet: Mittwoch, 24. November 2021 11:26

An: info@dem-medizintechnik.de

Betreff: Microstim repair

Good morning Dieter,

Please find attached a quotation for the repair of your DB3 unit.

Kind regards

Sarah Walton

Customer Service Representative

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