Document VOP 07 Stock Control, Handling, Control of Labelling, Storage, Movement Revision ID31076

Suggested Upload Document Name: Risk Assesment For Updating Document ID31076 Completed by Derek Lamb 24 Nov 2021 **Reason for Risk Assesment** fixed the scope label. added reference to expired stock. Added detailed de contamination procedure re handling. Added section of labelling. Reviewed document No risk as these recommendations have been given to us by BSI. Document VOP 07 Stock Control, Handling, Control of Labelling, Storage, Movement Revision ID31076 Is linked to the Following Standards and processes Risk Does Notes On Risk / Benefits statement if Further Action Required Assesment Question Update Risk on Update required on Issue ID31076 Affect 31076Q0 Does this Update warrant updating Any External Parties due to any Terms and Does Risk Frequency Notes On Risk / Benefits statement if Further Action Required Conditional Agreements E.G. Notified Body or is the update a Significate Update due to Update required on Issue change to any ISO Certifications Affect? 1.Improbable ➤ No Risk Likly Due to Update 1.Negligible Action Required: No Action Required Does Risk Fregency 3107601 Viamed Ltd ISO13485:2016 Section: 5.2 Notes On Risk / Benefits statement if Further Action Required Customer focus Update due to Update required on Issue Top management shall ensure that customer requirements and applicable Affect? 1.Improbable ➤ regulatory requirements are No V Risk Likly Due determined and met. to Update 1.Negligible Action Required: No Action Required

Risk Frequency

Notes On Risk / Benefits statement if Further Action Required

Viamed Ltd ISO13485:2016 Section: 5.4.1

31076O2

	Quality objectives Top management shall ensure that quality objectives, including those needed to meet applicable regulatory requirements and requirements for product, are established at relevant functions and levels within the organization. The quality objectives shall be measurable and consistent with the quality policy.	Affect?	1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	required	on Issue
31076Q3	Viamed Ltd ISO13485:2016 Section: 7.4.3 Verification of purchased product The organization shall establish and implement the inspection or other activities necessary for ensuring that purchased product meets specified purchasing requirements. The extent of verification activities shall be based on the supplier evaluation results and proportionate to the risks associated with the purchased product. When the organization becomes aware of any changes to the purchased product, the organization shall determine whether these changes affect the product realization process or the medical device. When the organization or its customer intends to perform verification at the supplier◆s premises, the organization shall state the intended verification activities and method of product release in the purchasing information. Records of the verification shall be maintained (see 4.2.5).		Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q4	Viamed Ltd ISO13485:2016 Section: 7.5.1 Control of production and service provision Production and service provision shall be planned, carried out, monitored and controlled to ensure that product conforms to specification. As appropriate, production controls shall include but are not limited to: a) documentation of procedures and methods for the control of production (see 4.2.4); b) qualification of infrastructure; c) implementation of monitoring and measurement of process parameters and product characteristics; d) availability and use of monitoring and measuring equipment; e) implementation of defined operations for labelling and packaging; f) implementation of product release, delivery and post-delivery activities. The organization shall establish and maintain a record (see 4.2.5) for each	Update	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

medical device or batch of medical devices that provides traceability to the extent specified in 7.5.9 and identifies the amount manufactured and amount approved for distribution. The record shall be verified and approved.

31076Q5 Viamed Ltd ISO13485:2016 Section: 7.5.8

Identification

The organization shall document procedures for product identification and identify product by suitable

means throughout product realization.

The organization shall identify product status with respect to monitoring and measurement

requirements throughout product realization. Identification of product status shall be maintained

throughout production, storage, installation and servicing of product to ensure that only product that

has passed the required inspections and tests or released under an authorized concession is dispatched,

used or installed.

If required by applicable regulatory requirements, the organization shall document a system to assign

unique device identification to the medical device.

The organization shall document procedures to ensure that medical devices returned to the

organization are identified and distinguished from conforming product.

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Action
Required:

No Action

Required

Notes On Risk / Benefits statement if required	Further Action Required on Issue

31076Q6 Viamed Ltd ISO13485:2016 Section: 7.5.11

Preservation of product

The organization shall document procedures for preserving the conformity of product to requirements

during processing, storage, handling, and distribution. Preservation shall apply to the constituent parts

of a medical device.

The organization shall protect product from alteration, contamination or damage when exposed to

expected conditions and hazards during processing, storage, handling, and distribution by:

- a) designing and constructing suitable packaging and shipping containers;
- b) documenting requirements for special conditions needed if packaging alone cannot provide

preservation.

If special conditions are required, they shall be controlled and recorded (see 4.2.5).

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	1.Negligible ✓
	Action
	Required:
	No Action
	Required

Notes On Risk / Benefits statement if required	Further Action Required on Issue

31076Q7	VST Ltd ISO9001:2015 Section: 5.1.2 Customer focus 5.1.2 Customer focus Top management shall demonstrate leadership and commitment with respect to customer focus by ensuring that: a) customer and applicable statutory and regulatory requirements are determined, understood and consistently met; b) the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed; c) the focus on enhancing customer satisfaction is maintained.	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q8	VST Ltd ISO9001:2015 Section: 7.1.5.2 Measurement traceability When measurement traceability is a requirement, or is considered by the organization to be an essential part of providing confidence in the validity of measurement results, measuring equipment shall be: a) calibrated or verified, or both, at specified intervals, or prior to use, against measurement standards traceable to international or national measurement standards; when no such standards exist, the basis used for calibration or verification shall be retained as documented information; b) identified in order to determine their status; c) safeguarded from adjustments, damage or deterioration that would invalidate the calibration status and subsequent measurement results. The organization shall determine if the validity of previous measurement results has been adversely affected when measuring equipment is found to be unfit for its intended purpose, and shall take appropriate action as necessary	Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q9	VST Ltd ISO9001:2015 Section: 8.5.1 Control of production and service provision The organization shall implement production and service provision under controlled conditions. Controlled conditions shall include, as applicable: a) the availability of documented information that defines: 1) the characteristics of the products to be produced, the services to be provided, or the activities to be performed;	Update Affect?		Notes On Risk / Benefits statement if required	Further Action Required on Issue

- 2) the results to be achieved:
- b) the availability and use of suitable monitoring and measuring resources;
- c) the implementation of monitoring and measurement activities at appropriate stages to verify that

criteria for control of processes or outputs, and acceptance criteria for products and services,

have been met;

- d) the use of suitable infrastructure and environment for the operation of processes;
- e) the appointment of competent persons, including any required qualification;
- f) the validation, and periodic revalidation, of the ability to achieve planned results of the processes

for production and service provision, where the resulting output cannot be verified by subsequent

monitoring or measurement;

- g) the implementation of actions to prevent human error;
- h) the implementation of release, delivery and post-delivery activities

No Action Required

31076Q10 VST Ltd ISO9001:2015 Section: 8.5.4

Preservation

The organization shall preserve the outputs during production and service provision, to the extent

necessary to ensure conformity to requirements.

NOTE Preservation can include identification, handling, contamination control, packaging, storage,

transmission or transportation, and protection.

Does Risk Frequency Update due to Update Affect? 1.Improbable > Yes > Risk Likly Due to Update 1.Negligible > Action Required: No Action

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Notes On Risk / Benefits statement if required on no risk to this section

Further Action Required on Issue

31076Q11 VST Ltd ISO9001:2015 Section: 8.7.1

The organization shall ensure that outputs that do not conform to their requirements are

identified and controlled to prevent their unintended use or delivery. The organization shall take appropriate action based on the nature of the nonconformity and its effect

on the conformity of products and services. This shall also apply to nonconforming products and

services detected after delivery of products, during or after the provision of services.

The organization shall deal with nonconforming outputs in one or more of the following ways:

- a) correction;
- b) segregation, containment, return or suspension of provision of products and services;

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	No Action

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Notes On Risk / Benefits statement if	Further Action Required
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	c) informing the customer; d) obtaining authorization for acceptance under concession. Conformity to the requirements shall be verified when nonconforming outputs are corrected.		
31076Q12	Process5855 Purchase Order Requirements Teledyne To contact Teledyne and confirm the purchase orders we have outstanding for them	Does Risk Frequency Update due to Update Affect? 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Further Action Required on Issue
31076Q13	Opera Stock Adjustments Opera Counts bulk stock in and issues stock out against orders. Multiple processes cause stock to be used internally, Opera requires a weekly update to bring the stock count into line with whats been used outside the invoicing systems NO LONGER REQUIRED, New system live counts these now	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 2.Minor Action Required: No Action Required	Further Action Required on Issue
31076Q14	QProcess5868 Return Goods To Suppliers To get Returns numbers from suppliers with return shipments pending.	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 2.Minor Action Required: No Action Required	Further Action Required on Issue
31076Q15	©Process5935 Stock Allocations To allocate stock that has not automatically be linked to a repair or invoice.	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 2.Minor	Further Action Required on Issue

			Action Required: No Action Required		
31076Q16	©Process6829 Supplier Review - Outstanding orders Orders that have not been supplied in the time scale provided.	Update Affect?	Risk Frequency due to Update 2.Remote Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q17	QProcess6832 Supplier Review Future orders Orders that will be placed in the future.	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q18	©Process6850 Current Stock Levels Review current stock levels	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q19	QProcess6945 Missing Stock or Adjustments To synchronise Opera stock Count against Intrastats internal movement of stock,	Update Affect?	Risk Frequency due to Update [1.Improbable] Risk Likly Due	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	E.G. Items that wont uniquely appear on an opera order - such as production parts. TASK IS NO LONGER REQUIRED		to Update 1.Negligible Action Required: No Action Required		
31076Q20	^Q Process6955 Production Requirements To set production job for any stock item that is needed for customer back order, warehouse requests or marketing		Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q21	Check Expiry Dated Stock To check that all the stock on the selves are within their use by dates.	Affect?	Risk Frequency due to Update 2.Remote Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q22	Check Stock Requirements Supplier Teledyne To check that we have stock in for customer proformas and orders. Or review if any stock needs to be ordered.	Affect?		Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q23	Check Stock Requirements Supplier Envitec To check that we have stock in for customer proformas and orders. Or review if any stock needs to be ordered.		Risk Frequency due to Update 1.Improbable Risk Likly Due	Notes On Risk / Benefits statement if required	Further Action Required on Issue

			to Update 2.Minor Action Required: No Action Required		
31076Q24	Check Stock Requirements Supplier Posey To check that we have stock in for customer proformas and orders. Or review is any stock needs to be ordered.			Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q25	Check Stock Requirements Supplier Bluepoint To check that we have stock in for customer proformas and orders. Or review is any stock needs to be ordered.			Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q26	Check Stock For Proforma To check that we have stock in for customer proformas. Or review if any stock needs to be ordered.	Affect	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q27	Chrocess 7687 Vandagraph Duckets Collecting, cleaning and returning duckets to Vandagraph.	Affect	Risk Frequency due to Update 1.Improbable Risk Likly Due	Notes On Risk / Benefits statement if required	Further Action Required on Issue

		to Update 1.Negligible Action Required: No Action Required
31076Q28	©Process7689 Move Stock From QA Shelf To Stock Shelf Monday Move Stock From QA Shelf To Stock Shelf	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume No Volume Risk Likly Due to Update 2.Minor Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q29	© Process 7694 Move Stock From QA Shelf To Stock Shelf Tuesday Move Stock From QA Shelf To Stock Shelf	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume No Volume Risk Likly Due to Update 2.Minor Action Required: No Action Required: No Action Required
31076Q30	© Process 7695 Top Up Quick Shipping Shelves Move Stock From QA Shelf To Quick Shipping Shelves	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume Now Risk Likly Due to Update 1.Negligible Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q31	QProcess7708 Acorn 0014904 Acorn Distribution ac 12906 - 0014904 Disposable sensor stock levels	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due Notes On Risk / Benefits statement if required on Issue

			to Update 3.Serious Action Required: No Action Required		
31076Q32	©Process7798 Orders And Items Shipped Per Month Review the orders and items shipped per month	Affect'	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 3.Serious Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q33	Check Sale Or Returns Review the Sale or Return list in intrastats. Ensure it is up to date.	Affect'	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q34	Check Sale Or Returns Export Review the Sale or Return list in intrastats. Ensure it is up to date.	Affect	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q35	QProcess7830 Review Q.A. Failures Report To review the Quantities of Failed product per Stock reference Passing through the Q.A. system	Affect	Risk Frequency due to Update [7] [1.Improbable] Risk Likly Due	Notes On Risk / Benefits statement if required	Further Action Required on Issue

		to Update 3.Serious Action Required: No Action Required
31076Q36	© Process 7864 ESD Work Stations Check the workshop benches ESD equipment is in place	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume No Volume Risk Likly Due to Update 2.Minor Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q37	© Process7873 On Site Environment Review Review the Highs and Lows in Temperature of stored stock and products.	Does Risk Frequency Update due to Update Affect? 2.Remote Volume to Update 2.Minor Action Required: No Y Risk Likly Due to Update 2.Minor Action Required: No Action Required: No Action Required
31076Q38	© Process7866 Oxygen Cylinder Check Ensure we do not run out of oxygen	Does Risk Frequency Update due to Update Affect? 1.lmprobable Volume to Update 2.Minor Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q39	QProcess7897 Daily O2 Sensors Returns To check the daily returns for any that are oxygen sensors only, so they can be fast tracked through the system	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume Risk Likly Due Notes On Risk / Benefits statement if required on Issue

			to Update 1.Negligible Action Required: No Action Required		
31076Q40	© Process7909 EAN GTIN Online Database To update the online GTIN / EAN13 databases of stock descriptions for peppol use	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q41	QProcess7943 Review Stocks Of 8000004 To review stock levels of 8000004	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q42	Sealant, Glues, Greases, Sprays, Gases And Tapes You Use In Production, Service And Repairs For Viamed And VST To check the use by date or manufacturers life span, of any Sealant, Glues, Greases, Sprays, Gases And Tapes You Use In Production, Service And Repairs For Viamed And VST. To see if it needs to be disposed of. Dispose of and where needed re order new, when it goes beyond this date.	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q43	QProcess7962 VST Supplier QA Results To upload any supplier qa results to the PO update log	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due	Notes On Risk / Benefits statement if required	Further Action Required on Issue

		to Update 1.Negligible Action Required: No Action Required
31076Q44	QProcess7967 VST Stock Count For End April To count the final year end stock for VST	Does Risk Frequency Update due to Update Affect? 2.Remote Value to Update to Update to Update 2.Minor Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q45	© Process7969 Weee Waste Reporting To report official weee waste Weights we have placed in the Markets	Does Risk Frequency Update due to Update Affect? 3.Occasional Value to Update No Value Risk Likly Due to Update 1.Negligible Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q46	OProcessProcess 9 Distribution Of Faxes Distribute recieved faxs Current Known Risk lost faxes Current Likly 1 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume No Volume Risk Likly Due to Update 1.Negligible Volume Action Required: No Action Required: No Action Required No Action Required
31076Q47	© ProcessProcess 11 Distribution Of Mail Distibuting incoming post to correct person	Does Risk Frequency Update due to Update Affect? 1.lmprobable V Risk Likly Due Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue

	Current Known Risk Royal Mail fail to deliver post Current Likly 3 Current Frequency 1		to Update 3. Serious Action Required: No Action Required		
31076Q48	ChrocessProcess 14 Fax Paper Ensuring that fax reports have been generated for both sent and received faxes and ensuring there is paper in the fax machine Current Known Risk Phone lines go down The paper tray is empty Current Likly 1 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q49	CyprocessProcess 15 Filing and Archiving Paperwork to be filed in the correct order Current Known Risk Paperwork is filed incorrectly Current Likly 1 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q50	QProcessProcess 19 Maintaining Leaflet Stocks Ensure required leaflets are in stock Current Known Risk Stock is not checked Current Likly 2 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q51	OProcessProcess 21 Office Sales Projects Ensuring office job list is being updated and completed	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	Current Known Risk Office is short staffed or over worked Current Likly 2 Current Frequency 1	to Update 2.Minor Action Required: No Action Required		
31076Q52	Operation of the Company using various data Reporting Screens Current Known Risk Not enough resources to complete tasks Current Likly 3 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 3.Serious Action Required: No Action Required		Further Action Required on Issue
31076Q53	ChrocessProcess 36 Emailing Of Invoices Invoices are emailed to customers Current Known Risk Computer or network failure Current Likly 2 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 2.Minor Action Required: No Action Required		Further Action Required on Issue
31076Q54	Opera Stock Adjustments Opera Counts bulk stock in and issues stock out against orders. Multiple processes cause stock to be used internally, Opera requires a weekly update to bring the stock count into line with whats been used outside the invoicing systems NO LONGER REQUIRED, New system live counts these now Current Known Risk Stock valuations will get inaccurate if the process is not performed. Current Likly 2 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 2.Minor Action Required: No Action Required		Further Action Required on Issue
31076Q55	^Q ProcessProcess 5859 Review Un-shipped Parcels	Does Risk Frequency Update due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	audit and snap shot - this is an audit of a part of goods out, listing of the parcels that are sat waiting on a customer response Current Known Risk Customer forgets to come back to us and parcels stay ready for shipping. As the package is already pick pack and ready to leave the building all computer traces will show as shipped. Current Likly 2 Current Frequency 1	Affect? No ✔	1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required		
31076Q56	Check Sale Or Returns Review the Sale or Return list in intrastats. Ensure it is up to date. Current Known Risk That goods could be sent to a customer or goods returned but the list is not updated Current Likly 2 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q57	Check Sale Or Returns Export Review the Sale or Return list in intrastats. Ensure it is up to date. Current Known Risk That goods could be sent to a customer or goods returned but the list is not updated Current Likly 2 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q58	Check Paypal For Orders Checking the PayPal website for payments from customers that may have been missed or not emailed to the main inbox Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q59	^Q ProcessProcess 5876 E.Commerce Cardea And Multiquote	Does Update	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	To Collect E.Commerce Cardea And Multiquote Orders Current Known Risk Orders go unnoticed Current Likly 1 Current Frequency 1		Risk Likly Due to Update 1.Negligible Action Required: No Action Required		
31076Q60	QProcessProcess 5877 Review Company Data To review the numbers of various departments. Showing increasing / reducing staff requirements Current Known Risk incorrect staff levels Current Likly 3 Current Frequency 1	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 3.Serious Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q61	Send Post To Humanmed Humanedmed post is received, it needs to be forwarded to Humanmed UK Sales Manager Current Known Risk Post is not sent Current Likly 4 Current Frequency 1	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 4.Critical Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q62	Checking EBay And Amazon For Orders And Messages Checking the eBay and Amazon accounts for orders that have not been emailed to the main inbox and checking to see if there are messages or questions. Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 2	Update Affect?	Risk Frequency due to Update 2.Remote Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q63	^Q ProcessProcess 5893 Answering Website Questions		Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	Answering any questions that are asked via the website from within Intrastats Current Known Risk Computer/network breakdown Current Likly 1 Current Frequency 1	Affect?	1.Improbable V Risk Likly Due to Update 1.Negligible V Action Required: No Action Required		
31076Q64	Checking Of Active List Check the Active Back orders ensure no orders get missed Current Known Risk List is not reviewed and orders do not get shipped Current Likly 1 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q65	OProcessProcess 5895 Completing Office Job List Ensuring that the allocated tasks are being completed Current Known Risk Office staff are too busy Current Likly 3 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 3.Serious Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q66	OprocessProcess 5899 Proforma And Quote Chasing Chase outstanding Quotes and Proformas Current Known Risk Computer/network breakdown Not chased up. Current Likly 3 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 3.Serious Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q67	^Q ProcessProcess 5901 Link Call Log Contacts To The CRM	Does Update	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	To link new calls to Contacts in the CRM Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1		1.Improbable V Risk Likly Due to Update 2.Minor V Action Required: No Action Required		
31076Q68	Check For Humanmed Orders In Logistics Mailbox Checking the logistics mailbox from within and the main inbox for outstanding Humanmed orders. Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q69	^Q ProcessProcess 5935 Stock Allocations To allocate stock that has not automatically be linked to a repair or invoice. Current Known Risk Items that should be linked to a invoice are not in the allocations list. That items are allocated incorrectly on the list. Current Likly 2 Current Frequency 1	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q70	Check Cardea And Multiquote Checking the Cardea and Multiquote websites for outstanding orders or requests Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q71	^Q ProcessProcess 5949 Filling Credit Card Slips		Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	Inputting the accurate data on to our pre-printed credit card slips for processing on dispatch of good. Secure storing and processing Current Known Risk incorrect information slips left unsecured Current Likly 1 Current Frequency 3	Affect? No ✔	3.Occasional Risk Likly Due to Update 1.Negligible Action Required: No Action Required		
31076Q72	Opera Negative Stock To find and correct opera when it reads Negative stock values. Current Known Risk Damage Opera. Current Likly 1 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q73	Current Stock Levels Review current stock levels Current Known Risk If the levels are incorrect or we have a shortages then customers will not receive their goods in a timely manor. Current Likly 2 Current Frequency 1	Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q74	QProcessProcess 6898 GHX Web Pricing To review the GHX Web Pricing Current Known Risk That the prices are in correct and we may have to let them have the old price if we have not up dated them Current Likly 1 Current Frequency 2	Affect?	Risk Freqency due to Update 2.Remote Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q75	^Q ProcessProcess 6945 Missing Stock or Adjustments		Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	To synchronise Opera stock Count against Intrastats internal movement of stock, E.G. Items that wont uniquely appear on an opera order - such as production parts. TASK IS NO LONGER REQUIRED Current Known Risk Opera and Intrastats go out of sync Current Likly 1 Current Frequency 1	No V F	1.Improbable V Risk Likly Due o Update 1.Negligible V Action Required: No Action Required		
31076Q76	^Q ProcessProcess 6954 Back Orders Review - By Customer To check the back orders in the tray in goods out and check the active list back orders has been reviewed Current Known Risk goods not shipped in a timely manner Current Likly 1 Current Frequency 1	Update d Affect? No • F	Risk Freqency lue to Update 1.Improbable Risk Likly Due o Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q77	^Q ProcessProcess 6955 Production Requirements To set production job for any stock item that is needed for customer back order, warehouse requests or marketing Current Known Risk that jobs will not be added and customers orders will be delayed Current Likly 2 Current Frequency 1	Update d Affect? [No v F	Risk Frequency lue to Update 1.Improbable Risk Likly Due o Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q78	Control of monitoring and measuring devices Control of monitoring and measuring devices Current Known Risk that equipment will be missed Current Likly 1 Current Frequency 2	Update d Affect?	1 2	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q79	QProcessProcess 7670 Humanmed general Issues		Risk Freqency lue to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	Review of Humanmed sales and orders and clear any duplicates or problems. Current Known Risk That there are duplicate orders o the system due to errors. Current Likly 3 Current Frequency 1		1.Improbable V Risk Likly Due to Update 3.Serious V Action Required: No Action Required		
31076Q80	^Q ProcessProcess 7671 Humanmed Non Conformances Humanmed Non Conformances Current Known Risk non conformations not logged. Current Likly 2 Current Frequency 2	Update Affect?	Risk Frequency due to Update 2.Remote Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q81	Check Expiry Dated Stock To check that all the stock on the selves are within their use by dates. Current Known Risk Stock being dispatched that is pasts its date. Current Likly 1 Current Frequency 2	Update Affect?	Risk Frequency due to Update 2.Remote V Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q82	Check Repairs Ready For Invoice List Review the repairs ready For invoice List in intrastats. Current Known Risk That repairs will be missed. Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q83	^Q ProcessProcess 7676 PDFing Of Invoices Viamed		Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	Process of PDF ing Invoices into the system for easy of use in the future and the Emailing of Invoices to customers NO LONGER REQUIRED AS DONE BY THE SYSTEM AUTOMATICALLY Current Known Risk Incorrect name given to Invoice when saving the PDF. customer gets incorrect invoice. Current Likly 2 Current Frequency 1		1.Improbable V Risk Likly Due to Update 2.Minor V Action Required: No Action Required		
31076Q84	Check Catalog 360 Circle For Quotes And Orders Checking the Catalog 360 Circle website for outstanding orders or requests SYSTEM NO LONGER USED Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q85	Check Stock Requirements Supplier Teledyne To check that we have stock in for customer proformas and orders. Or review if any stock needs to be ordered. Current Known Risk That a customer is told we have stock and then we are unable to ship. Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q86	Check Stock Requirements Supplier Envitec To check that we have stock in for customer proformas and orders. Or review if any stock needs to be ordered. Current Known Risk That a customer is told we have stock and then we are unable to ship. Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q87	^Q ProcessProcess 7681 Check Stock Requirements Supplier Posey		Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	To check that we have stock in for customer proformas and orders. Or review if any stock needs to be ordered. Current Known Risk That a customer is told we have stock and then we are unable to ship. Current Likly 2 Current Frequency 1		1.Improbable V Risk Likly Due to Update 2.Minor V Action Required: No Action Required		
·	Check Stock Requirements Supplier Bluepoint To check that we have stock in for customer proformas and orders. Or review if any stock needs to be ordered. Current Known Risk That a customer is told we have stock and then we are unable to ship. Current Likly 2 Current Frequency 1	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
·	Check Stock For Proforma To check that we have stock in for customer proformas. Or review if any stock needs to be ordered. Current Known Risk That a customer is told we have stock and then we are unable to ship. Current Likly 2 Current Frequency 1	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
	CProcessProcess 7684 Repairs Ready For Quote Process Repairs Ready For Quote Current Known Risk If process does not get performed, we likly to loose customers, get complaints over not responding to customers returned goods Current Likly 1 Current Frequency 1	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
-	^Q ProcessProcess 7685 Repairs Ready For Invoice		Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	Process Invoice for completed repairs. Current Known Risk repair has errors on it Current Likly 1 Current Frequency 1		1.Improbable V Risk Likly Due to Update 1.Negligible V Action Required: No Action Required		
31076Q92	ChrocessProcess 7686 Thorough Checking Of Awaiting Action Tray Check that outstanding orders with unresolved issues are being followed up and addressed Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q93	^Q ProcessProcess 7689 Move Stock From QA Shelf To Stock Shelf Monday Move Stock From QA Shelf To Stock Shelf Current Known Risk That stock is not replaced so it will take longer to pick goods for orders. Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q94	Ship Repairs Review the Repairs completed shelf and ship those items that are ready for return to the customer. Current Known Risk That a repair will be missed Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q95	QProcessProcess 7691 Ship Sale Or Returns		Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	Review the sale or return shelf and ship those items. Current Known Risk Goods will be missed Current Likly 2 Current Frequency 1		Risk Likly Due to Update 2.Minor Action Required: No Action Required		
31076Q96	Collect Repair Filing From Warehouse Collect the filing form the warehouse Current Known Risk paperwork has been missed Current Likly 1 Current Frequency 1	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q97	OProcessProcess 7694 Move Stock From QA Shelf To Stock Shelf Tuesday Move Stock From QA Shelf To Stock Shelf Current Known Risk That stock is not replaced so it will take longer to pick goods for orders. The stock is not on the correct shelf. Current Likly 2 Current Frequency 1	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q98	^Q ProcessProcess 7695 Top Up Quick Shipping Shelves Move Stock From QA Shelf To Quick Shipping Shelves Current Known Risk That stock is not replaced so it will take longer to pick goods for orders. Current Likly 1 Current Frequency 1	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q99	^Q ProcessProcess 7696 Send VIAMED Delivery Notifications		Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

Emailing Notifications of shipments Current Known Risk limited risks, and if email fails to get delivered the customer will still receive their shipment. Current Likly 2 Current Frequency 1	Affect? 1.Improbable No Risk Likly Due to Update 2.Minor Action Required: No Action Required	
31076Q100 ProcessProcess 7697 Yearly Pricing Review To review the current pricing and impact of increases Current Known Risk Getting this wrong can interfere with sales. Current Likly 1 Current Frequency 2	Does Risk Frequency Update due to Update Affect? 2.Remote Value to Update to Update to Update 1.Negligible Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action on Issue	n Required
31076Q101 ProcessProcess 7699 Shred Sensitive Paperwork In JL Office Shredding of sensitive information Current Known Risk Broken shredder Current Likly 1 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume Now Risk Likly Due to Update 1.Negligible Action Required: No Action Required	n Required
31076Q102 ProcessProcess 7705 Checking For Uploaded Files Checking if a customer has uploaded an order directly to our website Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 2	Does Risk Frequency Update due to Update Affect? 2.Remote Volume Now Risk Likly Due to Update 2.Minor Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue on Issue	n Required
31076Q103 OProcessProcess 7709 Delivered not Invoiced	Does Risk Frequency Notes On Risk / Benefits statement if Further Action on Issue	n Required

Ensure invoices are generated for shipped orders Affect? 2.Remote Current Known Risk Computer/network breakdown No V Risk Likly Due delivery is missed and remains un invoiced. to Update Current Likly 2 Current Frequency 2 2.Minor ~ Action Required: No Action Required 31076Q104 QProcessProcess 7712 Does Risk Fregency Further Action Required Notes On Risk / Benefits statement if Update due to Update required on Issue **Review Inward Payments** Review the payments received to ensure proformas can be shipped Affect? 1.Improbable ➤ Current Known Risk Computer network breakdown No ➤ Risk Likly Due Current Likly 3 Current Frequency 1 to Update 3.Serious Action Required: No Action Required 31076Q105 ProcessProcess 7735 Does Risk Fregency Notes On Risk / Benefits statement if Further Action Required Update due to Update Ensure SOR's Are Followed Up required on Issue Affect? 1.Improbable ➤ Ensure samples and Sale or Return items are followed up after 4 weeks for feedback and the item(s) is returned as appropriate No V Risk Likly Due Current Known Risk Computer/network breakdown to Update Current Likly 2 Current Frequency 1 2.Minor ~ Action Required: No Action Required 31076Q106 ProcessProcess 7736 Does Risk Fregency Notes On Risk / Benefits statement if Further Action Required Update due to Update required on Issue Production Start Job List When a new production is needed we the production job to the list of Affect? 2.Remote No V Risk Likly Due procedures. to Update Check to make sure that every new job has a procedure linked to it. 2.Minor Current Known Risk That a job will be carried out without a procedure. Action Current Likly 2 Current Frequency 2 Required: No Action Required 31076Q107 ProcessProcess 7737 Does Risk Fregency Notes On Risk / Benefits statement if Further Action Required Update due to Update required on Issue Production In Production List

	Review the Production List, check and list those items that were started more than 30 days ago have not been through QA. Audit is carried out and production is reviewed and chased at this point. Current Known Risk Production jobs is finished but not been QA, may get lost in the system Current Likly 2 Current Frequency 2	No 🗸	2.Remote Risk Likly Due to Update 2.Minor Action Required: No Action Required		
31076Q108	OpprocessProcess 7743 Customer Complaints Paper File Major Customer Complaints get escalated to Paper Customer Complaints file. Check the File is being Maintained and any relevant documentation is in the File. Current Known Risk Customer Complaints could be missed or not filed correctly Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q109	O ProcessProcess 7744 FDA Device Establishment Registration And Listing FDA registration and the CMDCAS products In order to sell in the USA / Canada Markets products need to be registered with the FDA. Current Known Risk Its harder to initially get on teh register than maintaining it. Inability to sell products in North America Current Likly 1 Current Frequency 1	Update Affect? No •	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q110	ProcessProcess 7748 Check Repair Orders Check the orders against the customer paperwork, that we have generated, for the repair we have received in. Current Known Risk That details will be incorrect and it will affect the customer. That mistakes may be missed. Current Likly 2 Current Frequency 1	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required:	Notes On Risk / Benefits statement if required	Further Action Required on Issue

31076Q111	Check Repair Quotes Check the quotes that we send out for the repairs we have received in.	Does Risk Frequency Update due to Update Affect? 2.Remote ✓	J	Further Action Required on Issue
	Current Known Risk That mistakes may be missed. That details will be incorrect and it will affect the customer. Current Likly 2 Current Frequency 2	No V Risk Likly Due to Update 2.Minor Action Required: No Action Required		
31076Q112	2 ProcessProcess 7752 SRS Folder Ensure all outstanding repairs are being dealt with Current Known Risk repairs get stuck in the system Current Likly 2 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 2.Minor Action Required: No Action Required		Further Action Required on Issue
31076Q113	Check For GHX Orders Check the emails for orders from GHX Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 2.Minor Action Required: No Action Required		Further Action Required on Issue
31076Q114	Send Service Offers Send letters to existing customers to remind them that a service is due on their equipment Current Known Risk Computer/network breakdown Current Likly 1 Current Frequency 1	No Risk Likly Due to Update		Further Action Required on Issue

	OprocessProcess 7761 Send VST Delivery Notifications	Does Risk Frequency Update due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
	Emailing Notifications of shipments Current Known Risk Limited risks, and if the email fails to get delivered the ustomer will still receive their shipment.	Affect? 1.Improbable V No V Risk Likly Due to Update		
	Current Likly 2 Current Frequency 1	2.Minor Action Required: No Action Required		
	OProcessProcess 7783	Does Risk Frequency Update due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
the Emailing of Invoices to customers NOW DONE AUTOMATICALLY Current Known Risk Incorrect name given to Ir customer gets incorrect invoice.	Process of PDF ing Invoices into the system for easy of use in the future and	Affect? 1.Improbable V No V Risk Likly Due to Update	required	Oil Issue
	Current Known Risk Incorrect name given to Invoice when saving the PDF.	2.Minor Action Required: No Action		
Price List Changing Issue to change *Vandagr Current K	OProcessProcess 7791 Price List Check Changing of the prices lists. Issue to check these are current	Required Does Risk Frequency Update due to Update Affect? 2.Remote No Risk Likly Due	Notes On Risk / Benefits statement if required	Further Action Required on Issue
	*Vandagraph is not an ISO company Current Known Risk That people will quote the wrong price to the customer. Current Likly 1 Current Frequency 2	to Update 1.Negligible Action Required: No Action Required		4
-	OProcessProcess 7792 Shipped Order Success Report A report is generated from figures in Intrastats to display how many orders have been shipped without errors Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 2.Minor Action	Notes On Risk / Benefits statement if required	Further Action Required on Issue

31076Q119	Answering UK Web Questions Answering any questions that are asked via the website from within Intrastats Current Known Risk Computer/network breakdown Current Likly 1 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q120	Check Order Are Being Picked In Priority Order Check order are being picked in order of priority and date. Current Known Risk Orders going at before more urgent ones Current Likly 2 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable > No > Risk Likly Due to Update 2.Minor > Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q121	Orders And Items Shipped Per Month Review the orders and items shipped per month Current Known Risk Problem with report Current Likly 3 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 3.Serious Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q122	VST Price Review To review the current pricing and impact of increases Current Known Risk Getting this wrong can interfere with sales. Current Likly 1 Current Frequency 2	Does Risk Frequency Update due to Update Affect? 2.Remote No Risk Likly Due to Update 1.Negligible Action Required:	Notes On Risk / Benefits statement if required	Further Action Required on Issue

31076Q123	Review Oxylink Stock	Update du	sk Freqency e to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
	NOTE THIS PROCESS HAS BEEN STOPPED. Part number has been superseded Current Known Risk The we do not have the stock needed to satisfy the orders for this customer. Current Likly 3 Current Frequency 1 4 ProcessProcess 7823 Saftey Tester Data	No V Ri	? 1.Improbable V Risk Likly Due to Update 3.Serious V Action Required: No Action Required Risk Freqency e due to Update ? 1.Improbable V Risk Likly Due to Update 1.Negligible V Action Required: No Action Required: No Action Required		
		3. Ac Re No			
31076Q124		Update du Affect? 1. No V Ri to 1. Acc Re No		Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q125	Goods In Processes To Receive Goods from Suppliers Current Known Risk incorrectly booked in not booked in Current Likly 2 Current Frequency 2	Update du Affect? 2. No V Ri to 2. Acc Re No	sk Frequency e to Update Remote sk Likly Due Update Minor etion equired: O Action equired	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q126	Review Q.A. Failures Report To review the Quantities of Failed product per Stock reference Passing through the Q.A. system Current Known Risk No risk Current Likly 3 Current Frequency 1	Update du Affect? 1. No V Rie to 3.	sk Freqency e to Update Improbable sk Likly Due Update Serious ction cauired:	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	Required
31076Q127 ^C ProcessProcess 7838 Review VIAMED Feedback - Customer Feedback Negative Review Customer Feedback Negative Current Known Risk Rolling Issues No risk to process Current Likly 3 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume No Volume Risk Likly Due to Update 3.Serious Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q128 C ProcessProcess 7839 Review VIAMED Feedback - Customer Complaints To Review Viamed Customer Complaints Current Known Risk Rolling Issue No Risk Current Likly 3 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume No Volume Risk Likly Due to Update 3.Serious Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q129 CProcessProcess 7840 Review VST Feedback - Customer Feedback Negative To review Negative feedback form Products see if Non Conformance or customer Complaints need to be raised Current Known Risk Rolling ISsue, No Risk Current Likly 3 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume Novalue Risk Likly Due to Update 3.Serious Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q130 ProcessProcess 7841 Review VST Feedback - Customer Complaints To review Customer Complaints see if Non Conformance need to be raised Current Known Risk Rolling ISsue, No Risk Current Likly 3 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume Now Risk Likly Due to Update 3.Serious Action Required: Notes On Risk / Benefits statement if required on Issue Further Action Required

No Action	
Required	

		Required		
31076Q131	Review VIAMED Product Feedback Negative To review Negative feedback form Products see if Non Conformance or customer Complaints need to be raised Current Known Risk Rolling ISsue, No Risk Current Likly 3 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable • No • Risk Likly Du to Update 3.Serious Action Required: No Action Required	required	Further Action Required on Issue
31076Q132	Review VST Product Feedback Negative To review Negative feedback form Products see if Non Conformance or customer Complaints need to be raise Current Known Risk Rolling ISsue, No Risk Current Likly 3 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Du to Update 3.Serious Action Required: No Action Required	required	Further Action Required on Issue
31076Q133	Embargo Countries NOT Allowed To Sell To To review with the banks any embargo countries Current Known Risk Selling to an Embargo countries can get bank account frozen and loss of facilities Current Likly 1 Current Frequency 3	Does Risk Frequency Update due to Update Affect? 3.Occasional No Risk Likly Du to Update 1.Negligible Action Required: No Action Required	required /	Further Action Required on Issue
31076Q134	Vandagraph Delivery Notifications To Send Vandagraph Delivery notifications Current Known Risk task not carried out Current Likly 1 Current Frequency 1	Does Risk Frequency Update due to Update Affect? 1.Improbable No Risk Likly Du to Update 1.Negligible Action Required:	required /	Further Action Required on Issue

No Action

		Required		
31076Q135 Document ID23000 VM3COP03.09 Humanmed Rep Demo Stock Ordering Procedure Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q136 Document ID21310 VM3COP07 Handling Storage Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q137 Document ID17265 VM3COP20.42 Vandagraph Consignment Stock Orders Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q138 Document ID25296 VM3COP20.68 VST Warranty Replacements Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required:	Notes On Risk / Benefits statement if required	Further Action Required on Issue

		Required		
31076Q139 Document ID75624 VM3COP23.00 EAN13 Barcodes to Stock and the Online Databases Is Related to this document	Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q140 Document ID14502 VM3COP23.02 Stock to Distributor Allocations Is Related to this document	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q141 Document ID26913 VM3COP27.40 QC19 Form Stock Transfer Form Is Related to this document	Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q142 Document ID22545 VM3COP29.07 - Humanmed - Booking In Is Related to this document	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required:	Notes On Risk / Benefits statement if required	Further Action Required on Issue

No Action

		Required		
31076Q143 Document ID22583 VM3COP29.08 Goods In - Booking In Stock Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q144 Document ID24771 VM3COP29.10 Stock Control Sending RMAs to Suppliers Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q145 Document ID12252 VM3COP32.00 800 series labels and packaging Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q146 Document ID8877 VM3COP37.30 Max-T4 Oxygen Sensor Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required:	Notes On Risk / Benefits statement if required	Further Action Required on Issue

	Required
31076Q147 Document ID21252 VM3COP37.57 KE-25 Packing procedure Is Related to this document	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume Now Risk Likly Due to Update 1.Negligible Action Required: No Action Required: No Action Required
31076Q148 Document ID8611 VM3COP37.90 0121201 Pole Clamp Is Related to this document	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume to Update 1.Negligible Volume Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q149 Document ID14963 VM3COP37.99 oxygen sensor outputs Is Related to this document	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume to Update 1.Negligible Action Required: No Action Required: No Action Required Notes On Risk / Benefits statement if required on Issue Further Action Required on Issue
31076Q150 Document ID8909 VM3COP46.04 Pippa Packaging Is Related to this document	Does Risk Frequency Update due to Update Affect? 1.Improbable Volume No Volume Risk Likly Due to Update 1.Negligible Action Required: Notes On Risk / Benefits statement if required on Issue on Issue volume.

		Required		
	Update Affect? No ❖	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
Related to this document	Update Affect? No ❖	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
Procedure Is Related to this document	Update Affect? No ❖	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required:	Notes On Risk / Benefits statement if required	Further Action Required on Issue

		Required		
31076Q155 Document ID9064 VM3COP52.03 Q.A. Packing Checklist Procedure Light Shield Is Related to this document	Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q156 Document ID9065 VM3COP52.04 Vent tube holder Packing procedure Is Related to this document	Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q157 Document ID9066 VM3COP52.05 Heat shield packing procedure Is Related to this document	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q158 Document ID9117 VM3COP53.01 Radiant Warmer Mobile Test Procedure 0310040 Is Related to this document	Update Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required:	Notes On Risk / Benefits statement if required	Further Action Required on Issue

No Action

		Required		
31076Q159 Document ID8662 VM3COP53.03 Radiant Warmer Wall Mount Test Procedure 0310025 Is Related to this document	Affect?	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q160 Document ID6043 VM3COP61.01 2520003 Test Instructions Patient Cable for use with Microstim DB3 Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q161 Document ID13932 VM3COP63.0210 8010000 Goods-In Procedure Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q162 Document ID13950 VM3COP63.0211 8010022 Goods-In Procedure Is Related to this document	Update Affect?	Risk Freqency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required:	Notes On Risk / Benefits statement if required	Further Action Required on Issue

Required		
Does Risk Frequency Update due to Update Affect? 1.Improbable No Paisk Likly Due to Update 1.Negligible Action Required: No Action Required	required •	Further Action Required on Issue
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Does Risk Frequency Update due to Upda Affect? 1.Improbable No V Risk Likly D to Update 1.Negligible Action Required: No Action Required	required	Further Action Required on Issue
Does Risk Frequency Update due to Update Affect? 1.Improbable No V Risk Likly I to Update 1.Negligible Action Required: No Action Required	required	Further Action Required on Issue
Does Risk Frequent Update due to Update Affect? 1.Improbable No V Risk Likly I to Update 1.Negligible Action Required:	required	Further Action Required on Issue

No Action	ľ
Required	

31076Q171 Document ID31114 VM3COPxx MD300 Test Procedure Is Related to this document	Does Risk Freqency Update due to Update Affect? 1.Improbable No Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q172 Does Generic CE File Attached to All Technical file #2 Of type 5 require any Notificaions and/or Risk assessment updates due to this update	Does Risk Frequency Update due to Update Affect? 1.Improbable No Price Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
31076Q173 Final Notes	•		
No ISO Procedures or Process are negativly affected by updating this document with the new docume	ent proposed		

SAVE FORM