

Document VOP 03 Contract Review, Enquires, Office Processes Revision ID33748

Suggested Upload Document Name: **Risk Assesment For Updating Document ID33748**

Completed by [Derek Lamb](#) 24 Nov 2021

Reason for Risk Assesment

fully digital working
added objective header

Document VOP 03 Contract Review, Enquires, Office Processes Revision ID33748 Is linked to the Following Standards and processes

Risk Assesment ID33748	Question	Does Update Affect	Risk on Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q0	Does this Update warrant updating Any External Parties due to any Terms and Conditional Agreements E.G. Notified Body or is the update a Significate change to any ISO Certifications	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q1	Viamed Ltd ISO13485:2016 Section: 5.2 Customer focus Top management shall ensure that customer requirements and applicable regulatory requirements are determined and met.	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q2	Viamed Ltd ISO13485:2016 Section: 7.2.1 Determination of requirements related to product The organization shall determine: a) requirements specified by the customer, including the requirements for	Does Update	Risk Frequency due to Update 1.Improbable ▾	Notes On Risk / Benefits statement if required	Further Action Required on Issue

delivery and postdelivery activities;
b) requirements not stated by the customer but necessary for specified or intended use, as known;
c) applicable regulatory requirements related to the product;
d) any user training needed to ensure specified performance and safe use of the medical device;
e) any additional requirements determined by the organization

Affect? Risk Likly Due
No ▼ to Update
1.Negligible ▼
Action
Required:
No Action
Required

33748Q3	<p>Viamed Ltd ISO13485:2016 Section: 7.2.2 Review of requirements related to product The organization shall review the requirements related to product. This review shall be conducted prior to the organization's commitment to supply product to the customer (e.g. submission of tenders, acceptance of contracts or orders, acceptance of changes to contracts or orders) and shall ensure that: a) product requirements are defined and documented; b) contract or order requirements differing from those previously expressed are resolved; c) applicable regulatory requirements are met; d) any user training identified in accordance with 7.2.1 is available or planned to be available; e) the organization has the ability to meet the defined requirements. Records of the results of the review and actions arising from the review shall be maintained (see 4.2.5). When the customer provides no documented statement of requirement, the customer requirements shall be confirmed by the organization before acceptance. When product requirements are changed, the organization shall ensure that relevant documents are amended and that relevant personnel are made aware of the changed requirements.</p>	<p>Does Update Affect? No ▼ Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>
33748Q4	<p>Viamed Ltd ISO13485:2016 Section: 7.2.3 Communication The organization shall plan and document arrangements for communicating with customers in relation to: a) product information; b) enquiries, contracts or order handling, including amendments; c) customer feedback, including complaints; d) advisory notices. The organization shall communicate with regulatory authorities in accordance with applicable regulatory requirements.</p>	<p>Does Update Affect? Yes ▼ Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <p>Added online data</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>

33748Q5	<p>VST Ltd ISO9001:2015 Section: 5.1.2</p> <p>Customer focus</p> <p>5.1.2 Customer focus</p> <p>Top management shall demonstrate leadership and commitment with respect to customer focus by ensuring that:</p> <p>a) customer and applicable statutory and regulatory requirements are determined, understood and consistently met;</p> <p>b) the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed;</p> <p>c) the focus on enhancing customer satisfaction is maintained.</p>	<p>Does Update Affect? No ▾</p>	<p>Risk Frequency due to Update 1.Improbable ▾</p> <p>Risk Likly Due to Update 1.Negligible ▾</p> <p>Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p>	<p>Further Action Required on Issue</p>
33748Q6	<p>VST Ltd ISO9001:2015 Section: 8.2.1</p> <p>Customer communication</p> <p>Communication with customers shall include:</p> <p>a) providing information relating to products and services;</p> <p>b) handling enquiries, contracts or orders, including changes;</p> <p>c) obtaining customer feedback relating to products and services, including customer complaints;</p> <p>d) handling or controlling customer property;</p> <p>e) establishing specific requirements for contingency actions, when relevant.</p>	<p>Does Update Affect? Yes ▾</p>	<p>Risk Frequency due to Update 1.Improbable ▾</p> <p>Risk Likly Due to Update 1.Negligible ▾</p> <p>Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <p>Added online data</p>	<p>Further Action Required on Issue</p>
33748Q7	<p>VST Ltd ISO9001:2015 Section: 8.2.2</p> <p>Determining the requirements for products and services</p> <p>When determining the requirements for the products and services to be offered to customers, the organization shall ensure that:</p> <p>a) the requirements for the products and services are defined, including:</p> <p>1) any applicable statutory and regulatory requirements;</p> <p>2) those considered necessary by the organization;</p> <p>b) the organization can meet the claims for the products and services it offers.</p>	<p>Does Update Affect? Yes ▾</p>	<p>Risk Frequency due to Update 1.Improbable ▾</p> <p>Risk Likly Due to Update 1.Negligible ▾</p> <p>Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <p>Added online data</p>	<p>Further Action Required on Issue</p>
33748Q8	<p>VST Ltd ISO9001:2015 Section: 8.2.3.1</p> <p>The organization shall ensure that it has the ability to meet the requirements for products and services to be offered to customers. The organization shall conduct a review before committing to supply products and services to a customer, to include:</p>	<p>Does Update Affect? No ▾</p>	<p>Risk Frequency due to Update 1.Improbable ▾</p> <p>Risk Likly Due to Update 1.Negligible ▾</p>	<p>Notes On Risk / Benefits statement if required</p>	<p>Further Action Required on Issue</p>

a) requirements specified by the customer, including the requirements for delivery and postdelivery activities;
b) requirements not stated by the customer, but necessary for the specified or intended use, when known;
c) requirements specified by the organization;
d) statutory and regulatory requirements applicable to the products and services;
e) contract or order requirements differing from those previously expressed.
The organization shall ensure that contract or order requirements differing from those previously defined are resolved.
The customers requirements shall be confirmed by the organization before acceptance, when the customer does not provide a documented statement of their requirements.
NOTE In some situations, such as internet sales, a formal review is impractical for each order. Instead, the review can cover relevant product information, such as catalogues.

Action
Required:
No Action
Required

33748Q9	VST Ltd ISO9001:2015 Section: 8.2.4 Changes to requirements for products and services The organization shall ensure that relevant documented information is amended, and that relevant persons are made aware of the changed requirements, when the requirements for products and services are changed.	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q10	Process9 Distribution Of Faxes Distribute recieved faxes	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q11	Process11 Distribution Of Mail	Does Update	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue

Distributing incoming post to correct person		Affect? <input type="button" value="1.Improbable"/>	<input type="text"/>	<input type="text"/>
		<input type="button" value="No"/> Risk Likly Due to Update		
		<input type="button" value="3.Serious"/> Action Required:		
		No Action Required		
<hr/>				
33748Q12	Process14 Fax Paper Ensuring that fax reports have been generated for both sent and received faxes and ensuring there is paper in the fax machine	Does Update	Risk Frequency due to Update	Notes On Risk / Benefits statement if required
		Affect? <input type="button" value="1.Improbable"/>	<input type="text"/>	Further Action Required on Issue
		<input type="button" value="No"/> Risk Likly Due to Update		<input type="text"/>
		<input type="button" value="1.Negligible"/> Action Required:		
		No Action Required		
<hr/>				
33748Q13	Process15 Filing and Archiving Paperwork to be filed in the correct order	Does Update	Risk Frequency due to Update	Notes On Risk / Benefits statement if required
		Affect? <input type="button" value="1.Improbable"/>	<input type="text"/>	Further Action Required on Issue
		<input type="button" value="No"/> Risk Likly Due to Update		<input type="text"/>
		<input type="button" value="1.Negligible"/> Action Required:		
		No Action Required		
<hr/>				
33748Q14	Process20 Processing Of Mail Shots Ensuring mail shots are printed and sent	Does Update	Risk Frequency due to Update	Notes On Risk / Benefits statement if required
		Affect? <input type="button" value="1.Improbable"/>	<input type="text"/>	Further Action Required on Issue
		<input type="button" value="No"/> Risk Likly Due to Update		<input type="text"/>
		<input type="button" value="1.Negligible"/> Action Required:		
		No Action Required		
<hr/>				
33748Q15	Process21 Office Sales Projects	Does Update	Risk Frequency due to Update	Notes On Risk / Benefits statement if required
		Affect? <input type="button" value="1.Improbable"/>	<input type="text"/>	Further Action Required on Issue
		<input type="button" value="No"/> Risk Likly Due to Update		
		<input type="button" value="1.Negligible"/> Action Required:		
		No Action Required		

Ensuring office job list is being updated and completed

Affect? 1.Improbable
No Risk Likely Due
to Update
2.Minor
Action
Required:
No Action
Required

33748Q16 Process36
Emailing Of Invoices
Invoices are emailed to customers

Does
Update
Affect? 1.Improbable
No Risk Likely Due
to Update
2.Minor
Action
Required:
No Action
Required

Notes On Risk / Benefits statement if required

Further Action Required on Issue

33748Q17 Process37
West Yorkshire Ambulance Stock
Viamed has a consignment stock with West Yorkshire Ambulance,

We scan stock to a shelf, then send them the consignment stock
As and when they use stock each week we do a rational and invoice them for
the used stock and replenish the consignment stock.

WYA Stock check via the website.

We can now check their stock agrees with ours.

Does
Update
Affect? 1.Improbable
No Risk Likely Due
to Update
1.Negligible
Action
Required:
No Action
Required

Notes On Risk / Benefits statement if required





Further Action Required on Issue





33748Q18 Process5850
Purchase Order Log
Check the PO log is up to date with confirmations and expected shipping dates









Does
Update
Affect? 1.Improbable
No Risk Likely Due
to Update
2.Minor
Action
Required:
No Action
Required





Notes On Risk / Benefits statement if required





Further Action Required on Issue


33748Q19	 Process5875 Check Paypal For Orders Checking the PayPal website for payments from customers that may have been missed or not emailed to the main inbox	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 2.Minor ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q20	 Process5882 Send Post To Humanmed Humanedmed post is received, it needs to be forwarded to Humanmed UK Sales Manager	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 4.Critical ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q21	 Process5892 Checking EBay And Amazon For Orders And Messages Checking the eBay and Amazon accounts for orders that have not been emailed to the main inbox and checking to see if there are messages or questions.	Does Update Affect? No ▾	Risk Frequency due to Update 2.Remote ▾ Risk Likly Due to Update 2.Minor ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q22	 Process5893 Answering Website Questions Answering any questions that are asked via the website from within Intrastats	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q23	 Process5866 UPS Shipping Fuel Surcharge UPS surcharges change on a monthly basis. The internal system requires updating so the postage rates can be calculated by anyone correctly. *PROCESS REPLACED WITH WORLDSHIP	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> Risk Likely Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q24	 Process7796 Review Franking Label Errors To collate all the franking slips that have errors on them and so where not useable. These are returned to Royal mail for a refund of the carriage.	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likely Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q25	 Process5873 Distributor Contract Reviews To check through list of export distributors	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likely Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q26	 Process5885 Monthly Reports Report generate to give a idea of the current and future sales and marketing.	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likely Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q27	 Process5876 E.Commerce Cardea And Multiquote To Collect E.Commerce Cardea And Multiquote Orders	Does Update Affect? No 	Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 1.Negligible 	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q28	 Process5857 Customer Service Logs Ensuring customer onsite service visits are completed	Does Update Affect? No 	Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 2.Minor 	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q29	 Process5894 Checking Of Active List Check the Active Back orders ensure no orders get missed	Does Update Affect? No 	Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 1.Negligible 	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q30	 Process5895 Completing Office Job List Ensuring that the allocated tasks are being completed	Does Update Affect? No 	Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 3.Serious 	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q31	 Process5897 Franking Mail Task to Frank outgoing Mail	Does Update Affect? No	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 5.Catastrophic Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q32	 Process5899 Proforma And Quote Chasing Chase outstanding Quotes and Proformas	Does Update Affect? No	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 3.Serious Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q33	 Process5901 Link Call Log Contacts To The CRM To link new calls to Contacts in the CRM	Does Update Affect? No	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q34	 Process5913 Check For Humanmed Orders In Logistics Mailbox Checking the logistics mailbox from within and the main inbox for outstanding Humanmed orders.	Does Update Affect? No	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q35	 Process5943 Check Cardea And Multiquote Checking the Cardea and Multiquote websites for outstanding orders or requests	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 2.Minor ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q36	 Process5949 Filling Credit Card Slips Inputting the accurate data on to our pre-printed credit card slips for processing on dispatch of good. Secure storing and processing	Does Update Affect? No ▾	Risk Frequency due to Update 3.Occasional ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q37	 Process7676 PDFing Of Invoices Viamed Process of PDF ing Invoices into the system for easy of use in the future and the Emailing of Invoices to customers NO LONGER REQUIRED AS DONE BY THE SYSTEM AUTOMATICALLY	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 2.Minor ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q38	 Process7678 Check Catalog 360 Circle For Quotes And Orders Checking the Catalog 360 Circle website for outstanding orders or requests SYSTEM NO LONGER USED	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 2.Minor ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q39	 Process7686 Thorough Checking Of Awaiting Action Tray Check that outstanding orders with unresolved issues are being followed up and addressed	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q40	 Process7693 Collect Repair Filing From Warehouse Collect the filing form the warehouse	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q41	 Process7696 Send VIAMED Delivery Notifications Emailing Notifications of shipments	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q42	 Process7699 Shred Sensitive Paperwork In JL Office Shredding of sensitive information	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q43	 Process7707 Send Purchase Orders To Suppliers Emailing purchase orders to suppliers	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="1.Negligible"/> Risk Likely Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q44	 Process7709 Delivered not Invoiced Ensure invoices are generated for shipped orders	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> <input type="button" value="2.Minor"/> Risk Likely Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q45	 Process7705 Checking For Uploaded Files Checking if a customer has uploaded an order directly to our website	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> <input type="button" value="2.Minor"/> Risk Likely Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q46	 Process7712 Review Inward Payments Review the payments received to ensure proformas can be shipped	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="3.Serious"/> Risk Likely Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q47	 Process7735 Ensure SOR's Are Followed Up Ensure samples and Sale or Return items are followed up after 4 weeks for feedback and the item(s) is returned as appropriate	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q48	 Process7751 VST Purchase Order Log Check the VST PO log is up to date with confirmations and expected shipping dates	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q49	 Process7758 Check For GHX Orders Check the emails for orders from GHX	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q50	 Process7760 Send Service Offers Send letters to existing customers to remind them that a service is due on their equipment	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="1.Negligible"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

















33748Q51	 Process7761 Send VST Delivery Notifications Emailing Notifications of shipments	Does Update Affect? No ▼	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 2.Minor ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q52	 Process7783 PDF VST Invoices And Purchase Orders Process of PDF ing Invoices into the system for easy of use in the future and the Emailing of Invoices to customers NOW DONE AUTOMATICALLY	Does Update Affect? No ▼	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 2.Minor ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q53	 Process7792 Shipped Order Success Report A report is generated from figures in Intrastats to display how many orders have been shipped without errors	Does Update Affect? No ▼	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 2.Minor ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q54	 Process7795 Answering UK Web Questions Answering any questions that are asked via the website from within Intrastats	Does Update Affect? No ▼	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q55	<p>🔍Process7822</p> <p>Review Oxylink Stock</p> <p>To check we have the stock available to supply our customer Oxylink.</p> <p>NOTE THIS PROCESS HAS BEEN STOPPED.</p> <p>Part number has been superseded</p>	<p>Does Update Affect? <input type="button" value="No"/> ▼</p>	<p>Risk Frequency due to Update</p> <p><input type="button" value="1.Improbable"/> ▼</p> <p>Risk Likely Due to Update</p> <p><input type="button" value="3.Serious"/> ▼</p> <p>Action Required:</p> <p>No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>
33748Q56	<p>🔍Process7863</p> <p>Maintain Repair Codes List</p> <p>To confirm the current repairs codes for various products in the system are up to date and available to office members of staff.</p>	<p>Does Update Affect? <input type="button" value="No"/> ▼</p>	<p>Risk Frequency due to Update</p> <p><input type="button" value="1.Improbable"/> ▼</p> <p>Risk Likely Due to Update</p> <p><input type="button" value="1.Negligible"/> ▼</p> <p>Action Required:</p> <p>No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>
33748Q57	<p>🔍Process7890</p> <p>New UPS Rates Needs Checking</p> <p>To get the next years UPS zone and areas and Pricing</p> <p>Import into intrastats,</p> <p>No formal procedure as UPS keep changing style and layout, can be done manually</p>	<p>Does Update Affect? <input type="button" value="No"/> ▼</p>	<p>Risk Frequency due to Update</p> <p><input type="button" value="1.Improbable"/> ▼</p> <p>Risk Likely Due to Update</p> <p><input type="button" value="2.Minor"/> ▼</p> <p>Action Required:</p> <p>No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>
33748Q58	<p>🔍Process7893</p> <p>VST Price Lists</p> <p>To confirm the Document index Price Lists</p>	<p>Does Update Affect? <input type="button" value="No"/> ▼</p>	<p>Risk Frequency due to Update</p> <p><input type="button" value="1.Improbable"/> ▼</p> <p>Risk Likely Due to Update</p> <p><input type="button" value="1.Negligible"/> ▼</p> <p>Action Required:</p> <p>No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>





33748Q59	 Process7894 VST Customer Agreements To check the Current Customer Agreements are still Valid	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q60	 Process7901 UPS Exceptions Checkup To check the emails that come in from UPS or other shippers, for problems delivering or clearing goods.	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q61	 Process7959 Audit 16 Sales And Marketing Viamed Audit to include Sales and Marketing Functions	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q62	 Process7970 Proforma And Quote Chasing Ryan Chase outstanding Quotes and Proformas put on by Ryan or that he is responsible for.	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q63	 Process7971 Proforma And Quote Chasing Steve Hardaker Chase outstanding Quotes and Proformas put on by Steve H or that he is responsible for.	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q64	 Process7957 Warehouse Requests Warehouse requests for stock to be reviewed, any shortages to be ordered or produced with a production Job	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q65	 Process7872 Embargo Countries NOT Allowed To Sell To To review with the banks any embargo countries	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="3.Occasional"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q66	 ProcessProcess 9 Distribution Of Faxes Distribute recieved faxes Current Known Risk lost faxes Current Likly 1 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q67	 Process 11 Distribution Of Mail Distributing incoming post to correct person Current Known Risk Royal Mail fail to deliver post Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q68	 Process 14 Fax Paper Ensuring that fax reports have been generated for both sent and received faxes and ensuring there is paper in the fax machine Current Known Risk Phone lines go down The paper tray is empty Current Likly 1 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q69	 Process 15 Filing and Archiving Paperwork to be filed in the correct order Current Known Risk Paperwork is filed incorrectly Current Likly 1 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q70	 Process 19 Maintaining Leaflet Stocks Ensure required leaflets are in stock Current Known Risk Stock is not checked Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q71	 Process 21 Office Sales Projects Ensuring office job list is being updated and completed Current Known Risk Office is short staffed or over worked Current Likly 2 Current Frequency 1	Does Update Affect? No  Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 2.Minor  Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q72	 Process 36 Emailing Of Invoices Invoices are emailed to customers Current Known Risk Computer or network failure Current Likly 2 Current Frequency 1	Does Update Affect? No  Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 2.Minor  Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q73	 Process 5850 Purchase Order Log Check the PO log is up to date with confirmations and expected shipping dates Current Known Risk The order is not checked and the supplier has not received it ergo we do not receive the order Current Likly 2 Current Frequency 1	Does Update Affect? No  Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 2.Minor  Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q74	 Process 5857 Customer Service Logs Ensuring customer onsite service visits are completed Current Known Risk Engineer or equipment is unavailable Current Likly 2 Current Frequency 1	Does Update Affect? No  Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 2.Minor  Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q75	 Process 5859 Review Un-shipped Parcels audit and snap shot - this is an audit of a part of goods out, listing of the parcels that are sat waiting on a customer response Current Known Risk Customer forgets to come back to us and parcels stay ready for shipping. As the package is already pick pack and ready to leave the building all computer traces will show as shipped. Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q76	 Process 5871 Check Sale Or Returns Review the Sale or Return list in intrastats. Ensure it is up to date. Current Known Risk That goods could be sent to a customer or goods returned but the list is not updated Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q77	 Process 5872 Check Sale Or Returns Export Review the Sale or Return list in intrastats. Ensure it is up to date. Current Known Risk That goods could be sent to a customer or goods returned but the list is not updated Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q78	 Process 5875 Check Paypal For Orders Checking the PayPal website for payments from customers that may have been missed or not emailed to the main inbox Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue





33748Q79	 Process 5876 E.Commerce Cardea And Multiquote To Collect E.Commerce Cardea And Multiquote Orders Current Known Risk Orders go unnoticed Current Likly 1 Current Frequency 1	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q80	 Process 5882 Send Post To Humanmed Humanmed post is received, it needs to be forwarded to Humanmed UK Sales Manager Current Known Risk Post is not sent Current Likly 4 Current Frequency 1	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 4.Critical ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q81	 Process 5892 Checking EBay And Amazon For Orders And Messages Checking the eBay and Amazon accounts for orders that have not been emailed to the main inbox and checking to see if there are messages or questions. Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 2	Does Update Affect? No ▾	Risk Frequency due to Update 2.Remote ▾ Risk Likly Due to Update 2.Minor ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q82	 Process 5893 Answering Website Questions Answering any questions that are asked via the website from within Intrastats Current Known Risk Computer/network breakdown Current Likly 1 Current Frequency 1	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue





33748Q83	 Process 5894 Checking Of Active List Check the Active Back orders ensure no orders get missed Current Known Risk List is not reviewed and orders do not get shipped Current Likly 1 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q84	 Process 5895 Completing Office Job List Ensuring that the allocated tasks are being completed Current Known Risk Office staff are too busy Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q85	 Process 5899 Proforma And Quote Chasing Chase outstanding Quotes and Proformas Current Known Risk Computer/network breakdown Not chased up. Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q86	 Process 5901 Link Call Log Contacts To The CRM To link new calls to Contacts in the CRM Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q87	 Process 5913 Check For Humanmed Orders In Logistics Mailbox Checking the logistics mailbox from within and the main inbox for outstanding Humanmed orders. Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q88	 Process 5943 Check Cardea And Multiquote Checking the Cardea and Multiquote websites for outstanding orders or requests Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q89	 Process 5949 Filling Credit Card Slips Inputting the accurate data on to our pre-printed credit card slips for processing on dispatch of good. Secure storing and processing Current Known Risk incorrect information slips left unsecured Current Likly 1 Current Frequency 3	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="3.Occasional"/> <input type="button" value="1.Negligible"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q90	 Process 6898 GHX Web Pricing To review the GHX Web Pricing Current Known Risk That the prices are in correct and we may have to let them have the old price if we have not up dated them Current Likly 1 Current Frequency 2	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> <input type="button" value="1.Negligible"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q91	 Process 6954 Back Orders Review - By Customer To check the back orders in the tray in goods out and check the active list back orders has been reviewed Current Known Risk goods not shipped in a timely manner Current Likly 1 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="1.Negligible"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q92	 Process 7670 Humanmed general Issues Review of Humanmed sales and orders and clear any duplicates or problems. Current Known Risk That there are duplicate orders o the system due to errors. Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="3.Serious"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q93	 Process 7673 Check Expiry Dated Stock To check that all the stock on the selves are within their use by dates. Current Known Risk Stock being dispatched that is pasts its date. Current Likly 1 Current Frequency 2	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> <input type="button" value="1.Negligible"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q94	 Process 7674 Check Repairs Ready For Invoice List Review the repairs ready For invoice List in intrastats. Current Known Risk That repairs will be missed. Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="2.Minor"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

















33748Q95	 ProcessProcess 7676 PDFing Of Invoices Viamed Process of PDF ing Invoices into the system for easy of use in the future and the Emailing of Invoices to customers NO LONGER REQUIRED AS DONE BY THE SYSTEM AUTOMATICALLY Current Known Risk Incorrect name given to Invoice when saving the PDF. customer gets incorrect invoice. Current Likly 2 Current Frequency 1	Does Update Affect? No <input type="button" value="v"/> Risk Frequency due to Update 1.Improbable <input type="button" value="v"/> Risk Likly Due to Update 2.Minor <input type="button" value="v"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q96	 ProcessProcess 7678 Check Catalog 360 Circle For Quotes And Orders Checking the Catalog 360 Circle website for outstanding orders or requests SYSTEM NO LONGER USED Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Update Affect? No <input type="button" value="v"/> Risk Frequency due to Update 1.Improbable <input type="button" value="v"/> Risk Likly Due to Update 2.Minor <input type="button" value="v"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q97	 ProcessProcess 7683 Check Stock For Proforma To check that we have stock in for customer proformas. Or review if any stock needs to be ordered. Current Known Risk That a customer is told we have stock and then we are unable to ship. Current Likly 2 Current Frequency 1	Does Update Affect? No <input type="button" value="v"/> Risk Frequency due to Update 1.Improbable <input type="button" value="v"/> Risk Likly Due to Update 2.Minor <input type="button" value="v"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q98	 ProcessProcess 7684 Repairs Ready For Quote Process Repairs Ready For Quote Current Known Risk If process does not get performed, we likly to loose customers, get complaints over not responding to customers returned goods Current Likly 1 Current Frequency 1	Does Update Affect? No <input type="button" value="v"/> Risk Frequency due to Update 1.Improbable <input type="button" value="v"/> Risk Likly Due to Update 1.Negligible <input type="button" value="v"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q99	 Process 7685 Repairs Ready For Invoice Process Invoice for completed repairs. Current Known Risk repair has errors on it Current Likly 1 Current Frequency 1	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q100	 Process 7686 Thorough Checking Of Awaiting Action Tray Check that outstanding orders with unresolved issues are being followed up and addressed Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 2.Minor ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q101	 Process 7690 Ship Repairs Review the Repairs completed shelf and ship those items that are ready for return to the customer. Current Known Risk That a repair will be missed Current Likly 2 Current Frequency 1	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 2.Minor ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q102	 Process 7691 Ship Sale Or Returns Review the sale or return shelf and ship those items. Current Known Risk Goods will be missed Current Likly 2 Current Frequency 1	Does Update Affect? No ▾	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 2.Minor ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue





33748Q103	 Process 7693 Collect Repair Filing From Warehouse Collect the filing form the warehouse Current Known Risk paperwork has been missed Current Likly 1 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q104	 Process 7696 Send VIAMED Delivery Notifications Emailing Notifications of shipments Current Known Risk limited risks, and if email fails to get delivered the customer will still receive their shipment. Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q105	 Process 7697 Yearly Pricing Review To review the current pricing and impact of increases Current Known Risk Getting this wrong can interfere with sales. Current Likly 1 Current Frequency 2	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q106	 Process 7699 Shred Sensitive Paperwork In JL Office Shredding of sensitive information Current Known Risk Broken shredder Current Likly 1 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>





33748Q107	 Process Process 7703 Vandagraph Pay Pal Retrieve Funds To remove money from the Pay Pal system into Vandagraph Bank account Current Known Risk No risk to the process as such as its paypal driven, Can only withdraw funds to allocated bank account Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q108	 Process Process 7708 Acorn 0014904 Acorn Distribution ac 12906 - 0014904 Disposable sensor stock levels Current Known Risk That we not have stock available when needed. Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q109	 Process Process 7709 Delivered not Invoiced Ensure invoices are generated for shipped orders Current Known Risk Computer/network breakdown delivery is missed and remains un invoiced. Current Likly 2 Current Frequency 2	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q110	 Process Process 7712 Review Inward Payments Review the payments received to ensure proformas can be shipped Current Known Risk Computer network breakdown Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q111	 Process 7735 Ensure SOR's Are Followed Up Ensure samples and Sale or Return items are followed up after 4 weeks for feedback and the item(s) is returned as appropriate Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q112	 Process 7743 Customer Complaints Paper File Major Customer Complaints get escalated to Paper Customer Complaints file. Check the File is being Maintained and any relevant documentation is in the File. Current Known Risk Customer Complaints could be missed or not filed correctly Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q113	 Process 7748 Check Repair Orders Check the orders against the customer paperwork, that we have generated, for the repair we have received in. Current Known Risk That details will be incorrect and it will affect the customer. That mistakes may be missed. Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q114	 Process 7749 Check Repair Quotes Check the quotes that we send out for the repairs we have received in. Current Known Risk That mistakes may be missed. That details will be incorrect and it will affect the customer. Current Likly 2 Current Frequency 2	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q115	 Process 7752 SRS Folder Ensure all outstanding repairs are being dealt with Current Known Risk repairs get stuck in the system Current Likly 2 Current Frequency 1	Does Update Affect? No  Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 2.Minor  Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q116	 Process 7758 Check For GHX Orders Check the emails for orders from GHX Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Update Affect? No  Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 2.Minor  Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q117	 Process 7760 Send Service Offers Send letters to existing customers to remind them that a service is due on their equipment Current Known Risk Computer/network breakdown Current Likly 1 Current Frequency 1	Does Update Affect? No  Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 1.Negligible  Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q118	 Process 7761 Send VST Delivery Notifications Emailing Notifications of shipments Current Known Risk Limited risks, and if the email fails to get delivered the customer will still receive their shipment. Current Likly 2 Current Frequency 1	Does Update Affect? No  Risk Frequency due to Update 1.Improbable  Risk Likly Due to Update 2.Minor  Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>



<p>33748Q119  ProcessProcess 7782 Remove Started But Not Used Order Numbers Remove Started But Not Used Order Numbers from intrastats.</p> <p>Current Known Risk not clear regularly, accidental usage of an old ORDER number generated by mistake Current Likly 2 Current Frequency 1</p>	<p>Does Update Affect? <input type="button" value="No"/> ▼</p> <p>Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 2.Minor ▼ Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>
<p>33748Q120  ProcessProcess 7783 PDF VST Invoices And Purchase Orders Process of PDF ing Invoices into the system for easy of use in the future and the Emailing of Invoices to customers</p> <p>NOW DONE AUTOMATICALLY Current Known Risk Incorrect name given to Invoice when saving the PDF. customer gets incorrect invoice. Current Likly 2 Current Frequency 1</p>	<p>Does Update Affect? <input type="button" value="No"/> ▼</p> <p>Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 2.Minor ▼ Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>
<p>33748Q121  ProcessProcess 7789 Withdraw Funds From Paypal To remove the receipts that have come into Paypal over the month. So they can be entered in to accounts sales. Current Known Risk That a payment is not entered accounts , or onto the correct sales account. Current Likly 1 Current Frequency 1</p>	<p>Does Update Affect? <input type="button" value="No"/> ▼</p> <p>Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>
<p>33748Q122  ProcessProcess 7790 Humanmed Invoice them For Previous Month A invoice is generate at the end of each month to charges Humanmed for the admin fee, carriage charges and any special carriage charges. Current Known Risk That this invoice is not produced. Current Likly 3 Current Frequency 1</p>	<p>Does Update Affect? <input type="button" value="No"/> ▼</p> <p>Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 3.Serious ▼ Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p> <div></div>	<p>Further Action Required on Issue</p> <div></div>


33748Q123	 Process 7791 Price List Check Changing of the prices lists. Issue to check these are current *Vandagraph is not an ISO company Current Known Risk That people will quote the wrong price to the customer. Current Likly 1 Current Frequency 2	Does Update Affect? No Risk Frequency due to Update 2.Remote Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q124	 Process 7792 Shipped Order Success Report A report is generated from figures in Intrastats to display how many orders have been shipped without errors Current Known Risk Computer/network breakdown Current Likly 2 Current Frequency 1	Does Update Affect? No Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q125	 Process 7795 Answering UK Web Questions Answering any questions that are asked via the website from within Intrastats Current Known Risk Computer/network breakdown Current Likly 1 Current Frequency 1	Does Update Affect? No Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q126	 Process 7796 Review Franking Label Errors To collate all the franking slips that have errors on them and so where not useable. These are returned to Royal mail for a refund of the carriage. Current Known Risk That they are lost or not returned quickly enough to get a refund Current Likly 2 Current Frequency 1	Does Update Affect? No Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 2.Minor Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q127	 ProcessProcess 7797 Check Order Are Being Picked In Priority Order Check order are being picked in order of priority and date. Current Known Risk Orders going at before more urgent ones Current Likly 2 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="2.Minor"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q128	 ProcessProcess 7798 Orders And Items Shipped Per Month Review the orders and items shipped per month Current Known Risk Problem with report Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q129	 ProcessProcess 7800 Opera Nominal Ledger Close The closing down of the previous months nominal ledger for accounts purposes. Current Known Risk The system crashes. Current Likly 1 Current Frequency 2	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q130	 ProcessProcess 7801 VST Price Review To review the current pricing and impact of increases Current Known Risk Getting this wrong can interfere with sales. Current Likly 1 Current Frequency 2	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="2.Remote"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q131	<p>Process 7808</p> <p>Ensure All Invoice Correctly Tagged</p> <p>To find and Tag any sales that are removed from commissions, as they are break even products for relationships purposes</p> <p>Current Known Risk Pay a Sales rep for special sales in the relevant area. and make a loss on the sale</p> <p>Current Likly 3 Current Frequency 1</p>	<p>Does Update Affect? No</p> <p>Risk Frequency due to Update 1.Improbable</p> <p>Risk Likly Due to Update 3.Serious</p> <p>Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p>	<p>Further Action Required on Issue</p>
33748Q132	<p>Process 7822</p> <p>Review Oxylink Stock</p> <p>To check we have the stock available to supply our customer Oxylink.</p> <p>NOTE THIS PROCESS HAS BEEN STOPPED.</p> <p>Part number has been superseded</p> <p>Current Known Risk The we do not have the stock needed to satisfy the orders for this customer.</p> <p>Current Likly 3 Current Frequency 1</p>	<p>Does Update Affect? No</p> <p>Risk Frequency due to Update 1.Improbable</p> <p>Risk Likly Due to Update 3.Serious</p> <p>Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p>	<p>Further Action Required on Issue</p>
33748Q133	<p>Process 7830</p> <p>Review Q.A. Failures Report</p> <p>To review the Quantities of Failed product per Stock reference Passing through the Q.A. system</p> <p>Current Known Risk No risk</p> <p>Current Likly 3 Current Frequency 1</p>	<p>Does Update Affect? No</p> <p>Risk Frequency due to Update 1.Improbable</p> <p>Risk Likly Due to Update 3.Serious</p> <p>Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p>	<p>Further Action Required on Issue</p>
33748Q134	<p>Process 7831</p> <p>Intrastats Debtors And Creditor Figures</p> <p>Intrastats Debtors And Creditor Figures</p> <p>Fill in the figure in Enter Overview details from Operas and bank.</p> <p>Current Known Risk Not filled in often enough</p> <p>Not filled in correctly</p> <p>Current Likly 3 Current Frequency 1</p>	<p>Does Update Affect? No</p> <p>Risk Frequency due to Update 1.Improbable</p> <p>Risk Likly Due to Update 3.Serious</p> <p>Action Required: No Action Required</p>	<p>Notes On Risk / Benefits statement if required</p>	<p>Further Action Required on Issue</p>

33748Q135	Process 7838 Review VIAMED Feedback - Customer Feedback Negative Review Customer Feedback Negative Current Known Risk Rolling Issues No risk to process Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/> Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="3.Serious"/> Risk Likly Due to Update Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q136	Process 7839 Review VIAMED Feedback - Customer Complaints To Review Viamed Customer Complaints Current Known Risk Rolling Issue No Risk Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/> Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="3.Serious"/> Risk Likly Due to Update Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q137	Process 7840 Review VST Feedback - Customer Feedback Negative To review Negative feedback form Products see if Non Conformance or customer Complaints need to be raised Current Known Risk Rolling ISSue, No Risk Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/> Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="3.Serious"/> Risk Likly Due to Update Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q138	Process 7841 Review VST Feedback - Customer Complaints To review Customer Complaints see if Non Conformance need to be raised Current Known Risk Rolling ISSue, No Risk Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/> Risk Frequency due to Update <input type="button" value="1.Improbable"/> <input type="button" value="3.Serious"/> Risk Likly Due to Update Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q139	 Process 7842 Review VIAMED Product Feedback Negative To review Negative feedback form Products see if Non Conformance or customer Complaints need to be raised Current Known Risk Rolling ISsue, No Risk Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q140	 Process 7843 Review VST Product Feedback Negative To review Negative feedback form Products see if Non Conformance or customer Complaints need to be raise Current Known Risk Rolling ISsue, No Risk Current Likly 3 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="3.Serious"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q141	 Process 7872 Embargo Countries NOT Allowed To Sell To To review with the banks any embargo countries Current Known Risk Selling to an Embargo countries can get bank account frozen and loss of facilities Current Likly 1 Current Frequency 3	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="3.Occasional"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q142	 Process 7953 Vandagraph Delivery Notifications To Send Vandagraph Delivery notifications Current Known Risk task not carried out Current Likly 1 Current Frequency 1	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q143  Process 7957 Warehouse Requests Warehouse requests for stock to be reviewed, any shortages to be ordered or produced with a production Job Current Known Risk Stock requirements fulfilled Current Likly 1 Current Frequency 1	Does Update Affect? No	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required 	Further Action Required on Issue
33748Q144 Document ID29945 ANSWERING TELEPHONE SCRIPT Is Related to this document	Does Update Affect? No	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required 	Further Action Required on Issue
33748Q145 Document ID17697 Guide to Shipment of Goods Is Related to this document	Does Update Affect? No	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required 	Further Action Required on Issue
33748Q146 Document ID17478 Office FAQ Is Related to this document	Does Update Affect? No	Risk Frequency due to Update 1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required	Notes On Risk / Benefits statement if required 	Further Action Required on Issue

33748Q147 Document ID20049 VM3COP03.01 Order Processing Priorities Is Related to this document	Does Update Affect? <input type="button" value="No"/> ▼	Risk Frequency due to Update <input type="button" value="1.Improbable"/> ▼ Risk Likly Due to Update <input type="button" value="1.Negligible"/> ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q148 Document ID36549 VM3COP03.011 UK Postage Pricing Guide Is Related to this document	Does Update Affect? <input type="button" value="No"/> ▼	Risk Frequency due to Update <input type="button" value="1.Improbable"/> ▼ Risk Likly Due to Update <input type="button" value="1.Negligible"/> ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q149 Document ID20149 VM3COP03.02 How to fill in a credit visa card slip Is Related to this document	Does Update Affect? <input type="button" value="No"/> ▼	Risk Frequency due to Update <input type="button" value="1.Improbable"/> ▼ Risk Likly Due to Update <input type="button" value="1.Negligible"/> ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q150 Document ID17155 VM3COP03.05 Procedures for customer returning goods on our UPS account number Is Related to this document	Does Update Affect? <input type="button" value="No"/> ▼	Risk Frequency due to Update <input type="button" value="1.Improbable"/> ▼ Risk Likly Due to Update <input type="button" value="1.Negligible"/> ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q151 Document ID16436 VM3COP03.06 Cardea EProcurement Portal
Acknowledge Orders Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▼	1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required		

33748Q152 Document ID22266 VM3COP03.07 Humanmed Order Checking Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▼	1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required		

33748Q153 Document ID24775 VM3COP03.08 Humanmed Order Processing Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▼	1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required		

33748Q154 Document ID16853 VM3COP03.10 Email Delegating Procedure Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▼	1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required		

33748Q155 Document ID25412 VM3COP03.11 Distribution Of Faxes Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/>	Notes On Risk / Benefits statement if required	Further Action Required on Issue
		Risk Likly Due to Update <input type="button" value="1.Negligible"/>		
		Action Required: No Action Required		
33748Q156 Document ID22470 VM3COP03.12 Humanmed Invoicing Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/>	Notes On Risk / Benefits statement if required	Further Action Required on Issue
		Risk Likly Due to Update <input type="button" value="1.Negligible"/>		
		Action Required: No Action Required		
33748Q157 Document ID16481 VM3COP03.13 Checking PayPal for Orders Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/>	Notes On Risk / Benefits statement if required	Further Action Required on Issue
		Risk Likly Due to Update <input type="button" value="1.Negligible"/>		
		Action Required: No Action Required		
33748Q158 Document ID16760 VM3COP03.13 To use a customers Own system for Uploading Invoices Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/>	Notes On Risk / Benefits statement if required	Further Action Required on Issue
		Risk Likly Due to Update <input type="button" value="1.Negligible"/>		
		Action Required: No Action Required		

33748Q159 Document ID24484 VM3COP03.14 Checking for Humanmed Orders in the Inbox Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q160 Document ID24330 VM3COP03.15 - Humanmed Invoice Only Orders Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q161 Document ID24722 VM3COP10.03 Chasing lost customers Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q162 Document ID16858 VM3COP19.1 Meeting and Greeting Procedure Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q163 Document ID21838 VM3COP20.00 Putting new accounts on opera and finding the correct account number Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q164 Document ID18641 VM3COP20.01 Post In Distributing the Post Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q165 Document ID8718 VM3COP20.02 Receipts Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q166 Document ID24753 VM3COP20.031 Viamed Repair Procedures Invoicing / customer paperwork Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q167 Document ID13695 VM3COP20.05 New Orders - How to enter into Opera
Viamed Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No	1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required		

33748Q168 Document ID16079 VM3COP20.05 New Orders - How to enter into Opera
VST Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No	1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required		

33748Q169 Document ID16276 VM3COP20.051 New Orders - How to enter Human Med
orders and Order Checking Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No	1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required		

33748Q170 Document ID18665 VM3COP20.052 Opera addresses how to Enter Is Related
to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No	1.Improbable Risk Likly Due to Update 1.Negligible Action Required: No Action Required		

33748Q171 Document ID8721 VM3COP20.06 Invoicing Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
<div>No ▼</div>	<div>1.Improbable ▼</div> <div>Risk Likly Due to Update</div> <div>1.Negligible ▼</div> <div>Action Required:</div> <div>No Action Required</div>	<div></div>	<div></div>

33748Q172 Document ID20054 VM3COP20.061 Sending Invoices Via E-Mail Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
<div>No ▼</div>	<div>1.Improbable ▼</div> <div>Risk Likly Due to Update</div> <div>1.Negligible ▼</div> <div>Action Required:</div> <div>No Action Required</div>	<div></div>	<div></div>

33748Q173 Document ID17100 VM3COP20.062 PDFing Of Invoices Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
<div>No ▼</div>	<div>1.Improbable ▼</div> <div>Risk Likly Due to Update</div> <div>1.Negligible ▼</div> <div>Action Required:</div> <div>No Action Required</div>	<div></div>	<div></div>

33748Q174 Document ID17601 VM3COP20.063 Posting Invoices Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
<div>No ▼</div>	<div>1.Improbable ▼</div> <div>Risk Likly Due to Update</div> <div>1.Negligible ▼</div> <div>Action Required:</div> <div>No Action Required</div>	<div></div>	<div></div>

33748Q175 Document ID8722 VM3COP20.07 UPS Procedures Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q176 Document ID8723 VM3COP20.08 Updating the Mailshot Database Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q177 Document ID29949 VM3COP20.081 Adding Amending Contact Records in the CRM Goldmine and Intrastats Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q178 Document ID8725 VM3COP20.10 Archiving Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q179 Document ID19576 VM3COP20.12 Adding Accounts to Opera Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q180 Document ID72061 VM3COP20.13 Sending SOR Sale or Return Items to Customers Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q181 Document ID16434 VM3COP20.131 Template Letter Sending SOR Samples to Customers Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q182 Document ID14223 VM3COP20.132 Template Letter Sending SOR Sale or Returns to Customers Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q183 Document ID27446 VM3COP20.133 Sending Samples SOR Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q184 Document ID9696 VM3COP20.14 UK Customers policy fixed term price contracts Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q185 Document ID11762 VM3COP20.15 VAT on Invoice - customer provides exemption certificate Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q186 Document ID58169 VM3COP20.16 Viamed Ebay Orders. Is Related to this document	Does Update Affect? <input type="button" value="No"/>	Risk Frequency due to Update <input type="button" value="1.Improbable"/> Risk Likly Due to Update <input type="button" value="1.Negligible"/> Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q187 Document ID17124 VM3COP20.20 OFFICE checking the Active List Is
Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▾	1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required		

33748Q188 Document ID15611 VM3COP20.21 LINKING Files to Contacts in intrastats Is
Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▾	1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required		

33748Q189 Document ID15613 VM3COP20.22 Quoting Customer Special prices. Is
Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▾	1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required		

33748Q190 Document ID20324 VM3COP20.25 WYA Yorkshire Ambulance Consignment
Stock Order Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▾	1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required		

33748Q191 Document ID20580 VM3COP20.26 Sending Delivery Notifications Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q192 Document ID24509 VM3COP20.27 Annual Services for Resuscitation Cabinets Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q193 Document ID23823 VM3COP20.28 Office Filing and Archiving Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q194 Document ID73132 VM3COP20.29 Checking the Purchase Order Log Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q195 Document ID47862 VM3COP20.30 UK Order Processing Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q196 Document ID21526 VM3COP20.301 - Manual Order Processing DOC in case of power failure Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q197 Document ID22016 VM3COP20.31 Export Order Processing Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>
33748Q198 Document ID34889 VM3COP20.32 Order Checking Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required <div></div>	Further Action Required on Issue <div></div>

33748Q199 Document ID17143 VM3COP20.33 Generating Fax Reports This process is now obsolete Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▾	1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required		

33748Q200 Document ID18435 VM3COP20.34 Distributor and Automotive Postage Pricing Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▾	1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required		

33748Q201 Document ID17149 VM3COP20.35 Ups Calculator Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▾	1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required		

33748Q202 Document ID24690 VM3COP20.36 Royal Mail Shipment and Franking Claims Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No ▾	1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required		

33748Q203 Document ID17116 VM3COP20.37 Generating a New Service Visit Is Related to this document	Does Update Affect? <div>No ▼</div>	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q204 Document ID17483 VM3COP20.39 Importing Bank Statements Is Related to this document	Does Update Affect? <div>No ▼</div>	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q205 Document ID17217 VM3COP20.41 OFFICIALISED Certificate of Origin requests Is Related to this document	Does Update Affect? <div>No ▼</div>	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q206 Document ID24844 VM3COP20.43 Requesting Quotes from Shippers Is Related to this document	Does Update Affect? <div>No ▼</div>	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q207 Document ID17319 VM3COP20.46 Multiquote e-Tendering procedure Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q208 Document ID17485 VM3COP20.47 Collecting Repair Paperwork Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q209 Document ID18357 VM3COP20.49 Informing Customers of Price Amends Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q210 Document ID18353 VM3COP20.50 Generating Spreadsheet Price Lists Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q211 Document ID18423 VM3COP20.51 How to Generate a Price List from Intrastats Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No	1.Improbable		
	Risk Likly Due to Update		
	1.Negligible		
	Action Required:		
	No Action Required		

33748Q212 Document ID24793 VM3COP20.55 - Sending PayPal Invoices Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No	1.Improbable		
	Risk Likly Due to Update		
	1.Negligible		
	Action Required:		
	No Action Required		

33748Q213 Document ID24505 VM3COP20.62 Sending Post to Humanmed Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No	1.Improbable		
	Risk Likly Due to Update		
	1.Negligible		
	Action Required:		
	No Action Required		

33748Q214 Document ID25288 VM3COP20.63 VST Order Processing Is Related to this document

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No	1.Improbable		
	Risk Likly Due to Update		
	1.Negligible		
	Action Required:		
	No Action Required		

33748Q215 Document ID24787 VM3COP20.65 VST Invoicing Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
<div></div>				

33748Q216 Document ID25292 VM3COP20.66 VST PO Log Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
<div></div>				

33748Q217 Document ID24538 VM3COP20.67 VST Debtors Report Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
<div></div>				

33748Q218 Document ID24744 VM3COP20.69 Procedures UPS And Royal Mail Exceptions / Claims Write Procedure Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
<div></div>				

33748Q219 Document ID24558 VM3COP20.70 Emails to and from distributors/suppliers Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q220 Document ID25416 VM3COP20.71 Review Inward Bank Payments Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q221 Document ID24726 VM3COP20.73 - Locating Price Lists Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q222 Document ID31621 VM3COP20.81 How to book online collection requests for TNT and DHL Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q223 Document ID34541 VM3COP20.83 Checking Orders In Intrastats Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q224 Document ID18623 VM3COP22.00 Replaced See VM3COP20.46 Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q225 Document ID20131 VM3COP27.02 Collecting Emails and Distributing Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q226 Document ID9624 VM3COP27.05 Searching stock details and availability stock screen explained Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q227 Document ID24014 VM3COP27.08 Intrastat Telephone Logging System. Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q228 Document ID17095 VM3COP27.28 Answering Website Questions Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q229 Document ID17410 VM3COP27.29 Taking telephone orders Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q230 Document ID17137 VM3COP27.291 Vandagraph Telephone Order Taking Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q231 Document ID22084 VM3COP27.30 Circle360 Catalog E-procurement System Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q232 Document ID69812 VM3COP27.31 Processing Proforma Invoices and Quotations Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q233 Document ID20329 VM3COP27.32 Proforma and Quote Chasing Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q234 Document ID24018 VM3COP27.37 Searching for Distributors Is Related to this document	Does Update Affect? <div>No ▾</div>	Risk Frequency due to Update 1.Improbable ▾ Risk Likly Due to Update 1.Negligible ▾ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q235 Document ID26893 VM3COP27.39 Advisory Service Procedure Is Related to this document	Does Update Affect? <div>No ▼</div>	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q236 Document ID71003 VM3COP27.47 Template Email SOR Requesting Terms and Conditions To Be Signed Is Related to this document	Does Update Affect? <div>No ▼</div>	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q237 Document ID71381 VM3COP27.49 Template Email Sale or Return Loan Period Expired Is Related to this document	Does Update Affect? <div>No ▼</div>	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue
33748Q238 Document ID19667 VM3COP38.14 Depleted Oxygen Sensor Process. VM3COP38.15 Processing Depleted Oxygen Sensors Is Related to this document	Does Update Affect? <div>No ▼</div>	Risk Frequency due to Update 1.Improbable ▼ Risk Likly Due to Update 1.Negligible ▼ Action Required: No Action Required	Notes On Risk / Benefits statement if required	Further Action Required on Issue

33748Q239 Does Generic CE File Attached to All Technical file #2
Of type 5 require any Notificaions and/or Risk assesment updates due to this update

Does Update Affect?	Risk Frequency due to Update	Notes On Risk / Benefits statement if required	Further Action Required on Issue
No	1.Improbable		
	Risk Likly Due to Update		
	1.Negligible		
Action Required: No Action Required			

33748Q240 Final Notes

No ISO Procedures or Process are negativly affected by updating this document with the new document proposed

SAVE FORM