



UPS Europe – Avenue Ariane 5 – 1200 Bruxelles – Belgium

** 964 **

VIAMED LTD
15 STATION ROAD
BD20 7DT KEIGHLEY
UNITED KINGDOM

November 1st, 2021

Dear Customer,

As we approach the end of 2021, we would like to take the opportunity to thank you for choosing UPS as your logistics provider and share important information about our service rates in 2022.

UPS is here to help you and your business explore new opportunities now and into the New Year.

New rates for 2022

On 26 December, one of the most competitive rate changes ever delivered by UPS will go into effect.*

Our rate changes support service expansions and capability enhancements in Europe, so we can continue to give you the high standard of quality and reliability of service you expect from UPS. It reflects our commitment to helping businesses of all sizes connect with customers anywhere in the world.

UPS's complete published rates, fees and terms & conditions for 2022 will be published on UPS.com from 15 November 2021.

There are now two versions:

- **Legacy UPS Service and Tariff Guides** – these are for customers with a rate contract for UPS shipments to/from Great Britain which dates back to before 1 January 2021, or which was renewed after this date using the same rate structure**

- **Base UPS Service and Tariff Guides** – these apply to new customers and all other existing customers

If you are unsure which UPS Service and Tariff Guides apply to your account, please refer to your latest 2021 UPS invoices:

- Shipments **to/from the European Union** will appear as zone 702 to 751 and as zone 701 to 792 if you are on our **Base** rate structure
- Shipments **to/from the European Union** will appear as zone 2 to 51 if you have a **Legacy** rate contract

Rates for all other destinations and service levels are the same across both rate structures.

If you have any questions, don't hesitate to speak to your UPS account manager or contact us via the Help & Support Centre on [UPS.com](https://www.ups.com).

We value your business and look forward to continuing to serve you in 2022.

Kind regards,

UPS

**The impact of these changes on your shipping costs will vary according to your shipping characteristics and the terms of your UPS agreement. For full details of the rates applicable to your shipment, please review the applicable UPS Service and Tariff Guide.*

***i.e. Applicability of same zones as prior to contract renewal.*



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