Feedback - Customer Feedback Positive

Feedback re Microstim training materials

Issue ID #26403

Date Created 17/Dec/2010 Issued To: Derek Lamb

Completed Status: 01 Jan 1970

Notes:

Added by Steve Hardaker sent to Steve Nixon

Chris Grieves at Trafford General is very happy with our response to the issue of product training and user assessment regarding the Microstim.

He commented that the quality of the training document and assessment form was very high and meets their requirements. He also commented that our approach to resolving this was very professional and thorough, and he wishes that larger companies would take Viamed's approach.

17 Dec 2010 steve nixon

Good, see if Derek can log this somewhere for ISO inspection...

20 Dec 2010 Derek Lamb

Issue to: Changed from Steve Nixon To Derek Lamb