

Department	Customer Support	Serial numbers - PR02529A10, PR02529A11, PR02529A12, PR02529A13, PR02529A14, PR02529A15, PR02529A16, PR02529A17, PR02529A18, PR02529A19, PR02529A20, PR02529A21, PR02529A22, PR02529A23, PR02529A24, PR02540A12, PR02540A13, PR02540A14, PR02380A12, PR02380A13, PR02553A10, PR02553A11 26/Oct/2021 Kate Griffiths Update - I think this may really happen after years of quotes given and no devices being sent. 28/Oct/2021 Kate Griffiths AWB etc from customer uploaded 02/Nov/2021 Robert Connor Received 15 x V1000, filthy. 03/Nov/2021 Philip Crossley 2 need new battery contacts. 4 have a missing battery door so I need to quote a whole case. 1 has the case seal missing from around battery door. 1 switches off as the heartbeat starts - it needs a new transducer. They all need a good clean and decontamination. 06/Nov/2021 Catherine Spence with engineer, working on a quote 11/Nov/2021 Philip Crossley I m going to add 2 hours labour to the first unit to cover all the cleaning. 1430309 Transducer interface cushion is free with service. 12/Nov/2021 Catherine Spence the labour charge for 2 x 1440000 for the time to clean the units for us to be able to quote has been agreed by Steve Nixon and the below statement has been added to the memo: Standard practice when customers return products for service is for the products to be cleaned and decontaminated prior to shipment. The returned V1000 foetal heart simulators have clearly not been cleaned. As a matter of health and safety we have deemed it necessary for the units to be cleaned and disinfected before carrying out any servicing, therefore we have levied a charge accordingly for carrying this out.
Position		
Company Phone		
Direct Phone	91 9108918492	
Opera Account	00006454	
Email	mahesha@bdi-india.com	
Order Number		
Viamed ORD Number		
Date Received Into building	02 Nov 2021	
Type	Quote Before Repair	
Issues?		

Items for Repair

SRN	Equipment	Stock Reference	Serialnumber Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)
SRN34306	Foetal Simulator	1410000	1234695	PR02529A10		No	No	Quote	New	00:00
SRN34307	Foetal Simulator	1410000	1234702	PR02529A17		No	No	Quote	New	00:00
SRN34308	Foetal Simulator	1410000	1234703	PR02529A18		No	No	Quote	New	00:00
SRN34309	Foetal Simulator	1410000	1239673	PR02540A14		No	No	Quote	New	00:00
SRN34310	Foetal Simulator	1410000	1234709	PR02529A24		No	No	Quote	New	00:00
SRN34311	Foetal Simulator	1410000	1239672	PR02540A13		No	No	Quote	New	00:00
SRN34312	Foetal Simulator	1410000	1234696	PR02529A11		No	No	Quote	New	00:00
SRN34313	Foetal Simulator	1410000	1234707	PR02529A22		No	No	Quote	New	00:00
SRN34314	Foetal Simulator	1410000	1234705	PR02529A20		No	No	Quote	New	00:00
SRN34315	Foetal Simulator	1410000	1239671	PR02540A12		No	No	Quote	New	00:00
SRN34316	Foetal Simulator	1410000	1099524	PR02380A12	Foetal Heart Simulator	No	No	Quote	New	00:00
SRN34317	Foetal Simulator	1410000	1099526	PR02380A14	Foetal Heart Simulator	No	No	Quote	New	00:00
SRN34318	Foetal Simulator	1410000	1234697	PR02529A12		No	No	Quote	New	00:00
SRN34319	Foetal Simulator	1410000	1234699	PR02529A14		No	No	Quote	New	00:00
SRN34320	Foetal Simulator	1410000	1234700	PR02529A15		No	No	Quote	New	00:00