



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Website question

1 message

Mostafa Agwa <eng.agwa@gmail.com>
To: kate.griffiths@viamed.co.uk

15 November 2021 at 12:25

Hi kate ,
I had some difficulties with the bank transfer, I need a PayPal account to transfer to it

On Wed, Nov 10, 2021, 11:45 AM Kate Griffiths <office@viamed.co.uk> wrote:

Good morning Mostafa,

Thank you for your email.

We charge our customers \$25 in bank charges as this is usually the amount that **the bank charges us to receive the money.**

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

<http://www.viamed.co.uk>

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On Wed, 10 Nov 2021 at 09:04, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Mostafa Agwa** <eng.agwa@gmail.com>

Date: Wed, 10 Nov 2021 at 08:59

Subject: Re: Website question

To: <sophie.lines@viamed.co.uk>

Hi sophie The commission for transferring money in the bank will be deducted from you, nor will I pay it. I mean, the bill contains a bank commission. Does this mean that it is deducted from you?