How To Recall Products

VIAMED Assumption:

Product Batch's have been Identified.
All MDR, BSI and any other official notified bodies have been informed.

VST Assumption:

BSI and any other official notified bodies have been informed.

Search the Part Number to be recalled in intrastats.

Click the barcode Icon for the stock reference. This highlights 'Barcodes Generated', when the mouse hovers over the icon.

Search the displayed list for the batch / batch(s) needing to be traced.

Click the Trace button in the Batch Number column.

List of unique customers will be displayed. Below will be a List of individual barcodes, and if they have been returned to us, and/or the supplier.