

October 4, 2021

Dear Valued Customer,

On behalf of the entire Maxtec team, I would like to begin by thanking you for your business and continued loyalty. As you know, we at Maxtec are highly passionate about our business, our customers, and the patients we serve, together.

Last year, was a time of transformational change at Maxtec. In a matter of weeks, we received unprecedented, incremental demand for our products and technology in direct support of the COVID-19 pandemic. In response, significant investments were made in tooling, equipment, and inventory as we expanded our operations and accelerated the delivery of our products. All of this was done while maintaining the highest commitment to the quality and safety of our products.

As you know, our industry is now facing the next wave of challenges, specifically related to supply chain constraints and inflation of raw materials, supplies, and freight.

To ensure the sustainability of our supply while maintaining our commitment to quality, we will be instilling a price adjustment to all Maxtec products, scheduled to take place on November 1, 2021.

At Maxtec, we remain committed to serving our customers and our patients and we look forward to many years of continued success, together. Should you have any questions, please contact Maxtec Customer Service at (800) 748-5355 or [customerservice@maxtec.com](mailto:customerservice@maxtec.com).

Sincerely,



Brian Carlisle

Chief Commercial Officer