



Gail Bell &lt;viamed.gail.bell@gmail.com&gt;

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**RAN131944-1 returned back to our office**

6 messages

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**Gail Bell** <gail.bell@vandagraph.co.uk>

25 October 2021 at 14:10

Reply-To: gail.bell@vandagraph.co.uk

To: Hans Drexler &lt;shop@deepstop.de&gt;

Bcc: ryan.swaine@vandagraph.co.uk, michael.lamb@vandagraph.co.uk

Good afternoon Hans,

Unfortunately your order RAN131944-1 dated 17.8.21 has been returned to our offices. It was in customs Frankfurt on 1.9.21. An attempt was made to deliver to you on the 24.9.21 from the delivery office in Germany ZB19-99 but no answer.

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

Email [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)

Tel: +44 (0)1535 634900

Fax: +44 (0)1535 635582

Company registered in England, No. 02332105.

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**Hans Drexler** <shop@deepstop.de>

26 October 2021 at 08:09

To: gail.bell@vandagraph.co.uk

Hi Gail, they want us to pick it up at the customs, but that is for us ½ day work, that is impossible...

**mit freundlichen Grüßen,**

**with best regards,**

**Hans Drexler,**

**Geschäftsführer, GUE Instruktor;**



Deepstop GmbH, Duisburgerstr. 4, D-68723 Schwetzingen;

Öffnungszeiten Shop:

Montag – Mittwoch: 09.00 – 14.00 Uhr

Donnerstag & Freitag: 09.00 – 19.00 Uhr

Samstag: 09.00 – 14.00 Uhr

Telefon (+49) 6202 26187,

E-Mail: [shop@deepstop.de](mailto:shop@deepstop.de)

skype: [hans.drexler@deepstop.de](https://www.skype.com/user/hans.drexler@deepstop.de)

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**Gail Bell** <[gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)>  
Reply-To: [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)  
To: [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

26 October 2021 at 08:11

Kind regards

Gail Bell  
<http://www.vandagraph.co.uk/>  
Email [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)  
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**Ryan Swaine** <[office@viamed.co.uk](mailto:office@viamed.co.uk)>  
Reply-To: [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
To: Hans Drexler <[shop@deepstop.de](mailto:shop@deepstop.de)>  
Cc: Gail Bell <[gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)>

1 November 2021 at 15:16

Dear Hans

We have still not received your additional order or UPS/DHL details?

Best regards  
Ryan

Ryan Swaine  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

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**Ryan Swaine** <office@viamed.co.uk>

3 November 2021 at 15:27

Reply-To: ryan.swaine@vandagraph.co.uk

To: Gail Bell <gail.bell@vandagraph.co.uk>, Michael Lamb <michael.lamb@vandagraph.co.uk>

Hi Gail, please can you add the following order to go by UPS on their account. We will send the returned order with it. You will have to include the original order in the UPS shipping invoice and ask Derek to update the tracking number.

Let me know if you have any questions.

Thanks  
Ryan

Ryan Swaine  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

----- Forwarded message -----

From: **Hans Drexler** <[shop@deepstop.de](mailto:shop@deepstop.de)>

Date: Tue, 2 Nov 2021 at 08:36

Subject: AW: RAN131944-1 returned back to our office

To: <[ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)>

Hi Ryan, sorry, now here are the details:

DEEPSTOP GmbH:

UPS 574V76;

DHL:

50742139855302

DHL PAKET INT. GKP

We need 2x Vandagraph TEC OX Analyser (Black Box)

4 x R22 VAN Sensors;

3x R-33S1

Thank You!

**mit freundlichen Grüßen,**

**with best regards,**

**Hans Drexler,**

**Geschäftsführer, GUE Instruktor;**



Deepstop GmbH, Duisburgerstr. 4, D-68723 Schwetzingen;

Öffnungszeiten Shop:

Montag – Mittwoch: 09.00 – 14.00 Uhr

Donnerstag & Freitag: 09.00 – 19.00 Uhr

Samstag: 09.00 – 14.00 Uhr

Telefon (+49) 6202 26187,

E-Mail: [shop@deepstop.de](mailto:shop@deepstop.de)

skype: [hans.drexler@deepstop.de](https://www.skype.com/people/hans.drexler@deepstop.de)

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**Gail Bell** <[gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)>  
Reply-To: [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)  
To: Hans Drexler <[shop@deepstop.de](mailto:shop@deepstop.de)>

3 November 2021 at 15:47

Good afternoon Hans,

Thank you very much for your order.

Do you require 2 x Tek-ox (yellow case) or 2 x VN202 (black case).

Kind regards

Gail Bell  
<http://www.vandagraph.co.uk/>  
Email [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)  
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