



Gail Bell <viamed.gail.bell@gmail.com>

Fwd: Lavandou Plongee

1 message

Frank Augustin <frank.augustin2@gmail.com>

25 October 2021 at 06:12

To: Gail Bell <gail.bell@vandagraph.co.uk>

Envoyé de mon iPhone

Début du message transféré :

De: Frank Augustin <frank.augustin2@gmail.com>
Date: 25 octobre 2021 à 07:08:11 UTC+2
À: Ryan Swaine <ryan.swaine@vandagraph.co.uk>
Objet: Rép. : Lavandou Plongee

Hy Ryan

Could you please change the delivery address

Frank AUGUSTIN
[1007 chemin de la Verne](#)
L'Aureliane 7
83230 Bormes les Mimosas
FRANCE

Thank you

Frank
Envoyé de mon iPhone

Le 25 oct. 2021 à 06:31, Frank Augustin <frank.augustin2@gmail.com> a écrit :

Hi Ryan

As we spoke about by telephone , can you post me a cell R-22SHO (for an analyser Alpha One)

The delivery address is :
Augustin Frank
Lavandou Plongee
[8 Avenue du Capitaine Thorel](#)
[83980 Le Lavandou](#)
[France](#)

Best Regards

Frank AUGUSTIN

Le 13 oct. 2021 à 10:19, Ryan Swaine <office@viamed.co.uk> a écrit :

Hi Frank

We received it yesterday, thank you. It is currently with our engineer.

Best regards
Ryan

Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 13 Oct 2021 at 07:33, Frank Augustin <frank.augustin2@gmail.com> wrote:

Hi Ryan

I posted you the sensor last week
Let me know when you received it

Best Regards

Frank AUGUSTIN

Le 28 sept. 2021 à 10:33, Ryan Swaine
<office@viamed.co.uk> a écrit :

Hi Frank

Our address is as follows:

Vandagraph
15 Station Road
Cross Hills
Keighley
West Yorkshire
BD20 7DT
UK
EORI: GB607145754000

Returns reference: SRS67962

Best regards
Ryan

Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 27 Sept 2021 at 18:16, Frank Augustin
<frank.augustin2@gmail.com> wrote:

Hi Ryan

Ok I'll post you back the sensor then you can make different
test
Tell me what will be the address and reference return

Best Regards

Frank

Le 27 sept. 2021 à 12:25, Ryan Swaine
<office@viamed.co.uk> a écrit :

Hi Frank

It looks like your old sensor is still in
specification. I am lost as to why the new
sensor does not work; if it was at the top or

bottom of the specification, I could maybe understand it, but it is right in the middle.

All I can suggest is you return the sensor and we will check it for linearity by testing the output in air and O2 and comparing the results, although I am really not sure if this is going to resolve your problem, it should tell us if there are any issue with the sensor.

Would it be possible to post the sensor back to us? If so, I will send you a return reference and create a file for our engineers, so they know what they are looking for.

Best regards
Ryan

Ryan Swaine
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Fri, 24 Sept 2021 at 17:57, Frank Augustin
<frank.augustin2@gmail.com> wrote:

Hi Ryan

The old sensor give me 10 mV

Best Regards

Frank AUGUSTIN

Début du message réexpédié
:

De: Frank Augustin
<frank.augustin2@gmail.com>
Date: 24 septembre 2021
18:54:05 UTC+2
À: Frank Augustin
<frank.augustin2@gmail.com>

<IMG_0764.JPG>

Envoyé de mon iPhone