



Sarah Walton <viamed.sarah.walton@gmail.com>

Fwd: [Fwd: ##RE-200009708## : Re: [Fwd: ##RE-200009708## : Purchase order REMN400079131]]

1 message

Main Account <office@viamed.co.uk>

21 October 2021 at 14:14

To: Sarah Walton <sarah.walton@vmsecure.me.uk>

----- Forwarded message -----

From: **Procurement Services** <ProcurementServices@liverpoolft.nhs.uk>

Date: Thu, 21 Oct 2021 at 14:13

Subject: [Fwd: ##RE-200009708## : Re: [Fwd: ##RE-200009708## : Purchase order REMN400079131]]

To: office@viamed.co.uk <office@viamed.co.uk>

Hi Sarah

no problem, that charge is fine and i'm happy to proceed

Many thanks

Tom

Note: Forwarded Support Request.

Original request submitted on 21/10/2021 11:04 AM by System

Original Email ()

This request has been created based on the email from office@viamed.co.uk. To associate this request with the requester, you must create a user in the ESM Directory and import the user into the instance.

To automate this process, go to **ESM Directory** >> **Application Settings** and enable **Allow technicians to create new users** for the required instance.

Hi Tom,

Sorry about that. It is supposed to say £6.00.

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are working remotely however telephone calls to the main office will still be answered.**Our office opening hours are Monday - Friday 8.30am - 5.30pm.**<http://www.viamed.co.uk>Email sarah.walton@viamed.co.ukGDPR / Privacy Policy available at www.viamed.co.uk/policy

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----- Forwarded message -----

From: **Procurement Services**<ProcurementServices@liverpoolft.nhs.uk>
Date: Thu, 21 Oct 2021 at 14:00
Subject: [Fwd: ##RE-200009708## : Purchase order REMN400079131]
To: office@viamed.co.uk<office@viamed.co.uk>

Hi Sarah

can you confirm the £600 delivery charge is correct, the base order is £66?

Many thanks

Tom

Note: Forwarded Support Request.
Original request submitted on 21/10/2021 11:04 AM by System

Original Email ()

This request has been created based on the email from office@viamed.co.uk. To associate this request with the requester, you must create a user in the ESM Directory and import the user into the instance.

To automate this process, go to **ESM Directory>> Application Settings** and enable **Allow technicians to create new users** for the required instance.

Good morning,

Thank you for your purchase order, REMN400079131.

Please be advised that there is a carriage charge of £600 to be added to the order.

I have placed your order on hold until you advise that you are happy to proceed.

Kind regards

Sarah Walton
Customer Service Representative

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<http://www.viamed.co.uk>
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Many thanks

Tom Guy

Assistant Buyer

Liverpool University Hospitals NHS Foundation Trust

Procurement Helpdesk: 0151 529 2271

Email: Procurement.Helpdesk@liverpoolft.nhs.uk

Many thanks

Tom Guy

Assistant Buyer

Liverpool University Hospitals NHS Foundation Trust

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